

Table of Contents

***System Requirements:.....2***

***Brightspace Home Page .....3***

***Getting Started .....4***

***Assignment Types.....5***

***Submitting an Assignment .....6***

    Text Submission .....7

    On Paper Submission .....7

    Observed in person .....7

***Discussions .....8***

***Taking a Quiz .....9***

***Class Progress.....10***

***Grades.....10***

***Groups .....11***

    Viewing the group, you are assigned to: .....11

    Joining a Group.....11

    Submitting a Discussion.....12

    Submitting an Assignment within Groups .....13

***Submitting a Video Assignment.....13***

***Ally.....17***

***Yuja.....17***

***Communication .....18***

***Student Brightspace FAQ (Frequently Asked Questions) .....19***

    How do I download class content?.....19

    How do I edit my User Profile? .....20

    How do I get notifications sent to my mobile device? .....20

## System Requirements:

- Compatible on desktops, laptops, and mobile devices.
  - Latest up to date web browsers: Google Chrome (recommended for optimal experience), Firefox, Edge, and Safari.
- 

### **What is Brightspace?**

Brightspace is a cloud-based learning management system (LMS) that runs blended and fully online courses. It comprises three integrated platforms: learning environment, learning repository, and ePortfolio. It was developed by D2L and designed to provide the tools necessary for content creation, assignment submissions, communication, and assessment by combining a collaborative and interactive virtual learning environment.

### **How to log into Brightspace**

You can access Brightspace by entering your CUNY (City University of New York) credentials, including your username and password, on the login page at <https://brightspace.cuny.edu>.

This secure authentication process grants student's entry to an integrated online learning platform where you can engage with course content, communicate with instructors, and track their academic progress. The straightforward login procedure ensures quick and convenient access to the educational resources provided by Brightspace within the City University of New York (CUNY) system.

### **Need Additional Assistance?**

For additional assistance and information on Brightspace, please email Atol at [Atol@citytech.cuny.edu](mailto:Atol@citytech.cuny.edu) or visit our department website located [here](#).

## Brightspace Home Page

The screenshot shows the Brightspace Home Page for a user at CUNY. At the top left is the CUNY logo. To the right is a 'Mini Bar' (A) with icons for notifications, course home, content, discussions, and grades. Below the logo is a navigation bar with 'Awards', 'Brightspace Help', and 'CUNY Resources'. A large banner image with the text 'Welcome to Brightspace!' is below the navigation bar. The main content area is divided into two columns. The left column is titled 'My Courses' (B) and contains a grid of course cards, including 'Brightspace for students', 'NYT01 - Testing Course Offering', and 'City Tech Test Course 01'. The right column contains 'Announcements' (D) with a message 'There are no announcements to display.', 'Work To Do' (E) showing a task 'Observed in person' due on Jan 6, and a 'Calendar' section showing 'Thursday, January 4, 2024'. At the bottom left is a 'BrowseAloud' (C) button.

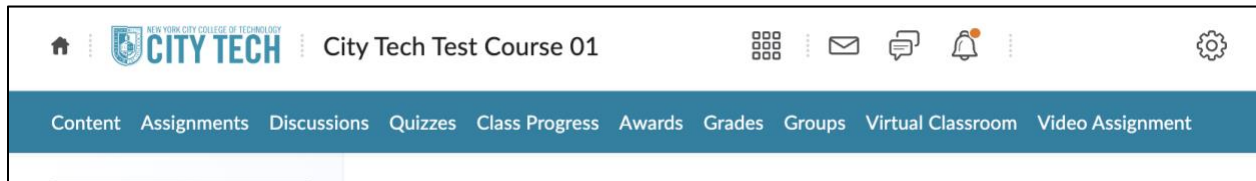
- A. **Mini Bar:** handy tool located at the top of the screen, allows quick access to key features such as notifications, course home, content, discussions, and grades.
- B. **My Courses:** Module where you will find a comprehensive list of the courses you are enrolled in.
- C. **BrowseAloud:** text-to-speech tool designed to improve accessibility by enabling users, including those with different learning needs, to have course materials read aloud.
- D. **Announcements:** instructors across all courses you are enrolled in will share vital information and reminders under this section.
- E. **Work To Do:** centralized area where you can view and manage pending assignments, assessments, and other academic tasks of outstanding work across all enrolled courses.

## Getting Started

You can access essential features such as the course content, your user profile, upcoming deadlines, and calendar from the course homepage. Brightspace's intuitive design facilitates seamless navigation, allowing you to effortlessly explore modules. The dashboard is not only informative but also interactive, providing quick links to quizzes, grades, and other vital components of your academic journey.

