

Campus Solutions

Self Service: Student

Quick Reference Guide

**Table of Contents**

[Introduction to Step Sheets 4](#_Toc371427040)

[Getting Started in CUNYfirst 5](#_Toc371427041)

[Managing Mozilla Firefox Pop Up Blockers for CUNYfirst 6](#_Toc371427042)

[Managing Microsoft Internet Explorer Pop Up Blockers for CUNYfirst 11](#_Toc371427043)

[Managing Apple Safari Pop Up Blockers for CUNYfirst 18](#_Toc371427044)

[Activate My CUNYfirst Account 19](#_Toc371427045)

[Login to My CUNYfirst Account 22](#_Toc371427046)

[Sign Out of My CUNYfirst Account 23](#_Toc371427047)

[Change My CUNYfirst Password 24](#_Toc371427048)

[I Forgot My CUNYfirst Password 26](#_Toc371427049)

[Add a Favorite 28](#_Toc371427050)

[Delete a Favorite 29](#_Toc371427051)

[Sequence Favorites 30](#_Toc371427052)

[Student Center Summary 31](#_Toc371427053)

[Academics 32](#_Toc371427054)

[Self Service – Pathways – FAQ 33](#_Toc371427055)

[View My Weekly Schedule 34](#_Toc371427056)

[View My Grades 36](#_Toc371427057)

[View My Course History 39](#_Toc371427058)

[View My Transfer Credit Report 41](#_Toc371427059)

[View and Notify Advisors 43](#_Toc371427060)

[Course and Class Search 45](#_Toc371427061)

[View Course Catalog 46](#_Toc371427062)

[My Academic Planner 51](#_Toc371427063)

[View Schedule of Classes 56](#_Toc371427064)

[Class Shopping Cart and Validation 61](#_Toc371427065)

[Enrollment 69](#_Toc371427066)

[View Enrollment Appointment 70](#_Toc371427067)

[Class Enrollment 73](#_Toc371427068)

[Drop Classes 77](#_Toc371427069)

[Swap Classes 82](#_Toc371427070)

[View My Class Schedule 86](#_Toc371427071)

[View My Exam Schedule 90](#_Toc371427072)

[Student Finances 92](#_Toc371427073)

[Account Inquiry – Bills, Payments and Financial Aid 93](#_Toc371427074)

[Make an On-Line Payment 96](#_Toc371427075)

[Self Service – Student Financials – FAQ 102](#_Toc371427076)

[Financial Aid (BCC, Lehman, Hostos, New Community College, QCC, CUNY Law students) 107](#_Toc371427077)

[View Financial Aid 108](#_Toc371427078)

[Accept/Decline Awards 114](#_Toc371427079)

[Submit Direct Loan Processing Form 121](#_Toc371427080)

[Submit Perkins Loan Supplement Form 125](#_Toc371427081)

[Personal Contact Information 130](#_Toc371427082)

[View/Add/Update Addresses 131](#_Toc371427083)

[Holds and To Do List 134](#_Toc371427084)

[View Holds 135](#_Toc371427085)

[View To Do List 137](#_Toc371427086)

[Submit Immunization/Meningitis Acknowledgement Form 139](#_Toc371427087)

[Submit Pathways My Choice Form 143](#_Toc371427088)

[Enrollment Verification and Transcripts 144](#_Toc371427089)

[Request Enrollment Verification 145](#_Toc371427090)

[View My Unofficial Transcript 154](#_Toc371427091)

[Order Official Transcript 157](#_Toc371427092)

[Graduation 158](#_Toc371427093)

[Apply for Graduation 159](#_Toc371427094)

[View My Graduation Status 162](#_Toc371427095)

# Introduction to Step Sheets

Step Sheets have five features.

1. **Topic Name**

The topic name indicates the purpose of the procedure.

Each topic name contains key verbs that let you know what you are able to do using that procedure.

View – display record/s

Add – create a new record/s

Update – modify an existing record/s

Delete – purge an existing record/s

1. **Descriptive Paragraph**

The topic name is followed by a brief descriptive paragraph that states the outcome of the procedure. Sometimes, the context for usage is described.

1. **Navigate to Component**

Once you are logged in and selected the HR/Campus Solutions link, then the next step shows the navigation path to the component.

The path shown starts from the home link on the first page.

Always use the Main Menu on the left.

