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| Zoar Hai7014 Avenue M Brooklyn NY 11234Phone: 917-902-1662Email: zoeyyhai@gmail.com |

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| Objective |  To provide excellent patient treatment care and demonstrate competent skills as a Registered Dental Hygienist. |
| Education and Awards |  -New York City College of Technology- Associate of Applied Science in  Dental Hygiene - 2018 -Dean Honor List - Spring 2016 -Brooklyn College General Studies Major - 2012-2013 -State of New York Office of the Attorney General Triple “C” Award:  Commitment, Character, & Courage - 2012 -Tichon Bnot Rachel High School Honor Citation “Outstanding Academic  Achievement” in Science and Global Studies - 2010 |
| Experience | * **Customer Service Representative at Sears Garage Solutions** - 2011- Present

 -Office administration -Bookkeeping, invoicing, and managing paperwork -Dispatching technicians to prospects seeking in-home services -Managed member complaints -Multitasking multiple calls -Communicating and tracking service providers while updating ETA’s with homeowners -Fluently scheduling appointments with customers -Training and managing staff* **Fluoride Varnish Program -** 2018

 -Applying fluoride varnish for the prevention of caries to children in a community-based setting -Assessing the need for emergency dental care* **Ronald Edmunds Learning Center -** 2018

 -Applying fluoride varnish for the prevention of caries in children with ASD -Instructed proper brushing technique with caregiver present |
| Skills |  -Infection control & sterilization -Assessing a patient’s medical & dental history -Teaching smoking cessation -Performing oral cancer screenings -Blood pressure & pulse screenings -Exposing digital (using Gendex GXDP-300) & film radiographs (periapicals, bitewings, & panoramic images) -Interpreting radiographs for caries, calculus, bone loss, & anomalies -Proficient with Dental & Periodontal charting using Dentrix & Dentimax Software -Detecting caries & providing caries risk assessments -Detecting both subgingival & supragingival calculus -Providing individualized oral hygiene instruction -Scaling & root planing using both hand instrumentation and an ultrasonic device -Prophylaxis with soft tissue management -Applying fluoride varnish/trays -Placing rubber dam’s -Applying pit & fissure sealants -Taking alginate impressions -Pouring dental models & trimming -Placing periodontal dressings -Arestin placement & post-treatment evaluations -Polishing and using an air polisher/prophy-jet -Management of pediatric patients -Administering local anesthesia (infiltrations) & nitrous oxide sedation -Time management skills -Courteous and professional communication -Ability to work individually as well as in a team-based work environment -Proficient in Microsoft Word, Excel, and PowerPoint -Fluent in English & Hebrew  |
| References |  \*Available Upon Request\* |