Michael Cheung

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### **OBJECTIVE**

 To obtain a position as a dental hygienist in a dental office/hospital setting where I can utilize my education, training, and skills through interprofessional collaboration to ensure patient safety and provide optimal care

### **EDUCATION**

**New York City College of Technology,** Brooklyn, NY

*Associate of Science Degree in Dental Hygiene*  June 3,2021

**John Jay College of Criminal Justice,** New York, NY

*Bachelor of Science Degree in Forensic Science Toxicology* May 16,2015

### **LICENSURE AND PROFESSIONAL CERTICATIONS**

* Pharmacy Technician Certification Board – CPhT #: 30015373 July 15, 2016

### **WORK EXPERIENCES**

**NYU Lutheran Medical Center,** Brooklyn, NY

*Certified Pharmacy Technician, Midnight Shift* October 2016 – Present

* Accurately performed 24-hour medication fill for approximate 120 patients daily
* Efficiently filled new medications, missing doses and IVs in an approximately 450 bed hospital
* Promptly delivered 24-hour medication medications to nursing units per scheduled time
* Conducted thorough monthly assigned unit inspections for expiring medications
* Restocked Omnicell machines in each unit within hospital
* Developed positive interdepartmental relations
* Accepted accountability for work performance and utilized constructive feedback to improve proficiency
* Collaborated with pharmacy team members to ensure department and hospital is prepared for visitation by The Joint Commission

**CVS Pharmacy,** Brooklyn, NY

*Pharmacy Lead Technician/Inventory Specialist* August 2006 – October 2016

* Worked alongside licensed pharmacists to provide excellent service within a 1,500 weekly script count retail setting
* Demonstrated proficiency in the duties required at drop-off, production and pick-up stations
* Exhibited empathy, altruism, integrity, trustworthiness, flexibility, and respect in all interactions
* Investigated and resolved insurance issues and other matters to ensure patient safety/wellness and developed rapport with customers
* Adhered to HIPAA and company policy to maintain customer confidentiality
* Complied with federal and state laws and regulations with regards to narcotics, controlled substances and maintained proper record keeping
* Trained and managed fellow technicians and pharmacy interns in pharmacy operations and computer programs
* Scheduled technicians and pharmacy interns based on the needs of the business as well as accommodating the needs of fellow team members
* Assigned daily tasks to ensure optimal efficiency and productivity of the pharmacy workplace
* Maintained and managed pharmacy inventory
* Processed expired and overstocked drug returns

### **PROFESSIONAL ASSOCIATIONS**

* **Student American Dental Hygiene Association** September 2019 – Present

### **ADDITIONAL SKILLS**

* Fluent in English and Cantonese
* Proficient in Microsoft Word, Microsoft Excel, RxConnect, EPIC
* Knowledgeable in Omnicell
* Excellent organization skills

References and curriculum vitae available upon request