

Process documentation: practical applications

Monday, November 28, 2011

LIB 1201

Documentation: practical applications

- Edge, “Write it down!”
 - Issues with documenting network administration processes
 - “I have the answer right up here” philosophy was not acceptable (16)
 - Students with strong PD skills have strong oral and written communication skills, highly valued in the workplace

- Robinson, “Documentation dilemmas”

PD Pros	PD Cons
Preserves knowledge	Raises expectations
Communicates expectations	Requires maintenance
Empowers employees	

- [UNESCO document](#)
 - PD for designing adult education programs

The online documentation project

- Using the OpenLab
- Your group's space
- Adding group members as Admins
- Projects from the past
 - [My Perfect Paper](#)
 - [Infopedia Magazine](#)
 - [World of RPG Games](#)

Questions to consider for Wednesday 11/30

- Has the way that you think about information changed over the course of this semester?
- Has the way that you use information changed over the course of this semester?
- How?
- What do you see as the future of information?
- What challenges will this future bring?
- What opportunities?
- Are you ready?

BE PREPARED to discuss your answers in class!

Final version of research paper is due at the beginning of class