The screenshot displays the Brightspace course homepage for 'City Tech Test Course 01'. The interface includes a top navigation bar with a home icon, the City Tech logo, the course title, and utility icons for a grid, messages, chat, and notifications. A settings gear is located in the top right corner. Below the navigation bar is a course banner with a blue and green circuit board background and the text 'City Tech Test Course 01'. A red callout box 'A' highlights the navigation bar. The main content area is divided into two columns. The left column, labeled 'B', features a 'Visual Table of Contents Widget' with a dropdown arrow. It contains eight widgets: 'Module 2' (0% completion), 'Reading Materials' (0% of 2 Topics Completed), 'Power Point' (0% of 1 Topics Completed), 'Assessments' (0% completion), 'Final Exam' (0% completion), 'Will Cover Today' (0% of 2 Topics Completed), 'Module 1' (0% completion), and 'PPT' (0% completion). The right column, labeled 'C', contains a 'Single Profile Widget' with a dropdown arrow, showing a 'User Profile' section with a placeholder for 'User Name', a profile picture icon, and an 'About Me' section with a text prompt and social media icons for Facebook and Twitter. Below this is a 'Work To Do' widget with a dropdown arrow, showing an 'Overdue' section with a red notification icon and a list item: 'Sample TII Assignment 102623 Due Nov 2 • City Tech Test Course 01'. At the bottom right is a 'Calendar' widget with a dropdown arrow, showing the date 'Wednesday, November 15, 2023' and an 'Upcoming events' section with a dropdown arrow, indicating 'There are no events to display.' Red callout boxes 'D' and 'E' highlight the 'Work To Do' and 'Calendar' widgets, respectively.

- A. **Navigation Menu:** includes links to main components such as course home, content, assignments, discussions, grades, and course tools. Note: The navigation bar may vary by instructor.
- B. **Content Widget:** area designated to course content, modules and resources embedded directly onto course homepage.
- C. **Single Profile Widget:** area where you can add a summary about yourself.
- D. **Work to Do:** section where your upcoming assignment deadlines will appear.
- E. **Calendar:** a calendar with upcoming events.



- **Content:** centralized repository which contains links to different areas of the course. Content links may not appear if there are no items included.
- **Assignments:** you will find your assignments due within the link.
- **Discussions:** contains the Discussion board.
- **Quizzes:** dedicated section where you can access quizzes, assessments, and exams.
- **Class Progress:** section where you can track your grades, submissions, and feedback for your course.
- **Awards:** an area that can contain information about your achievements, honors, or recognition earned from completing a course.
- **Grades:** you can view your grades and feedback from this link.
- **Virtual Classroom:** a room where you can remotely interact with your instructors in real-time.
- **Video Assignment:** you can create videos and submit them to your instructors within this link.

## Assignment Types

Your instructors can create assignments in one of four submission types:

- **File submission:** you can upload an assignment file from your computer. Common file types include documents, presentations, spreadsheets, and other files depending on the settings your instructor has set.
- **Text submission:** you can directly type your assignment as text or link to your assignment within the text editor.
- **On paper submission:** this option allows you to submit your assignment as a physical copy. Your instructor can provide feedback within your Grades.
- **Observed in person:** your instructor allows you to work on your assignment during in-person lecture. They can provide feedback for the assignment.

## Submitting an Assignment

The screenshot shows the City Tech Test Course 01 dashboard. The 'Assignments' menu item is highlighted with a red box and a red circle labeled 'A'. Below the menu, the 'Assignments' section is displayed with a 'View History' button. A table lists assignments with columns for Assignment, Completion Status, Score, and Evaluation Status. The first row is 'HW #1', which is highlighted with a red box and a red circle labeled 'B'. The 'HW #1' row shows 'Not Submitted' for completion status and '- / 100' for score. The due date is 'Nov 30, 2023 11:59 PM' and the submission window is 'Oct 26 - Nov 30'. A '20 per page' dropdown menu is visible at the bottom right of the table.

Assignment	Completion Status	Score	Evaluation Status
No Category			
<b>HW #1</b> Due on Nov 30, 2023 11:59 PM Oct 26 - Nov 30	Not Submitted	- / 100	

- From the menu, choose the appropriate course content or assignments area.
- Click on the title of the assignment to open the submission area.  
**Note:** Assignment submissions can vary by instructor.

## File Submission

- Click on **Add a File** to add attach a file.

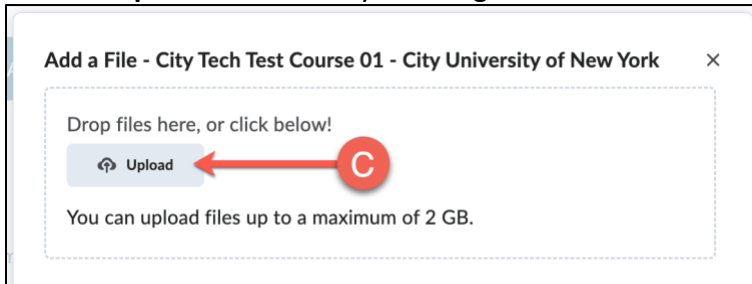
The screenshot shows the 'Submit Assignment' form. It includes a 'Files to submit \*' section with '(0) file(s) to submit'. Below this, there is a note: 'After uploading, you must click Submit to complete the submission.' At the bottom, there are three buttons: 'Add a File', 'Record Audio', and 'Record Video'. The 'Add a File' button is highlighted with a red box and a red circle labeled 'A'.