1. **What Users Needs To Do**

CUNYfirst needs only a single click.

Locate or find an item to view, add or update.

Search or Look Up the range of values for that field.

Choose the correct value or code from the Search Results or dropdown box.

Infrequently, free form text is entered.

***Importantly whenever you see ‘Note:’, then additional information is provided to help use CUNYfirst effectively and efficiently.***

1. **Finding Items on a Page**

Item names are **bolded**.

The item name is shown exactly as it appears on the page. Sometimes a non-standard abbreviation is shown on the page.

The item type is listed after the name.

Parts of images

may be obscured

for security reasons.

***Note: Use CUNYfirst navigation to go back within the system, do not use your browser's back button.***

[Back to Table of Contents](#TableofContents)

# Getting Started in CUNYfirst

CUNYfirst is an Internet-based application built on the PeopleSoft Enterprise platform. You may access this application at any location with Internet access.

An Identity Management System secures all of the data. You will be assigned a User ID and you will create your own password.

Security access allows you to use all of the functionality that you need. Your access is restricted from any functionality that you do not need.

[Back to Table of Contents](#TableofContents)

## Managing Mozilla Firefox Pop Up Blockers for CUNYfirst

To save or print .pdf files from CUNYfirst, pop-up blockers must be turned-off in your browser prior to beginning the transaction (step sheet). The user will need to start again from the beginning of the transaction when the browser’s pop-up blocker is not turned off.

Some browsers allow the user to automatically allow pop-ups from specific websites. Once these browsers are set, then the user will always be able to get .pdf files or print from CUNYfirst without making further adjustments.

Major browsers supported by CUNYfirst are Mozilla Firefox, Microsoft Internet Explorer, and Apple Safari.

***Note: Each CUNY institution schedules administrative maintenance of browser software as needed. In that event, this procedure may need to be repeated.***

|  |  |
| --- | --- |
| **Step** | **Action** |
|  | In the header, click the **Tools** menu. |
|  | Select **Options**. |
|  | Select the **Content** panel. |
|  | Click the Block pop-up windows **Exceptions** button. |
|  | To add a website to the Exceptions list, on the **Allowed Sites – Pop-ups** dialogue box in the **Address of web site** field, enter [home.cunyfirst.cuny.edu](http://home.cunyfirst.cuny.edu). |
|  | Click the **Allow** button. |
|  | Mozilla 7  Click the **Close** button. |
|  | Click the **OK** button. |
|  | **End of Procedure.** |

[Back to Table of Contents](#TableofContents)

## Managing Microsoft Internet Explorer Pop Up Blockers for CUNYfirst

To save or print .pdf files from CUNYfirst, pop-up blockers must be turned-off in your browser prior to beginning the transaction (step sheet). The user will need to start again from the beginning of the transaction when the browser’s pop-up blocker is not turned off.

Some browsers allow the user to automatically allow pop-ups from specific websites. Once these browsers are set, then the user will always be able to get .pdf files or print from CUNYfirst without making further adjustments.

Major browsers supported by CUNYfirst are Mozilla Firefox, Microsoft Internet Explorer, and Apple Safari.

***Note: Each CUNY institution schedules administrative maintenance of browser software as needed. In that event, this procedure may need to be repeated.***

|  |  |
| --- | --- |
| **Step** | **Action** |
|  | In the header, click the **Tools** icon. |
|  | From the menu, select **Internet options**. |
|  | Select the **Privacy** tab. |
|  | Select the  **Turn on Pop-Up Blocker** checkbox. |
|  | Select the **Settings** button. |
|  | In the field **Address of website to allow**, enter the url address [home.cunyfirst.cuny.edu](http://home.cunyfirst.cuny.edu). |
|  | Click the **Add** button. |
|  | IE 8  Click the **Close** button. |
|  | Click the **OK** button. |
|  | **End of Procedure.** |

[Back to Table of Contents](#TableofContents)

## Managing Apple Safari Pop Up Blockers for CUNYfirst

To save or print .pdf files from CUNYfirst, pop-up blockers must be turned-off in your browser prior to beginning the transaction (step sheet). The user will need to start again from the beginning of the transaction when the browser’s pop-up blocker is not turned off.

Some browsers allow the user to automatically allow pop-ups from specific websites. Once these browsers are set, then the user will always be able to get .pdf files or print from CUNYfirst without making further adjustments.

