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| Zoar Hai  7014 Avenue M  Brooklyn NY 11234  Phone: 917-902-1662  Email: zoeyyhai@gmail.com |

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| Objective | To provide excellent patient treatment care and demonstrate competent skills as a Registered Dental Hygienist. |
| Education and Awards | -New York City College of Technology- Associate of Applied Science in  Dental Hygiene - 2018  -Dean Honor List - Spring 2016  -Brooklyn College General Studies Major - 2012-2013  -State of New York Office of the Attorney General Triple “C” Award:  Commitment, Character, & Courage - 2012  -Tichon Bnot Rachel High School Honor Citation “Outstanding Academic  Achievement” in Science and Global Studies - 2010 |
| Experience | * **Customer Service Representative at Sears Garage Solutions** - 2011- Present   -Office administration  -Bookkeeping, invoicing, and managing paperwork  -Dispatching technicians to prospects seeking in-home services  -Managed member complaints  -Multitasking multiple calls  -Communicating and tracking service providers while updating ETA’s with  homeowners  -Fluently scheduling appointments with customers  -Training and managing staff   * **Fluoride Varnish Program -** 2018   -Applying fluoride varnish for the prevention of caries to children in a  community-based setting  -Assessing the need for emergency dental care   * **Ronald Edmunds Learning Center -** 2018   -Applying fluoride varnish for the prevention of caries in children with ASD  -Instructed proper brushing technique with caregiver present |
| Skills | -Infection control & sterilization  -Assessing a patient’s medical & dental history  -Teaching smoking cessation  -Performing oral cancer screenings  -Blood pressure & pulse screenings  -Exposing digital (using Gendex GXDP-300) & film radiographs  (periapicals, bitewings, & panoramic images)  -Interpreting radiographs for caries, calculus, bone loss, & anomalies  -Proficient with Dental & Periodontal charting using Dentrix & Dentimax  Software  -Detecting caries & providing caries risk assessments  -Detecting both subgingival & supragingival calculus  -Providing individualized oral hygiene instruction  -Scaling & root planing using both hand instrumentation and an  ultrasonic device  -Prophylaxis with soft tissue management  -Applying fluoride varnish/trays  -Placing rubber dam’s  -Applying pit & fissure sealants  -Taking alginate impressions  -Pouring dental models & trimming  -Placing periodontal dressings  -Arestin placement & post-treatment evaluations  -Polishing and using an air polisher/prophy-jet  -Management of pediatric patients  -Administering local anesthesia (infiltrations) & nitrous oxide sedation  -Time management skills  -Courteous and professional communication  -Ability to work individually as well as in a team-based work environment  -Proficient in Microsoft Word, Excel, and PowerPoint  -Fluent in English & Hebrew |
| References | \*Available Upon Request\* |