**Note:** A maximum of 2 GB allowed.

- Click on **My Computer**.

The screenshot shows a file selection dialog titled 'Add a File - City Tech Test Course 01 - City University of New York'. It lists two options: 'My Computer' and 'My Locker'. The 'My Computer' option is highlighted with a red box and a red circle labeled 'B'.

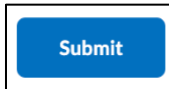
- C. Click on **Upload** and locate your assignment.



- D. Click on **Add** once the file uploads.

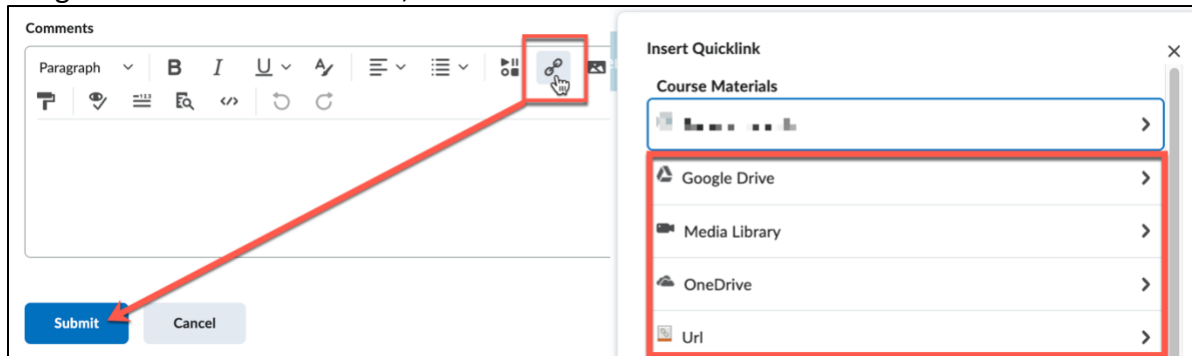


- E. Click on **Submit**. You will receive a confirmation message upon successful submission.



### Text Submission

You can type your assignment directly as text within the text editor, add a link to your assignment from cloud service, record an audio or record a video.



### On Paper Submission

This option allows you to submit your assignment as a physical copy. Your instructor can provide feedback within your Grades.

### Observed in person

This option allows you to work on your assignment during in-person lectures. Your instructor can provide feedback within your Grades.

**Note:** Your instructor determines the type of assignment you will be submitting in the course, i.e., Observed in person, File, Text, and On Paper Submissions.

## Discussions

Responding to discussions in Brightspace can be achieved by following the steps below:

The screenshot shows the Brightspace interface. At the top, a navigation bar contains links for Content, Assignments, Discussions, Quizzes, Class Progress, Awards, Grades, Groups, Virtual Classroom, and Video Assignment. The 'Discussions' link is highlighted with a red box and labeled 'A'. Below the navigation bar, the 'Discussions' page is displayed. It includes a 'Discussions List' and 'Subscriptions' section. A filter is set to 'Unread'. A 'Sample Forum' is shown with a dropdown arrow. Below the forum name, a message states: 'Make sure to engage in this discussion forum as it will be 5% of your total grade.' A table lists the forum details:

Topic	Threads	Posts	Last Post
Sample Forum	1	3	November 9 at 1:58 PM

An arrow points to the 'Sample Forum' link in the table, labeled 'B'.

- A. From the menu, click on the link labeled as **Discussions**.
- B. Click on the title of the topic you want to view or respond to.
- C. Click on **Start a New Thread**.



- D. Enter a subject and compose your response. You can enter your response into the text editor, format it, add attachments, or links.
- E. Click on **Post** when you are satisfied with your response. You will be able to view your response within the discussions thread.

The screenshot shows the 'Sample Forum' page. At the top, there is a 'Discussions List > View Topic' breadcrumb and a search bar. The 'Sample Forum' title is displayed with a dropdown arrow. Below the title, there is a 'Subscribe' button. A red box highlights the text editor area, labeled 'D'. The text editor includes a subject field with the text 'Sample Response Subject', a rich text editor with various formatting options (Paragraph, Bold, Italic, Underline, Text Color, Background Color, Bulleted List, Numbered List, Indent, Outdent, Link, Unlink, Table, Table of Contents, Insert, Undo, Redo), and a text area containing the text 'This is my response to the Sample Forum.' Below the text area, there is a '8 Words' counter. Below the text editor, there is a 'Subscribe to this thread' checkbox which is checked. Below that, there is an 'Add attachments' link. At the bottom, there is a 'Post' button, which is highlighted with a red box and labeled 'E'.