Major browsers supported by CUNYfirst are Mozilla Firefox, Microsoft Internet Explorer, Google Chrome, and Apple Safari.

***Note: Each CUNY institution schedules administrative maintenance of browser software as needed. In that event, this procedure may need to be repeated.***

|  |  |
| --- | --- |
| **Step** | **Action** |
|  | Description: Safari Popups  To allow pop-ups in Safari, select **Safari** on the main tool bar. |
|  | If the **Block Pop-Up Windows** option is checked, select it to uncheck it and unblock pop-up windows.  ***Note: This applies to all websites. There is no site specific option in Safari.*** |
|  | **End of Procedure.** |

[Back to Table of Contents](#TableofContents)

## Activate My CUNYfirst Account

In order to access CUNYfirst, users activate or claim their account through the Identity Management System (IMS).

Note: Parts of images may be obscured for security reasons.

|  |  |
| --- | --- |
| **Step** | **Action** |
|  | Enter ***https://home.cunyfirst.cuny.edu*** in your browser’s address bar. |
|  | Claim Account 1  On the **Login** page, click on **First time users** link. |
|  | Description: SNAGHTML14c59337  On the **Account Activation** page, enter **First name, Last Name, Date of Birth, Last 4 digits of SS number**, and **CAPTCHA** text.  ***Note: Use your name of record with correct capitalization for the First Name and Last Name fields.***  ***Note: Date of birth should be entered in mm/dd/yyyy format e.g. 11/30/1978.***  ***Note: If you are not certain of the information requested, it is recommended that you contact the Office of Registrar.*** |
|  | Click the **OK** button. |
|  | On the **Challenge Questions and Answers** page, select or create five different questions and enter different answers. In the event you forget your password, then you will be asked three of these five questions and your answers must match each character.  ***Note: In CUNYfirst, users may reset their password with Challenge Questions and Answers.*** |
|  | Click the **OK** button. |
|  | On the **Choose a Password** page, enter and confirm your password.  ***Note: The two entries must match or the user will have to re-enter both fields.***  ***Note: CUNY Password Policy when choosing a password***   * ***8 or more characters*** * ***1 or more uppercase letters*** * ***1 or more numeric or special characters***   ***Note: CUNY Password Reset Policy***   * ***No change for 5 days after last password change*** * ***Not one of 4 previous passwords*** * ***Expires 90 days after the last password change*** * ***An email notification will be sent to users whose password is going to expire in the next 7 days.*** * ***Within the 7 days prior to the expiration of the current password, a screen displays for the user to change their password*** * ***At 90 plus days, CUNYfirst will require the user to change their password.*** |
|  | To submit the password, click the **OK** button. |
|  | ***Description: User Activation Completed Successfully***  FirstName.LastName##  ########  On the **User Activation Completed Successfully!** page, your Empl ID (CUNY ID) is displayed as in the example below.  ***Note: The eight digit Empl ID (CUNY ID) is used to identify you in CUNYfirst.*** |
|  | When you have finished, make a record of your username, Empl ID and password. |
|  | **End of Procedure.** |

[Back to Table of Contents](#TableofContents)

## Login to My CUNYfirst Account

CUNYfirst is an internet-based application. Signing into CUNYfirst is just like opening a password-protected page of a website on the Internet.

|  |  |
| --- | --- |
| **Step** | **Action** |
|  | Enter [***https://home.cunyfirst.cuny.edu***](https://home.cunyfirst.cuny.edu) in your browser’s address bar. |
|  | Enter your Username and Password and click the  **Go** icon.  ***Note: Faculty, staff, and students are assigned a unique Username and create their own Password. Do not share this information with anyone.*** |
|  | From the **Enterprise Menu**, select the **HR/Campus Solutions** link. |
|  | **End of Procedure.** |

[Back to Table of Contents](#TableofContents)

## Sign Out of My CUNYfirst Account

To protect your privacy and prevent unauthorized use of your account, be sure to sign out and close all web browser windows to end your session.

|  |  |
| --- | --- |
| **Step** | **Action** |
|  | Click the **Sign Out** link in the upper right corner of the screen. |
|  | You have successfully ended your session in CUNYfirst. |
|  | Close all web browser windows to clear the session information. |
|  | **End of Procedure.** |

[Back to Table of Contents](#TableofContents)

## Change My CUNYfirst Password

A user may change their password for the CUNYfirst Portal using the Identity Management System.

