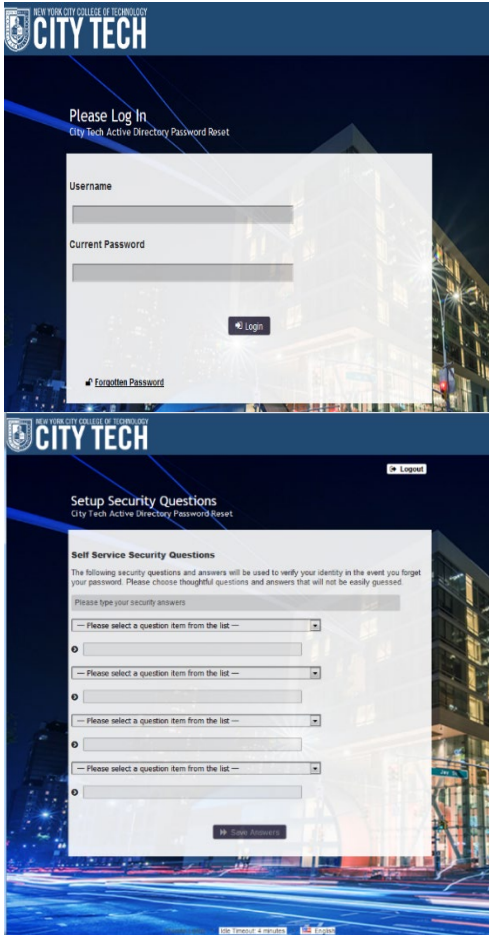


# CityTech Student's Self-Service Password Reset

All City Tech students have a City Tech ID with a **default password**. The purpose of the ID is to have one unified account to access Technology services on Campus.

Navigate to: <https://forgot.citytech.cuny.edu>



## 1. Enter username

**Username:** Firstname.Lastname

## 2. Enter default password

Firstname initial **UPPERCASE**, lastname initial lowercase, your Date of Birth (**MMDDYYYY**), followed by the last four digits of your **CUNYFirst EMPL ID**.

**Password:** JdMMDDYYYY9367  
(please use full year of your birthday)

## 3. Select four Security Questions and Provide Answers, click Save Answers.

- The answers are not case sensitive.
  - Answers must be more than four characters.
- ## 4. Choose two Helpdesk Security Questions and Provide Answers, click Save Answers.
- ## 5. Please type in your new password and confirm password, click Change Password.

## Student New passwords must contain:

- Password is case sensitive.
- Must be at least 8 characters long.
- Must include at least 1 number.
- Must have at least 1 lowercase letter.
- Must have at least 1 uppercase letter.
- Optional special characters allow (!@#\$%^&)
- Must not include any of the following values: test password
- Must not include part of your name or username ID.

After the completion of a new password, students will be able to log into the lab computers using the credentials below.

1. **Enter username** – NYCCT\Firstname.Lastname
2. **Enter password** – New Password that was created

# Faculty Lab Computer

**Note:** Faculty must log into the Teacher Console using their City Tech AD credentials. It is the same as their City Tech email credentials.

1. **Enter username** – NYCCT\JDoe
2. **Enter password** – City Tech Email Password