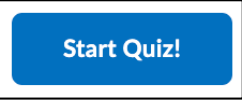


## Taking a Quiz

Content Assignments Discussions **Quizzes** Awards Grades Groups Virtual Classroom Video Assignment

### Quiz List

Current Quizzes	Evaluation Status	Attempts
<b>Sample Quiz</b> ▾ Available on Nov 15, 2023 12:01 AM until Nov 15, 2023 11:59 PM		0 / 1
Past Quizzes	Evaluation Status	Attempts
<b>Final Exam</b> ▾ Available on Nov 7, 2023 12:01 AM until Nov 7, 2023 11:59 PM		0 / 1
<b>Sample Quiz 1</b> ▾ Available on Nov 7, 2023 12:01 AM until Nov 10, 2023 11:59 PM	Feedback: On Attempt	1 / 1

- For this example, we will be selecting **Quizzes** from the menu.  
**Note:** If you are unsure where your quizzes are in the course, contact your instructor.
- Click on the quiz title to view the quiz information.  
**Note:** Read the instructions carefully. If the quiz or exam is a timed test, your answers will automatically be saved and submitted.
- Click on the **Start Quiz** icon to begin.  

- Once you are done, select **Submit Quiz**. You will receive a submission confirmation along with your attempted score.

### Sample Quiz

1:59:48 remaining

Page 1:

Question 1 (1 point) ✓ Saved

There are seven days in a week.

True

False

**D** → **Submit Quiz** 1 of 1 questions saved

## Class Progress

City Tech Test Course 01

Course Home Content Assignments Discussions Quizzes **Class Progress** Course Tools Awards Groups More

City Tech Test Course 01 Sandboxes

Summary Grades Content Discussions Assignments Quizzes Checklist Surveys Course Access System Access History

### Progress Summary

Print Help

#### Grades

Grades Received: 3

#### Content

Topics Visited	Total Visits	Time Spent	75 %	Completed: 27 / 36
28 / 36	45	0d 0h 21m 54s		

Topics Visited: 28

### Viewing the progress of your grades, submissions, and feedback:

- Click on the **Class Progress** link.
- A Progress Summary Report will appear on the page of your grades, content, discussions, assignments, quizzes, checklist, surveys, course access and system access history.
- To view specific data about a category, you can click anywhere of interest by using the navigation bar on the left.
- To print a summary report, click on **Print**.

## Grades

Course Home Content Assignments Discussions Quizzes **Grades** Class Progress Course Tools Awards Groups More

### Grades

Print

Grade Item	Points	Weight Achieved	Grade	Comments and Assessments
Final Exam	0 / 100	0 / 10	0 %	
Sample TII Assignment 102623	0 / 100	0 / 10	0 %	
Assignments	0 / 100	0 / 100	0 %	
Assignment		0 / 0	-%	
Blog		0 / 0	-%	
Discussion		0 / 0	-%	

Brightspace provides a comprehensive summary of your performance in the course.

- From the menu, choose the link labeled as **Grades**.
- You will be able to view the following:
  - Weighted Total Course Grade
  - Individual assessment grades
  - Feedback and comments
  - Grade Summary

## Groups

You can collaborate with your peers, discuss, and submit assignments for a specific group project. Your instructor will need to enable and set specific settings to allow various functions such as assignment submissions and discussions.

Viewing the group, you are assigned to:

Groups	Members	Assignment	Discussions	Locker	Email	Actions
Assignment #1						
Group 2	1/2	Assignment #1				

This group is not available for unenrollment because this category is not available for self enrollment.

NYCCT

Group 2	1/2	Submission 3	NYCCT Group Di...	Group Files		
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- From the menu, choose the link labeled as **Groups** or something similar.
- You will see the group you are enrolled into.

## Joining a Group

Groups	Members	Assignment	Discussions	Locker	Email	Actions
Group 2						
World Health						
Group 1	2	World Health G...		Group Files		Leave Group
Group 2	1	World Health G...		Group Files		

You can join a group if your instructor has enabled self-enrollment.

- From the menu, choose the link labeled as **Groups** or something similar.
- Under Actions, click on **Join Group** to join your desired group.
- To leave the group, click on **Leave Group**.

## Submitting a Discussion

Groups	Members	Assignment	Discussions	Locker	Email	Actions
Assignment #1						
Group 2	1/2	Assignment #1				
This group is not available for unenrollment because this category is not available for self enrollment.						
NYCCT						
Group 2	1/2	Submission 3	NYCCT Group Di...	Group Files		

- A. Click on the discussion thread under **Discussions**.
- B. Click on **Start a New Thread** to create a discussion.



