



CUNY New York City College of Technology

THE DEPARTMENT OF INSTRUCTIONAL TECHNOLOGY AND THE TECHNOLOGY ENHANCEMENT CENTERS (ITEC)

iTEC Department | **Room:** General Building G-601 | **Phone:** (718) 254-8565

Email: itec@citytech.cuny.edu

Website: <http://websupport1.citytech.cuny.edu/>

Who We Are

The Department of Instructional Technology and the Technology Enhancement Centers (iTEC) provides support to faculty and students in the pursuit of innovation and excellence in teaching and learning with technology. Using academic software, the Director and staff guide faculty and students to make effective use of online learning environments.

Workshops for students are designed to complement faculty workshops, so you can learn Blackboard, Collaborate, ePortfolios, and many other tools in our workshops. The department's facilities include a suite of high-performance Mac and PC labs in G-600 and V-217 to enhance student learning.

Under the guidance of the Provost and with the support of the Online Learning Advisory Council (OLAC), the department also oversees faculty and student development in the use of hybrid and online courses. Now you can take your courses face-to-face in the classroom or at home on your computers.

Come Visit Us

iTEC provides students with the systems and software needed to excel in their educational career here at City Tech. Our labs include the Technology Enhancement Centers (TECs), located in the General Building in room G-600 and the Voorhees Building in room V-217. The G-600 TEC includes 82 PC computers for students, a separate fully equipped Mac lab in G-608, and the ePortfolio/OpenLab facility in room G-606. We also provide a teaching lab in G-604 where we conduct the majority of our workshops.

Our Voorhees lab located on the second floor in room V-217 includes 14 Mac Pros, 40 PCs with 25 hybrid drafting tables, as well as plotters and scanners. Both labs provide student support for the use of applications and access to our printers.

Want to Learn More?

iTEC conducts workshops throughout the semester tailored for all students who may need a refresher or who are new to working with certain applications. Students are free to walk-in on any one of our sessions and register in advance for others. The student workshops we provide are Hybrid Blackboard Training, Blackboard, Collaborate Ultra, Turnitin, ePortfolio, Videos Made Simple, Microsoft Word, Excel, and PowerPoint. We also provide workshops for the more advanced in Microsoft Word and Excel.

Keep Up-To-Date

Students can stay up-to-date with the information we provide on our department website on WebSupport1 at <http://websupport1.citytech.cuny.edu/>

Here's what you can find:

- Lab Hours / Schedule
- Lab Software and Hardware List
- Technology Enhancement Centers Location
- Lab Policies
- Staff Information
- Student Blackboard Support
- Student Workshops
- ePortfolio Support
- Student Tutorial Handouts

Need Help?

Call us: (718) 254-8565

Email us: itec@citytech.cuny.edu

Visit us: General Building G-600