

# PETER JOUNG

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- EDUCATION** | **New York City College of Technology**, Brooklyn, NY Aug 2013 - Dec 2015  
Bachelor's Degree  
Major in Hospitality Management  
GPA: 3.6/4.0
- Queens College, Queens, NY** Aug 2011- May 2013  
Studied in Linguistics

- EXPERIENCE** | **Gyu-kaku**, East Village, NYC Feb 2014 – Current  
Japanese Barbecue Restaurant  
Server
- Work with sense of urgency and well-organization to boost turnover rate
  - Multi-task and take control of customers' entire dining experience
  - Apply certified knowledge of product and performance from monthly exams and service inspectors to daily service

- China Blue**, Tribeca, NYC Dec 2013 - Mar 2014  
Casual Fine Dining Chinese Restaurant  
Server
- Served guests in an accommodating and professional manner to ensure guest satisfaction
  - Presented menus to guests and answered questions about menu items, making recommendations and special condiments upon request
  - Conducted final check of food items prior to serving guests

- Minto**, Queens, NY Jul 2012 - Mar 2014  
Steakhouse and Wine bar  
Server
- Shared the knowledge and passion of food and wine to the guests
  - Performed managing responsibility and reinforced restaurant-guest relation
  - Participated in wine tasting meetings with wine dealers
  - Hosted and actively joined in local wine club meetings

- Kyochon Chicken**, Queens, NY Nov 2010 - Jun 2012  
Korean Casual Food Chain Restaurant  
Shift Manager
- Conducted store's opening and closing operations, audited daily sales reports
  - Oversaw floor functioning and resolved issues in a timely manner
  - Requested beverage supplies weekly from the vendors

- Spa Castle Food Court/ Starbucks**, Queens, NY Mar 2010 - Nov 2010  
Team Leader
- Managed staff schedules and conducted daily inventory checks
  - Worked in coordination with other departments seamlessly

- SKILLS & ABILITIES** | Korean (native), Japanese (advanced)  
NYS Food Protection Certificate  
Proficiency in POS system