**Nicky Joe Ly**

153-22 60th Avenue

Flushing, NY 11355

646-243-7222

nickyjoely@gmail.com

**Education**

**New York City College of Technology**, City University of New York

285 Jay St, Brooklyn, NY 11201

ASDH (Associate of Science in Dental Hygiene) Fall 2018 - Spring 2020

**Experience**

**95th Annual Greater New York Dental Meeting**

429 11th Ave New York, NY 10001

Poster Board Speaker December 1st, 2019

* Presented my poster board topic about green tea and its effects on oral health

Colgate Smiles Program December 4th, 2019

* Presented to elementary school aged children about nutrition and how it affects their oral health

**Dr. Samuel T. Jung Dental Office**

135-11 40th Rd Suite 4E, Flushing NY 11354

Dental Assistant January 2017 - Present

* Aided the dentist during oral treatment procedures.
* Maintaining infection control, sterilization of instruments and equipment.
* Communicating with patients to provide comfort and instructions for oral care following dental treatments.
* Conducted repairs on dental delivery and lighting systems.
* Expose digital intraoral and extraoral radiographs
* Organize and allocate dental inventory
* Proficient in sharpening and honing scalers/ curettes
* Record patient medical and dental history, vital signs and treatment plans

**GameTech CTS**

32-51 Francis Lewis Blvd, Flushing, NY, 11358

Sales Manager August 2011 - July 2016

* Conducted sales training for new members and supervised the sales team.
* Engaged with clients and wholesale merchants to maintain business relationships.
* Demonstrated robust commitment to customer service.
* Maintained strong verbal communication and delegation to achieve sales goals.
* Responsible for planning and organizing sales objectives.
* Ensured a clean, friendly and positive environment for staff and customers.

**Verizon Wireless Authorized Retailer Store**

40-28 Main St, Flushing, NY 11354

Sales Associate June 2009 - August 2011

* Provided customer service in a fast-paced environment.
* Demonstrated excellent knowledge of cellular plans and technical support.
* Ensured store functional maintenance and cleanliness.

**Skills**

Proficient in PC, technical repairs, Microsoft Office, Google Documents and QuickBooks

Dexis Platinum X-ray program, Dentimax, Adobe Lightroom

Language: Chinese (Cantonese)

**Certifications**

* Basic Life Support Provider
* Mandated Reporter Trainings