

This certificate is awarded to

Karen Lichtblau

for participating in the educational activity entitled

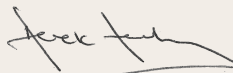
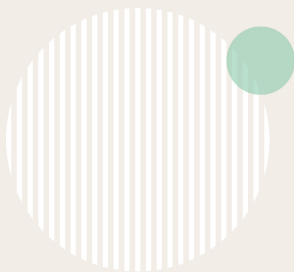
QI 103: Testing and Measuring Changes with PDSA Cycles*

on

10/06/2018

The activity was designated for 1.25 hours of AMA PRA category 1 credit.

In support of improving patient care, the Institute for Healthcare Improvement is jointly accredited by the Accreditation Council for Continuing Medical Education (ACCME), the Accreditation Council for Pharmacy Education (ACPE), and the American Nurses Credentialing Center (ANCC), to provide continuing education for the healthcare team.



Derek Feeley
President and CEO
Institute for Healthcare Improvement