

Ryan Cruz

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Education

New York City College of Technology City University of New York, Brooklyn, NY— *Business & Technology of Fashion B.A.*

SEPT 2015 - DECEMBER 2019

Herbert H. Lehman H.S., Bronx, NY — *H.S. Degree*

SEPT 2010 - JUNE 2014

Relevant Experience

D.B.C. Market, Bronx, NY — Intern

AUGUST 2019- PRESENT

- Handling and fulfilling all incoming and outgoing shipments.
- Assuring customer satisfaction by responding to customer service emails
- Inventory management: quantities, quality control, & organization
- Input ideas towards design and creative direction
- Work with design teams to ensure everything is submitted in a timely matter
- Resolve any issues directly involving our suppliers and manufacturers

Experience

Trinity School, New York, NY — *Lifeguard*

NOV 2016 - JUNE 2018

- Ensure all rules were being followed
- Make sure there was always a safe environment
- Ability to extend a hospitable attitude towards visitors

Experiential Learning

- “*Paris, Capital of Fashion*” Special Exhibitions Gallery, The Museum of FIT September 18th 2019 (3-4P.M.)
- “*Minimalism & Maximalism*” Fashion and Textile History Gallery, The Museum of FIT September 18th 2019 (4-5P.M.)
- Professional Development Workshop; “*Dining Etiquette*” October 29th 2019, 11:30 a.m. - 1:30 p.m.
- Professional development Workshop; “*Lunch with a leader*” (Upcoming)

Expertise

- Proficient in Microsoft Office
- Textile Knowledge
- E-commerce Experience
- Garment Measurements/Development
- Social Media
- Influencer Networking
- Familiar with fabrics, colors, and consumptions

Volunteer & Curricular

Leadership Peer Group Connection (January-May, 2013)

Languages

English

Spanish