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## Critical Interview Paper

My friend Danny is a Hispanic butcher who lives in Miami Florida. Danny is a meticulous person who comes from an immigrant background. While possessing a Photoshop certification, and a degree in computer systems. He has not contributed anything in the healthcare setting, however, in the meat distribution market he reinforces the backbone of his industry that helps deliver prime USDA-inspected meat to our stores. Danny has a high school diploma and is college-educated. I will be choosing this sophisticated individual as my interviewee.

I started my interview by meeting Danny in a Zoom call and then proceeded to ask an array of questions. Firstly, I asked him what was his impressions, or thoughts on the U.S. healthcare system, and what he thought the major inequalities in the healthcare system were. He stated that the American healthcare system is atrocious and that everything is expensive to the point where the average person is unable to receive treatment, because of their lack of insurance coverage. This is extremely bad because even the most simple and uniform procedures such as an ambulance ride can cost upwards of one thousand dollars. He informed me that his parents underwent struggles obtaining fair treatment because both of his parents are immigrants, which led the healthcare staff to mistreat them, along with the language barrier which caused mistreatment, or rushed treatments. He says that issues can be rectified by having more translators, and better ethics training for the staff where they are taught how to properly

accommodate these people. In regards to his experiences in the doctor's office, everything was normal and professional, but this is because he is an English speaker, Tech-Savvy, and a citizen of Miami born and raised. He wants there to be a universal healthcare system where everyone individual regardless of status receives the quality of care. Danny believes that the issue of immigrants who are non-English speakers won't go away with time, because they will always be discriminated against, so there would need to be solutions set in place that put everyone at the same level.

Then, we started discussing reasons as to why the American healthcare system is what it is, and why it will be hard to change. The reason why the American healthcare system is hard to change is because currently, the U.S.-based systems are for-profit-oriented business mottos, and most of the corporations are privately owned. This is troublesome because due to profits being a driving factor companies will put the patients last to provide sustainability for their brands. However, this can also prove to be beneficial, For example, the U.S allows more leniency (EX: drug manufacturers) which allows rapid innovation, and development of new technology, but these private corporations will seek to protect their assets by putting patents in place that prevent other third party manufactures to produce their product for a lower price that they deem their product is worth and leave them as the sole distributor. Danny states that insurance companies lobby congressmen, and politicians to gatekeep these changes in our systems and to prevent any change that will negatively impact their financial gains. These companies will always be inclined to keep their prices high because, in other countries like Canada, they have to meet requirements to sell there whereas in the U.S. they have almost autonomy. In regards to medical response services being expensive that is mostly because of how dangerous the areas they operate in have

been becoming. For instance, ambulances are weary of areas where looting occurs, and on guard for possible ambushes from criminals that might cause them harm.