

Kenny Cheung

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RELEVANT COURSEWORK

Architectural Design I - V
Building Technology I - IV
Visual Studies I & II

EDUCATION

CUNY New York City College of Technology
Bachelor of Science, Architectural Technology

Brooklyn, NY
December 2018

EXPERIENCE

Puccini

November 2018- Present

Waiter

- Adhere to timing standards for products and services.
- Present menu, answer questions and make suggestions regarding food and beverages.
- Build rapport with a diverse range of customers, managers, and colleagues; talent for quickly resolving issues prior to escalation.

Pesso's Ices & Ice Cream

April 2017 – Nov 2018

Ice Cream Server

- Handled currency and credit transactions quickly and accurately.
- Maintained high stands of customer service during high-volume, fast-paced operations.
- Managed closing duties, including restocking items and reconciliation of the cash drawer.

HIDC Inc.

January 2014 – January 2016

Construction Laborer

- Removed debris to prepare and maintain construction sites, and created safe working environments.
- Communicate effectively with site supervisors and team members to complete project objectives on schedule.
- Inspect completed work to ensure conformance with construction specifications and uphold quality standards.

Starbucks

October 2012 – February 2013

Barista

- Prepare and serve consistent beverages in timely manner.
- Maintained and organize daily cash drawers while providing customers with an experience, not a transaction.
- Clean and maintain supplies, tools, equipment, and storage areas in order to ensure compliance with safety regulations.

SGS Hong Kong Limited

April 2012 – August 2012

Inspection Coordinator

- Provide coordination and administrative support.
- Organize material based on reports using Microsoft Office Excel.
- Provide excellent customer service through use of invaluable interpersonal communication skills.

SKILLS

Design: AutoCAD, Rhino, Revit, Photoshop, Indesign, Illustrator

Basic: Microsoft Office Word, Microsoft Office Excel

Languages: Chinese – Cantonese (Native), Mandarin (Conversational with Expert Comprehension)