- C. Select a group to post thread to from the drop-down menu.

The screenshot shows the 'NYCCT Group Discussion' submission page. At the top, there are links for 'Discussions List', 'View Topic', 'Settings', and 'Help', along with a search bar. Below the group name, there are 'Group/section restrictions' and a 'Subscribe' button. The main content area is a text editor with a subject input field (D) and a rich text editor (E). Below the text editor, there is a 'Subscribe to this thread' checkbox, a 'Hide attachments' dropdown (F), and a file upload section with an 'Upload' button (G) and a 'Choose Existing' button. At the bottom, there is a 'Post' button (H).

- D. Enter the subject of your post.
- E. You can enter your post within the text editor or add an attachment.
- F. To add an attachment, click the arrow next to **Add attachments**.
- G. Click on the **Upload** button to upload your file.
- H. When you are ready to post, select the **Post** button.

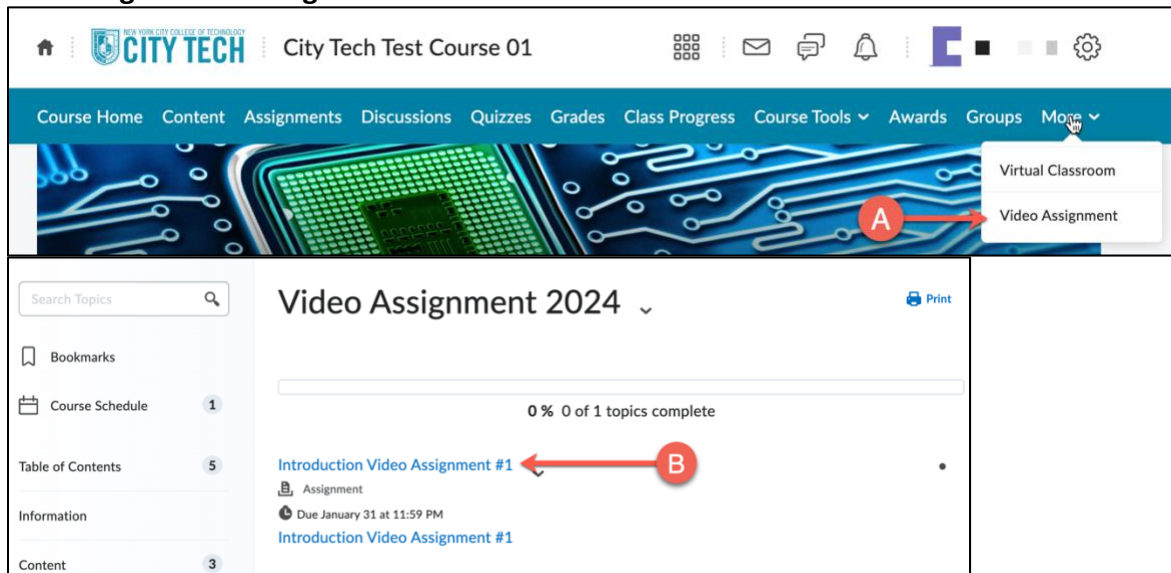
## Submitting an Assignment within Groups

Instructors can allow you to submit an individual or a group assignment. Please follow the steps under [Submitting an Assignment](#).

## Submitting a Video Assignment

Your instructor can set up a video assignment and require you to submit video content as part of your course work. You can create or upload video presentations and other projects. However, your instructor will need to enable and set specific settings to allow various functions.

## Accessing a Video Assignment



The screenshot shows a course page for "City Tech Test Course 01". The navigation bar includes "Course Home", "Content", "Assignments", "Discussions", "Quizzes", "Grades", "Class Progress", "Course Tools", "Awards", "Groups", and "More". A red circle labeled "A" points to the "More" dropdown menu, which is open and shows "Virtual Classroom" and "Video Assignment". Below the navigation bar, the page title is "Video Assignment 2024". A progress bar shows "0% 0 of 1 topics complete". A red circle labeled "B" points to the link "Introduction Video Assignment #1" under the "Assignment" section, which also indicates a due date of "Due January 31 at 11:59 PM".

- A. From the menu, choose the link labeled as **Video Assignment** or something similar.
- B. Click on the link of the video assignment you wish to access.

## Uploading a Video Assignment

The top screenshot shows a web interface for "Introduction Video Assignment #1". It includes an "Instructions" section, a "Submissions" section with a message "No submissions yet. Drag and drop to upload your assignment below.", and a file upload area with buttons for "Upload", "Record", and "Choose Existing". A red circle labeled "A" points to the "Upload" button. Below this is a file selection dialog showing the "Downloads" folder. A table lists files with columns for Name, Size, Kind, and Date Added. A red circle labeled "B" points to the "Open" button in the dialog.

