|  |  |
| --- | --- |
| logoline | ***Cast Member Performance Feedback*** |
| *Leadership Resource* | |

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| ***NAME:*** |  | ***WORK LOCATION:*** | | | | | | |
| ***Lin, Mei Ling***  ***PERNER: 697430*** |  | ***Future World East Attractions***  ***Spaceship Earth*** | | | | | | |
| ***REVIEW DATE:***  ***5/30/2012*** |  |  | | | | | | |
| ***The Walt Disney Company Competencies*** | | | Leading the Way | Moving Ahead | Right on Track | Falling Behind | Off Track |
| **Thinks strategically –** Uses knowledge of the company’s products and services to meet Guest needs. | | |  |  | X |  |  |
| **Inspires creativity and innovation –** Takes risks and manages them intelligently | | |  |  | X |  |  |
| **Builds teams –** Supports productivity and morale of the team | | |  |  | X |  |  |
| **Builds relationships –** Interacts well with people who have different backgrounds and work styles | | |  | X |  |  |  |
| **Communicates effectively –** Inspires, influences and informs others | | |  |  | X |  |  |
| **Champions change –** Demonstrates flexibility in response to changes | | |  |  | X |  |  |
| **Drives results –** Delivers timely high-quality work that adds value | | |  |  | X |  |  |
| **Exhibits professional excellence –** Acts as a role model for others | | |  | X |  |  |  |

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| ***Walt Disney Parks and Resorts Competencies*** | Leading the Way | Moving Ahead | Right on Track | Falling Behind | Off Track |
| **Embraces Disney heritage and values –** Respects and communicates the heritage and traditions of our Company. |  |  | X |  |  |
| **Promotes workforce diversity and inclusion –** Values, embraces and models inclusive behaviors that support all aspects of our work. |  |  | X |  |  |
| **Delivers excellent service –** Delivers magical and memorable experiences by role modeling exemplary service. |  | X |  |  |  |
| **Demonstrates technical and functional competence –** Pursues technical/functional excellence in a specific profession or line of business |  | X |  |  |  |

|  |
| --- |
| **LEADERS: Please include any feedback and opportunities for improvement for your Cast Member**:  Mei spent her College Program at Spaceship Earth and really seemed to enjoy her role. She did a great job during training and soon had a good understanding of the technical side of the ride. She was professional and focused in every position that she worked and she used the Disney Four Keys Basics to provide great Guest Service. Mei was well liked by her peers and together they created good teamwork at the attraction, always focusing on Safety, Courtesy, Show and Efficiency. She exhibited confidence and a positive image and energy each and every day making her a role model for her fellow Cast Members. Her record card had very few notations for attendance and showed that she received several Four Keys Fanatic Cards during her time with us. She was a valuable Cast Member and we are very glad that she has decided to extend with us until August. We hope that she has gained some knowledge that she can use for her future career and that she takes away many positive experiences from this venture. |

|  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **OVERALL WORK PERFORMANCE:** |  | *Leading the Way* |  | *Moving Ahead* | *X* | *Right on Track* |  | *Falling Behind* |  | *Off Track* |

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
|  |  |  |  |  |  |  |  |
| **Interviewed by (print)** |  |  | **Title:** |  |  | **Cast Member Signature and Date** |  |
| John Hamilton |  |  | Guest Service Manager |  |  |  |  |
| **(sign)** |  |  | **Contact #**407-560-6230 |  |  |  |  |
|  |  |  |  |  |  |  |  |