

Keith Brown

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297A Pulaski Street
Brooklyn, NY, 11206

Education

New York City College Of Technology
Bachelors, Commutation Design.
Minor in Photography

Brooklyn, NY
May 2015

Brooklyn School For Global Studies
High School Diploma

Brooklyn, NY
June 2007

Experience

Barclays Center

Customer Service Representative

Brooklyn, NY
September 2012 – November 2014

- Received “Disney” training prior to the center’s grand opening from the Disney Institute.
- Scanned 500-750 guest tickets per night upon entry.
- Frontman for providing personal assistance, medical attention, seating disputes and other personal care to guest.
- Demonstrated outstanding customer service in a fast paced environment by handling crowds in a group setting.
- Show advanced professionalism which resulted in handling celebrity entrances in addition to season ticket holder sections.

Brooklyn Historical Society

Freelance Photographer

Brooklyn, New York
June 2007–June 2008

- Exhibited my skills in photography to capture gentrification in various parts of Brooklyn which resulted in having my work put in the Brooklyn Historical Society in addition to various hospitals in NYC.

Achievements and Activities

Barclays Center

Brooklyn, New York
July 2012 -November 2014

- Recognized by management and building owner on anniversary dates with aiding company obtained the highest customer service ratings for two years by providing .

Skills & Interests

Technical: Intermediate skills in Adobe Photoshop and Indesign. Beginner Skills in Illustrator.
Advanced Skills in Microsoft Powerpoint and Word. Beginner Skills in Excel