Table of Contents > Video Assignment 2024 > Introduction Video Assignment #1

### Introduction Video Assignment #1

**Instructions**  
Introduction Video Assignment #1

**Submissions**  
No submissions yet. Drag and drop to upload your assignment below.

Drop file here, or click below!

Upload Record Choose Existing

You can upload files up to a maximum of 2 GB.

File Selection Dialog:

Name	Size	Kind	Date Added
.mp4	50.8 MB	MPEG-4 movie	Nov 29, 2023 at 5
.mp4	--	MPEG-4 movie	Nov 30, 2023 at 1
	9.4 MB	Application	Nov 15, 2023 at 5

Cancel Open

A. Click on **Upload**.

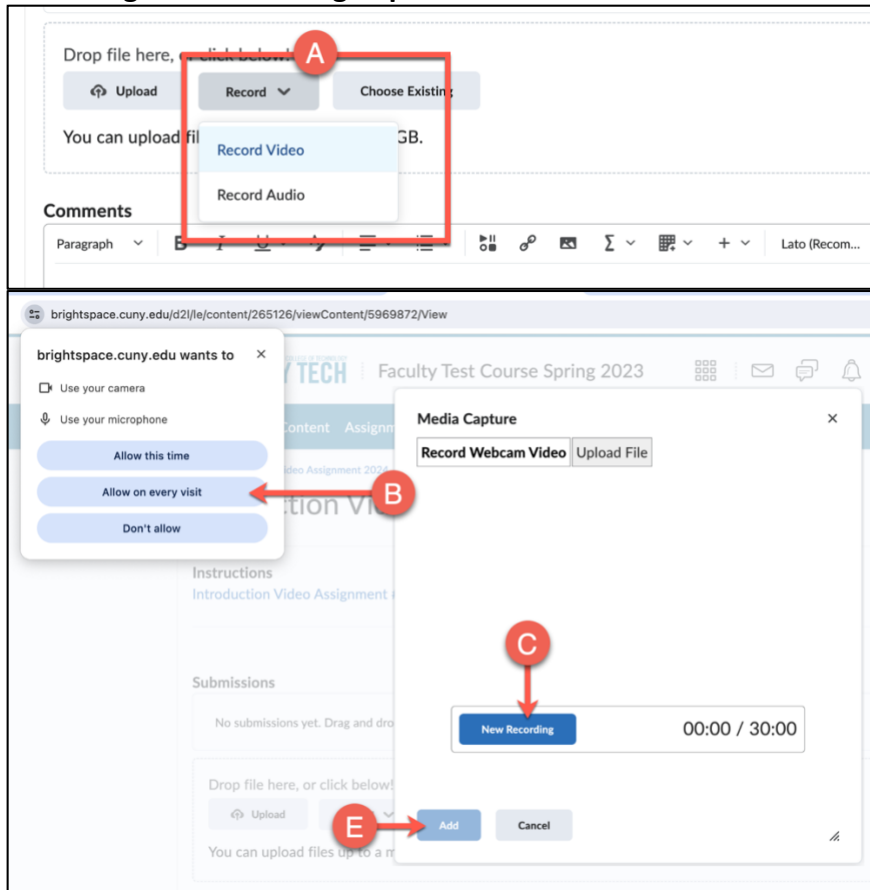
B. Select your video file from your computer and click on **Open**.

**Note:** The video can be a maximum of 2 GB. Additional comments can be entered within the text editor.

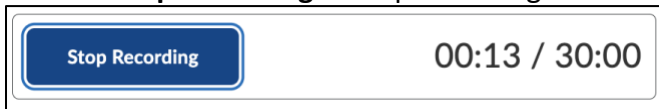
C. Click on **Submit**.



## Recording a Video on Brightspace



- A. Click on the **Record** button, then select **Record Video** to create a recording.  
**Note:** *You cannot record yourself and your screen at the same time.*
- B. Select **Allow on every visit**.
- C. Click on **New Recording** to begin recording.
- D. Click on **Stop Recording** to stop recording.



- E. Click on **Add** when you are finished.

**Media Capture** ×

Enter a video note description. A description is useful to users who are unable to view the video. You may also modify the title of the recording.

