

This certificate is awarded to

# Karen Lichtblau

for participating in the educational activity entitled

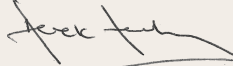
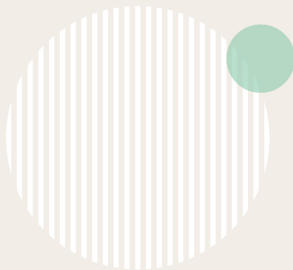
## PS 104: Teamwork and Communication in a Culture of Safety\*

on

**10/14/2018**

This continuing education activity carries 1.25 Contact Hours.

In support of improving patient care, the Institute for Healthcare Improvement is jointly accredited by the Accreditation Council for Continuing Medical Education (ACCME), the Accreditation Council for Pharmacy Education (ACPE), and the American Nurses Credentialing Center (ANCC), to provide continuing education for the healthcare team.



Derek Feeley  
President and CEO  
Institute for Healthcare Improvement