

This certificate is awarded to

Karen Lichtblau

for participating in the educational activity entitled

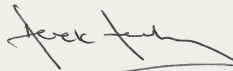
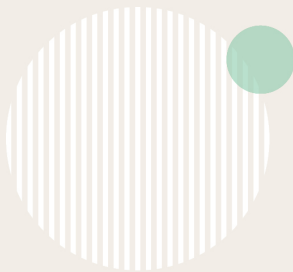
PFC 201: A Guide to Shadowing: Seeing Care Through the Eyes of Patients and Families

on

11/20/2018

This continuing education activity carries 0.50 Contact Hours.

In support of improving patient care, the Institute for Healthcare Improvement is jointly accredited by the Accreditation Council for Continuing Medical Education (ACCME), the Accreditation Council for Pharmacy Education (ACPE), and the American Nurses Credentialing Center (ANCC), to provide continuing education for the healthcare team.



Derek Feeley
President and CEO
Institute for Healthcare Improvement