**F**

Title

Description

Audio Language Unknown ▾

Automatically generate captions from audio  
Not available for the selected language

Add Cancel ⌵

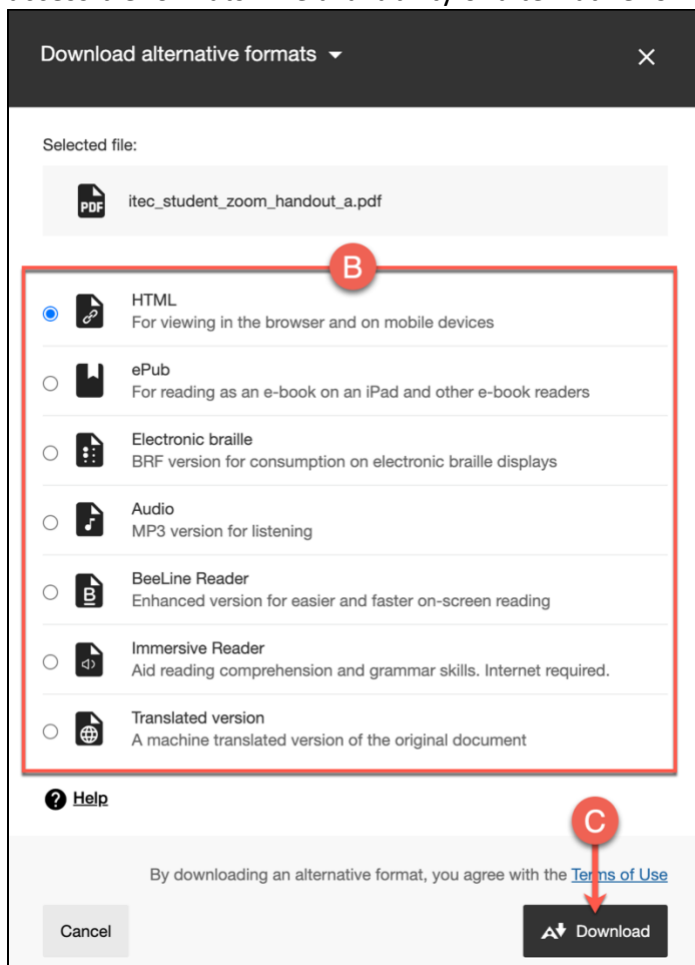
- F. Enter Title, Description, language and select if you would like to automatically generate captions from audio.
- G. Click on **Submit**.


Submit



## Ally

Ally is an integrated tool on Brightspace which facilitates converting digital content into more accessible formats. The availability of alternative formats is set by your instructor's settings.

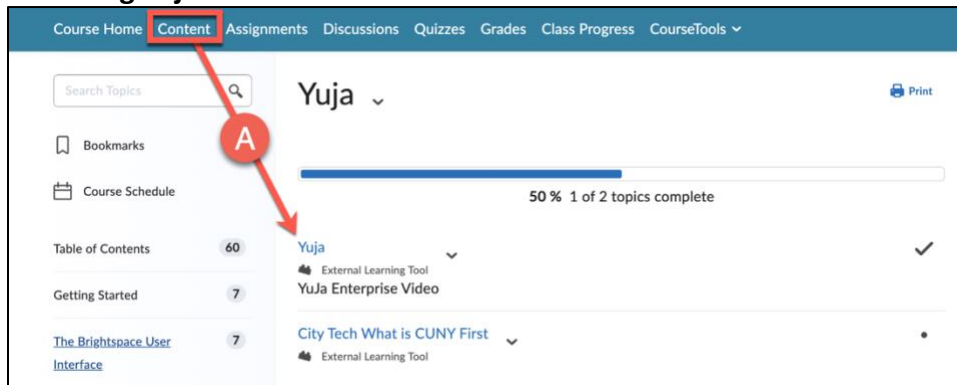


- A. Locate the files within your course with an Ally icon next to them and click on it. 
- B. Select an alternative format to access your document. For example, you can select from a list of available formats such as HTML, ePub, Electronic Braille, Audio, BeeLine Reader, Immersive Reader, and a Translated Version.
- C. Click on **Download**.

## Yuja

Yuja allows you to capture your assignment using screen recording and a webcam into a video, which you can use in Brightspace. Your instructor will need to make this tool available before you can use it.

## Accessing Yuja



- A. From the menu, choose the link labeled as **Yuja** or something similar. For more information on utilizing Yuja, please refer to our “Yuja for Student” tutorial handout.

## Communication

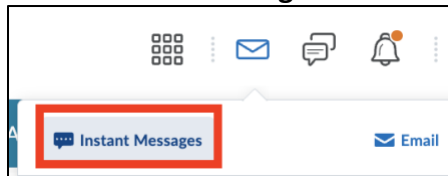
Brightspace offers a range of communication tools to facilitate the interaction between students, peers, and instructors.

- **Announcements:** Instructors will post valuable information via the Announcements module.
- **Discussions:** you can engage and interact with your peers and instructors via Discussions.
- **Instant Messaging:** send and receive messages with your peers and instructors instantly. To send an instant message, follow the steps below:

- Click on the **Envelope** icon located on the mini navigation bar.



- Select **Instant Messages**.

