

Lamia Ahmed

Dental Hygienist

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I am a NYS Licensed Dental Hygienist and a recent graduate, looking to secure a position in a dental practice. My objective is to motivate patients to prioritize and improve their oral health. I was motivated to change careers from my own dental experience, in effort to educate and provide preventive patient care.

Experience

STUDENT CLINICIAN | NYCCT PATIENT CARE CLINIC | 2021-2022

- Comprehensive medical history, head and neck examinations, intra oral cancer screenings, and provided referrals as needed. Knowledgeable using the DENTIMAX system, taking accurate dental and periodontal charting, and took accurate patient notes. Through meticulous assessment intake and evaluations, I effectively created each patient's customized treatment plan, and care. OHI was always prioritized with each patient.

CUSTOMER SUPPORT | CTA DIGITAL | 2013-2016

- Primary roles included customer support, technical support, and front desk receptionist. Assisting customers for product related technical difficulties. Processing online orders and following up to ensure orders are shipped and delivered. Assisted customers over the phone to assess their individual needs and to make an appropriate recommendation of products. Effective communication with my coworkers and other teams to ensure that each order is processed and executed in a timely manner

AUTO REPAIR LIAISON | NEW PRESTIGE AUTOMOTIVE CARE | 2008-2013

- Primary roles included sales representative and customer service representative, which involved actively listening to my customers and providing individualized and appropriate solutions. Scheduling appointments for vehicle repairs. Effectively communicating with customers, insurance companies, and body shop workers to coordinate inspection, appraisal, and completion of repair. Responsible for accounts receivable and payable. Ordering parts and supplies needed for vehicle repair

Education

ASSOCIATE IN DENTAL HYGIENE | JUNE 2022 | NEW YORK CITY COLLEGE OF TECHNOLOGY, BROOKLYN NY
SADHA CLUB MEMBER & JFEW SCHOLARSHIP RECEIPIENT

HONORS HIGH SCHOOL DIPLOMA | JUNE 2008 | WILLIAM C. BRYANT HIGH SCHOOL, QUEENS, NY
MEMBER OF THE MUSLIM STUDENT'S ASSOCIATION AND THE CREATIVE WRITING CLUB

Skills & Abilities

- Proficient in using DENTIMAX software
- Dental Prophylaxis and patient education
- Pain management (Topical & Local Anesthesia)
- Anxiety management (Nitrous Oxide & other calming methods)
- Extra oral & intra oral cancer screening examination
- Arestin placement & evaluation
- Taking alginate impressions & fabricating study models
- Intraoral & panoramic radiographs
- Fluoride treatment
- Using iTero Digital Scanner to take digital impressions
- Public speaking & Time management
- Dental sealant application

Certificates & Awards

- NYS Licensed Dental Hygienist
- NYS Dental Hygiene Local Infiltration Anesthesia
- NYS Nitrous Oxide Analgesia Certification
- NYS Mandated Reporter for Child Abuse & Maltreatment
- CITI IRB Research, Ethics & Compliance Training Certificate
- BLS for Healthcare Provider