

# Samra Mrkulic

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## OBJECTIVE:

To obtain a Dental Hygienist position in a team oriented office that will enable me to utilize the skills and nonsurgical protocols towards all patients gaining an optimal periodontal health status. Then be able to use those skills to help the office continue to succeed and grow.

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## LICENSE:

Licensed Dental Hygienist - New York State

## EDUCATION:

A.A.S in Dental Hygiene, New York City College of Technology, Brooklyn, NY June 2015

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## EXPERIENCE:

### DENTAL HYGIENE INTERNSHIP

Flushing Medical Hospital, Flushing, NY

02/2015 - 06/2015

Provided dental exams to pediatric, adolescent and geriatric population

Exposed full mouth radiographs on patients

Effectively provided comprehensive periodontal therapy to all patients

Routine oral prophylaxis

Pit and fissure sealant placement on pediatric patients

### FRONT DESK/HOSTESS

04/2010 – 12/2010

Wolfgang's Steakhouse, New York, NY

Welcomed and interacted with professional and upscale customers

Served as the first point of all customer, management and vendor contact on the phone and in person

Prioritized seating arrangements as upon request

Effectively handled many customers at once with prompt and favorable results

Managed front desk, booked reservations, organized parties and holiday events

FRONT DESK/HOSTESS

10/2009 – 02/2010

Ben & Jacks Steakhouse, New York, NY

Greeted and seated all customers in a professional and friendly manner  
Handled all special dining requests  
Assisted in preparing the dining room for any upcoming functions  
Managed register, receipts, end of day closings and waiting area  
Handled many reservation requests at once  
Effectively communicated with customer, staff, management and vendor

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**CERTIFICATIONS:**

New York State Nitrous Oxide Administration License	05/2015
New York State Local Anesthesia Infiltration License	02/2015
Mandated reporter for Child Abuse and Maltreatment Identification	03/2015
IRB- Collaboration Institutional Training Initiative (CITI)	11/2014
CPR- Healthcare Provider Certification	08/2013
Dean's Honor List	2010, 2012, 2013

**AREAS OF EXPERTISE:**

Preventative Care  
Periodontal Debridement/ Oral Prophylaxis  
Nutritional Counseling  
Oral cancer screening  
Arestin placement  
Stain Removal  
Pit and fissure sealants  
Intra-oral radiographs  
Alginate impressions  
Teeth whitening

**SKILLS:**

Fluent in English, Bosnian and Serbian  
MS Office (Word, Excel, Outlook, PPT)  
Dentimax