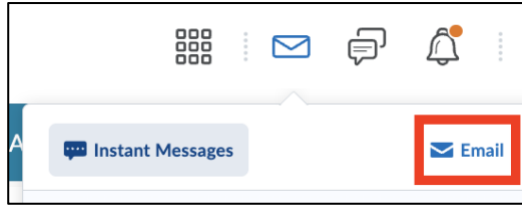


- Choose a recipient for your message such as your instructor, classmate, or other users within the Brightspace community.
- Compose your message and click **Send**.
- **Email:** email has been integrated within the Brightspace learning environment to facilitate communication among your peers and instructors from your courses. To send an email, follow the steps below:

- Click on the **Envelope** icon located on the mini navigation bar.



- Select **Email**.



- Click on the **Compose Email** button to create a new email.

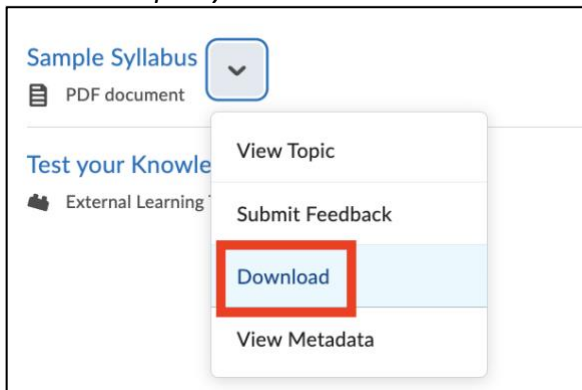


- Within the **To** field, enter the email addresses of the recipients. You can select recipients from a course or enter email addresses manually.
- Enter the subject and compose your message.
- Click **Send** when you are ready.

## Student Brightspace FAQ (Frequently Asked Questions)

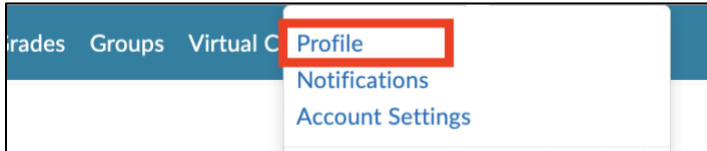
### How do I download class content?

- A. Log-in to **Brightspace**.
- B. Click on the course you want to access content from.
- C. Select the tab labeled **Content, Material**, or something similar.  
**Note:** *Instructors can label their content differently.*
- D. Find the material you want to download and click on the arrow next to it.
- E. Select the **Download** button.
- F. **Note:** *it is up to your instructor to make content downloadable.*



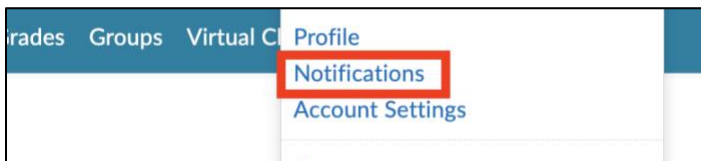
## How do I edit my User Profile?

- A. Click on your name located on the top right corner.
- B. Select **Profile** and change the necessary information such as your profile picture, tagline, and interests/hobbies.

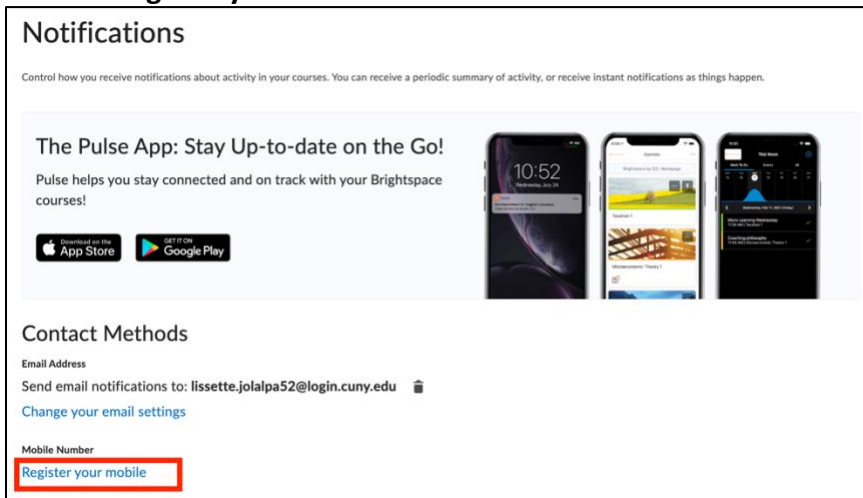


## How do I get notifications sent to my mobile device?

- A. Click on your name located on the top right corner.
- B. Select **Notifications**.



- C. Click on **Register your mobile**.



- D. Select your country, mobile carrier and add your mobile number (*carrier charges might apply to text messages you receive. Check your phone/data plan*).
- E. You can select which notifications to receive via SMS and Email.
- F. Click on **Save**.