Note: Parts of images may be obscured for security reasons.

|  |  |
| --- | --- |
| **Step** | **Action** |
|  | Enter the CUNYfirst URL ***https://home.cunyfirst.cuny.edu*** in your browser’s address bar to access the CUNYfirst Portal Login page. |
|  | Change Password 1  Click the **Change Password** link. |
|  | On the **Password Change** page, enter the correct value for either the **User ID** or **CUNY ID** fields.  ***Note:***   * ***User ID is your CUNYfirst Username, e.g. John.Smith78.*** * ***CUNY ID is your unique eight digit Identification number, e.g. 12345678.*** |
|  | Enter the correct value for the **Old Password** (current password) field. |
|  | Enter identical values for the **Password** and **Confirm Password** fields.  ***Note: CUNY Password Policy when choosing a password:***   * ***8 or more characters*** * ***1 or more uppercase letters*** * ***1 or more numeric or special characters***   ***Note: CUNY Password Reset Policy***   * ***No change for 5 days after last password change*** * ***Not one of 4 previous passwords*** * ***Reminder sent 85 days after last password change*** * ***Expires 90 days after the last password change*** |
|  | Click the **OK** button. |
|  | On the **Challenge Questions and Answers** page, you may also change any or all of the **Questions 1-5** and **Answer** fields. |
|  | Click the **OK** button. |
|  | FirstName.LastName##  ########  When the process is completed, then the following confirmation message appears. |
|  | To login to CUNYfirst, click the **Return to Log-in** **Page** link. |
|  | **End of Procedure.** |

[Back to Table of Contents](#TableofContents)

## I Forgot My CUNYfirst Password

This procedure describes how a user retrieves their forgotten password for the CUNYfirst Portal using the Identity Management System (IMS).

Note: Parts of images may be obscured for security reasons.

|  |  |
| --- | --- |
| **Step** | **Action** |
|  | Enter the CUNYfirst URL ***https://home.cunyfirst.cuny.edu***in your browser’s address bar to access the CUNYfirst Portal Login page. |
|  | Click the **Forgot your password?** link. |
|  | On the **Forgot Password** page, enter the correct value for either the **User ID** or **CUNY ID** fields.  ***Note:***   * ***User ID is your CUNYfirst Username, e.g. FirstName.LastName##.*** * ***CUNY ID is your unique eight digit identification number, e.g. 12345678.*** |
|  | Click the **OK** button. |
|  | On the **Answer To Challenge Questions** page three of your five Challenge Questions display. Enter your answers to the left of the displayed questions. |
|  | Click the **OK** button. |
|  | On the **Choose New Password** page, enter identical values for the **Password** and **Confirm Password** fields.  ***Note : CUNY Password Policy when choosing a password:***   * ***8 or more characters*** * ***1 or more uppercase letters*** * ***1 or more numeric or special characters***   ***Note: CUNY Password Reset Policy***   * ***No change for 5 days after last password change*** * ***Not one of 4 previous passwords*** * ***Reminder sent 85 days after last password change*** * ***Expires 90 days after the last password change*** |
|  | Click the **OK** button.  ***Note: Once submitted, the process may take a couple minutes.*** |
|  | FirstName.LastName##  ########  When the process is completed, then the Your Password Has Been Changed Successfully confirmation message appears. |
|  | To login to CUNYfirst, click the **Return to Log-in** **Page** link. |
|  | **End of procedure.** |

[Back to Table of Contents](#TableofContents)

## Add a Favorite

My Favorites allows you to create your own list of bookmarks to commonly used components in CUNYfirst.

|  |  |
| --- | --- |
| **Step** | **Action** |
|  | Enter [***https://home.cunyfirst.cuny.edu***](https://home.cunyfirst.cuny.edu) in your browser’s address bar:   * Enter your Username and Password and click the  **Go** icon. * From the **Enterprise Menu**, select the **HR/Campus Solutions** link. |
|  | When you have navigated to the first page of a frequently used component, in the **Universal Navigation Header** click on the **Add to Favorites** link. |
|  | On the **Add to Favorites** page, either leave the auto-text description or enter text to create a description of the component. |
|  | Click the **OK** button. |
|  | **End of procedure.** |

