

Monica Wright

for participating in the educational activity entitled

Becoming a Leader in Health Care

on **12/02/2015**

This program has been approved by the National Association for Healthcare Quality for 1.50 CPHQ CE credit.



Derek Feeley President and CEO



Monica Wright

for participating in the educational activity entitled

Communicating with Patients after Adverse Events

on **12/01/2015**

This program has been approved by the National Association for Healthcare Quality for 2.00 CPHQ CE credit.



Derek Feeley President and CEO



Monica Wright

for participating in the educational activity entitled

Fundamentals of Improvement

on **11/09/2015**

This continuing education activity carries 1.25 Contact Hours.

In support of improving patient care, the Institute for Healthcare Improvement is accredited by the American Nurses Credentialing Center (ANCC), the Accreditation Council for Pharmacy Education (ACPE), and the Accreditation Council for Continuing Medical Education (ACCME), to provide continuing education for the healthcare team.





Monica Wright

for participating in the educational activity entitled

Fundamentals of Patient Safety

on **10/15/2015**

This program has been approved by the National Association for Healthcare Quality for 1.00 CPHQ CE credit.



Derek Feeley President and CEO



Monica Wright

for participating in the educational activity entitled

Human Factors and Safety

on **10/17/2015**

This program has been approved by the National Association for Healthcare Quality for 1.00 CPHQ CE credit.



Derek Feeley President and CEO



Monica Wright

for participating in the educational activity entitled

Introduction to Patient Safety

on **10/2/2015–10/15/2015**

This program has been approved by the National Association for Healthcare Quality for 1.50 CPHQ CE credit.



Derek Feeley
President and CEO



Monica Wright

for participating in the educational activity entitled

Introduction to the Culture of Safety

on **12/2/2015–12/3/2015**

This program has been approved by the National Association for Healthcare Quality for 2.00 CPHQ CE credit.



Derek Feeley
President and CEO



Monica Wright

for participating in the educational activity entitled

Measuring for Improvement

on 11/10/2015–11/11/2015

This program has been approved by the National Association for Healthcare Quality for 1.00 CPHQ CE credit.



Derek Feeley President and CEO



Monica Wright

for participating in the educational activity entitled

Root Cause and Systems Analysis

on **10/19/2015–10/21/2015**

This program has been approved by the National Association for Healthcare Quality for 1.50 CPHQ CE credit.





Monica Wright

for participating in the educational activity entitled

Teamwork and Communication

on **10/17/2015**

This program has been approved by the National Association for Healthcare Quality for 1.00 CPHQ CE credit.



Derek Feeley
President and CEO



Monica Wright

for participating in the educational activity entitled

The Human Side of Quality Improvement

on **11/17/2015**

This program has been approved by the National Association for Healthcare Quality for 1.50 CPHQ CE credit.



Derek Feeley
President and CEO



Monica Wright

for participating in the educational activity entitled

The Life Cycle of a Quality Improvement Project

on **11/16/2015**

This program has been approved by the National Association for Healthcare Quality for 1.00 CPHQ CE credit.





Monica Wright

for participating in the educational activity entitled

The Model for Improvement: Your Engine for Change

on **11/09/2015**

This program has been approved by the National Association for Healthcare Quality for 1.50 CPHQ CE credit.

