

Chafick Da Silva

New York City College of Technology, CUNY

300 Jay Street

Brooklyn, NY, 111201

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Burlington's Manager

707 6<sup>th</sup> Ave,

New York, NY, 10010

Dear manager, A lot of problem goes into your scheduling. Employees needs to have a schedule that fits their preferences. You need to think more about giving employees a more uniform schedule that fits them. Employees have lives too.

Scheduling us any day of the week that work for you, and we must be there because we can't call out is a problem. Working on your school graduation day is not ideal. Allowing existing employees to work flexible schedules can help you retain valuable staff. A 2019 survey found that 30% of respondents left their job

because the company didn't offer flexible work options. Giving us schedule that fits our own schedule would really work for you. Most of us employees are more focus in college, so we really don't want to have to come to work after a six-hour lecture class and have a ton of homework.

Also work well done should be appreciated. Even a thank you can mean the world to someone. I am tired of doing someone else and not even get a thank you or make me feel like I helped. I get it, it was a really tough time for the store. All the supervisors went on a vacation at the same time. It was painful to have to do their work. That's why a good scheduling matter. We weren't prepared for the supervisors to be given a break at the same time. We had to pick up the supervisors shift and do what they were supposed to do like we were trained for it. A good scheduling would have fixed that. Even a simply thank you lunch would have appeased our anger. Supervisors can often work as a mentor to employees.

Mentoring, training, Managing and disseminating information. A supervisor is needed all time at every job. You had to put all these duties on us who weren't prepared for that because of your bad scheduling.

Sincerely,

Chafick da silva.