[Back to Table of Contents](#TableofContents)

## Delete a Favorite

My Favorites allows you to delete a bookmark.

|  |  |
| --- | --- |
| **Step** | **Action** |
|  | Enter [***https://home.cunyfirst.cuny.edu***](https://home.cunyfirst.cuny.edu) in your browser’s address bar:   * Enter your Username and Password and click the  **Go** icon. * From the **Enterprise Menu**, select the **HR/Campus Solutions** link. |
|  | Navigate to: ***My Favorites > Edit Favorites***. |
|  | On the **Edit Favorites** page to remove a favorite, click the **Delete** button on that favorite’s row. |
|  | On the **Message from webpage** window to confirm the favorite is to be deleted, click the **OK** button. |
|  | Click the **Save** button.  ***Note: The favorite will not be deleted until you complete this step.*** |
|  | **End of procedure.** |

[Back to Table of Contents](#TableofContents)

## Sequence Favorites

On the My Favorites menu, bookmarks are listed in the order in which they were added to My Favorites.

My Favorites allows you to sequence bookmarks of commonly used components in My Favorites on the CUNYfirst Main Menu.

|  |  |
| --- | --- |
| **Step** | **Action** |
|  | Enter [***https://home.cunyfirst.cuny.edu***](https://home.cunyfirst.cuny.edu) in your browser’s address bar:   * Enter your Username and Password and click the  **Go** icon. * From the **Enterprise Menu**, select the **HR/Campus Solutions** link. |
|  | Navigate to: ***My Favorites > Edit Favorites***. |
|  | On the **Edit Favorites** page in the **Sequence** number field, enter a numeral to indicate the preferred position on the list for each favorite.  ***Note: The number ‘1’ is the first favorite on the revised list.*** |
|  | Click the **Save** button.  ***Note: The sequence of favorites will not be done until this step is completed.*** |
|  | **End of procedure.** |

[Back to Table of Contents](#TableofContents)

# Student Center Summary

Students use the **Student Center** to manage school related activities.

Navigate to: ***Self Service > Student Center***.

|  |  |
| --- | --- |
| **Section** | **Description** |
| **Academics** | Provides links to academics records and enrollment self-service transactions.  Your schedule displays classes in which you are enrolled for the current term as of today's date.  If there are no such classes, the system looks at the next term in which the student is term activated for classes to display.  In addition, a link is provided to the enrollment shopping cart, where students place sections in which they would like to enroll until their enrollment appointment.  ***Note: Placing a section in the enrollment shopping cart does not hold a seat in the class and is not enrollment in a section.*** |
| **Finances** | Provides links to Student Financials self-service transactions and displays account summary information.  Institutions using the Financial Aid module *within* CUNYfirst provide financial aid information and allow for the processing of selected transactions. |
| **Personal Information** | Provides links to Campus Community self-service transactions. The Home Address, Mailing Address, Mobile Phone and Campus Email displays. |
| **Holds** | Provides a list of current service indicators. Students may click the ***details*** link to get more information on their service indicators. |
| **To Do List** | Provides a list of to do items. Students may click the ***details*** link to get more information on their initiated checklists items. |
| **Enrollment Dates** | Provides a list of enrollment dates. Students may click the ***details*** link to view the dates they are eligible to enroll in classes via self-service. |
| **Advisor** | Provides assigned advisor information. Students may click the ***details*** link to get the name and contact details of their assigned Advisor. |

[Back to Table of Contents](#TableofContents)

# 

# Academics

View your weekly schedule aligned to the academic calendar on your campus.

View grades, course history, and transfer credit reports.

Contact your advisors.

[Back to Table of Contents](#TableofContents)

## Self Service – Pathways – FAQ

Students use Self Service to complete an advisement requirement, when applicable, and to submit their Opt-In to Pathways e-form.

Students who Opt-In to Pathways use self-service to search for courses and class sections in which to enroll to meet their Pathways requirements.

Your progress on those requirements display on both the Course History page and the Student Unofficial Transcript.

