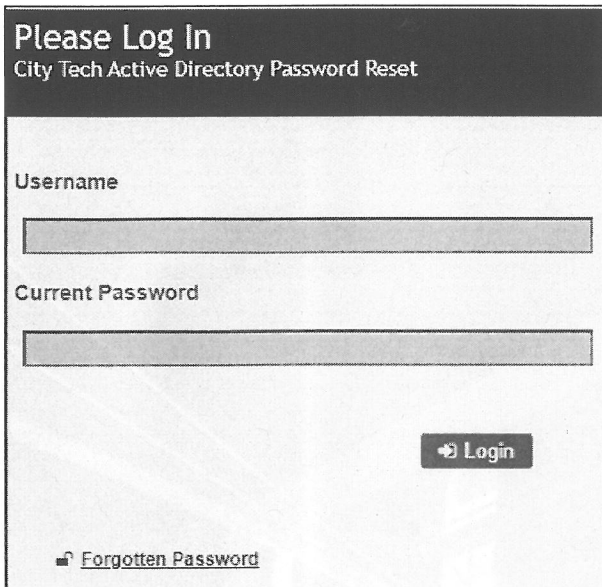


## CITY TECH ACTIVE DIRECTORY (AD) ACCOUNT (SSPR)

All students are assigned a City Tech Active Directory (AD) account. The student AD account provides access to a variety of computing resources and online services, such as City Tech wireless, City Tech Virtual G600, OCIS campus lab computers and Labstats.

**NOTE:** Your City Tech Active Directory (AD) password **EXPIRES** every 6 months. You will receive email notifications to reset the password via your **City Tech student email** account.

1. Navigate to: <https://forgot.citytech.cuny.edu>



Please Log In  
City Tech Active Directory Password Reset

Username

Current Password

Login

Forgotten Password

2. Enter username.

Username: **Firstname.Lastname**

3. Enter default password.

(For New Users Only)

First name initial **UPPERCASE**, last name initial **lowercase**, your Date of Birth (**MMDDYYYY**), followed by the last four digits of your **CUNYfirst EMPL ID**.

Default Password: **JdMMDDYYYY9367**

(**Current Users**): password you set up for your Active Directory account.

4. Select four **Security Questions** and **Provide Answers**, Click **Save Answers**.

- The answers are not case sensitive.
- Answers must be more than four characters. Click **Save Answers**

5. Answer both **Helpdesk Security Questions**, click **Save Answers** ➡ **Continue**

6. Enter and confirm your new password, click **Change Password**

## On Campus Computer Lab Login

User Name: **nycctFirstname.Lastname**

Password: **Your Active Directory account password you created**



[StudentHelpdesk@citytech.cuny.edu](mailto:StudentHelpdesk@citytech.cuny.edu)

Room L-114 Welcome Center

718-260-4900

Last Updated: 01/02/2024