



## BROADWAY PASSPORT SERIES



Governor's Office  
of Motion Picture  
& Television  
Development

### Exciting news!

TDF and Broadway are partnering on the Broadway Passport Series, which offers low-cost tickets to select community groups throughout New York State.

CUNY has been selected as part of 60 New York State organizations to participate in the TDF Broadway Passport Series. Because of your affiliation as a student, staff, or faculty member with CUNY, you and your family are eligible to join the program. **This invitation cannot be shared with CUNY alums or others under any circumstances.** Below are some Frequently Asked Questions that might come up as you consider this opportunity.

#### How it Works

1. **How much does it cost to enroll in the TDF Broadway Passport Series?**

The program is free to join! Once you become a member, you will have access to Broadway tickets for \$20 and \$40, with a service charge of \$4 per ticket.

2. **What do I need to do to take advantage of this opportunity?**

It's easy: Just go to [Passport.TDF.org](https://Passport.TDF.org) and create your account, filling in your information, including email and password. **On the next page** will be a dropdown menu where you can select your CUNY affiliation – the choices consist of the undergraduate institutions and **CUNY Arts Initiative** (choose CUNY Arts if you work at CUNY Central), so choose the one that best matches your relationship to the CUNY system. That's it! You're all set to login and see your ticket offers.

You will **NEVER** be asked to pay a membership fee for the TDF Broadway Passport Series. If you are being charged a fee, that means you have gone to the wrong page. Please go to [Passport.TDF.org](https://Passport.TDF.org) and go from there. If you have trouble, please email [engagement@tdf.org](mailto:engagement@tdf.org) BEFORE paying a membership fee. If the link on the email you received is going to the wrong place, please reply to your organization's sender and let them know.

3. **What shows will be available?**

Over 30 Broadway productions are participating in the program, including *The Lion King*, *Aladdin*, *Hadestown* and *Wicked*. Once you become a member, you will receive regular email updates about available shows.

4. **Can I join this program if I am a TDF member or affiliated with another TDF program?**

No, current TDF members or participants in another TDF program are not eligible for TDF Broadway Passport Series membership.

**If you have additional questions about joining, please email [engagement@tdf.org](mailto:engagement@tdf.org). If you join and have questions about membership or ticketing, please email [customerservice@tdf.org](mailto:customerservice@tdf.org).**

Tickets available as a requirement for participating in a [New York State business pandemic recovery initiative](#). The New York City Musical and Theatrical Production Tax Credit program is a two-year State program designed to support the recovery of the entertainment and tourism industries in NYC.

## Broadway Passport Series

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### 5. Can I take my family and friends with me to the shows?

You may order **up to nine (9) tickets** if tickets are available. **You may not order more than nine tickets.** If there are not enough tickets left to fill your request, you may need to request fewer tickets. Please remember that **the entire ticket order must be picked up by the Passport member** who placed the order with a photo ID if picking up tickets at the box office.

### 6. How far in advance will I know available dates for shows?

We expect shows to be listed at least one month in advance. Tickets are first come, first served.

### 7. Is there a limit on the number of shows I can attend?

No! See as many shows as you want for as long as this program lasts.

### 8. Do I have to pick up physical tickets, or will I receive e-tickets?

It depends on the show. **Ticketing details will be explained in each listing.** If tickets are being held at the box office (i.e., not e-tickets), please remember that the entire ticket order must be picked up by the Passport member who placed the order. **Tickets will not be released to anyone other than the Passport member who purchased them. A photo ID may be required for picking up tickets at the box office.**

### 9. What is the vaccination/COVID-19 testing policy to attend these shows?

As per [The Broadway League](#):

The owners and operators of all 41 Broadway theatres in New York City will keep masking mandates in place at all Broadway theatres through June 30 and will adopt a “mask optional” policy for the month of July. Audience members are still encouraged to wear masks in theatres. Audience masking protocols for August and beyond will be evaluated monthly as the Broadway League continues to monitor the science, and will be announced in mid-July. For more information regarding safety and safety protocols, please consult your show’s official website or the website of the theatre you are planning to visit. Please verify the theatre policies and requirements before making your purchase. **You will find links to the show pages [here](#) and information will also be available when you log into [TDF](#).**

### 10. What happens if I need to cancel or exchange my tickets?

Purchase your tickets with the assurance that the theatres are taking every precaution to keep their patrons and performers safe. Each show description will have information for that specific theatre’s protocols. Additionally, TDF’s COVID-19 refund policy states that members may request a refund on your purchase up to 48-hours prior to the performance date. The easiest way to change the performance date for an order already made (provided the request is made up to 48-hours prior to the performance date) is for TDF to refund your original order, and you can re-purchase for the date and time that is most convenient for you.

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