Note: Parts of images may be obscured for security reasons.

|  |  |
| --- | --- |
| **Q. Do I need to see an advisor about Pathways?** | Some colleges require students to see an advisor prior to deciding whether or not to Opt-In to Pathways. If applicable, a positive service indicator displays on the Student Center page in the Holds section. |
| **Q. How do I submit the Opt-In to Pathways e-form?** | On the Student Center page in the To Do List section two items display in relation to Pathways.   1. About Pathways, Find out more - provides links to both the Pathways email address and website .url for student to get more information. 2. Choose Pathway, Yes or No - provides a link to the Pathway My Choice e-form.   ***Note: If you are required to see an advisor prior to deciding whether or not to Opt-In to Pathways, then the advisor will release the service indicator and add the checklist items to your record.*** |
| **Q. How do I identify the requirement designation for courses or class sections to meet Pathways requirements?** | Courses in the Catalog display the requirement designation/s for the course.  The Search for Classes component includes a Class Search Criteria by Requirement Designation.  The Class Detail page Enrollment Information section displays the Requirement Designation. |
| **Q. How do I see which Pathways requirements I have completed?** | On the Course History page the column to the right displays the Requirement Designation for each course.  The Student Unofficial Transcript displays the Requirement Designation for each course. |
| **Q. Now that I am in Pathways, where can I find my remaining degree requirements?** | Some CUNY colleges have as policy that students use DegreeWorks as an educational planning tool. Pathways requirements display in DegreeWorks. |

[Back to Table of Contents](#TableofContents)

## View My Weekly Schedule

Students are able to use self-service to view their weekly class schedule for a term in either a calendar or list format. The calendar format reflects the academic calendar of your primary institution.

Note: Parts of images may be obscured for security reasons.

|  |  |
| --- | --- |
| **Step** | **Action** |
|  | Enter [***https://home.cunyfirst.cuny.edu***](https://home.cunyfirst.cuny.edu) in your browser’s address bar:   * Enter your Username and Password and click the  **Go** icon. * From the **Enterprise Menu**, select the **HR/Campus Solutions** link. |
|  | Navigate to: ***Self Service > Student Center****.* |
|  | View My Weekly Schedule 1  In the **Academics** section click the **weekly schedule** link. |
|  | View My Weekly Schedule 2  ***Note: This view displays the Academic Calendar of your primary institution.*** |
|  | Select the **previous week** or **next week** buttons to go to those schedules. |
|  | Alternatively, select the **Show Week of** calendar icon and enter the week you wish to view. |
|  | As needed, enter the **Start Time** and **End Time** (format is 8:00AM or 6:00PM). |
|  | Click the **refresh calendar** button. |
|  | From the **Display Options** section:   * Uncheck the  **Show AM/PM** checkbox to change to a 24 hour time display (6:00PM becomes 18:00). * Check the  **Show class Title** checkbox to display the course name. * Check the  **Show Instructors** checkbox to display the assigned faculty. * Check the  checkboxes of those days of the weeks you wish to display. |
|  | Click the **refresh calendar** button. |
|  | Select the **Printer Friendly Page** link and follow your browser’s prompts to print the schedule. |
|  | **End of Procedure.** |

[Back to Table of Contents](#TableofContents)

## View My Grades

View or print a listing of your grades and check your current grade point average.

Note: Parts of images may be obscured for security reasons.

|  |  |
| --- | --- |
| **Step** | **Action** |
|  | Enter [***https://home.cunyfirst.cuny.edu***](https://home.cunyfirst.cuny.edu) in your browser’s address bar:   * Enter your Username and Password and click the  **Go** icon. * From the **Enterprise Menu**, select the **HR/Campus Solutions** link. |
|  | Navigate to: ***Self Service > Student Center****.* |
|  | Academics with other academic dropdown 1  In the **Academics** section from the  **other Academic** dropdown box, select **Grades** and then click the Description: Description: Go **Go** icon. |
|  | View My Grades 1  The **View My Grades** page displays for the current term:   * The term’s **Official Grades** show the class by course catalog number, the description, units, grading basis, grade and grade points for the selected term. * **Term Statistics** display showing units toward GPA, units not for GPA, and the GPA calculation for that term and the Cumulative Total, and * Your **Academic Standing** displays. |
|  | Select the **Printer Friendly Page** link and follow your browser’s prompts to print the schedule. |
|  | As needed, select the **change term** button. |
|  | View My Grades 3  On the **View My Grades** page, select a **term** radio button. |
|  | Click the **CONTINUE** button. |
|  | **End of Procedure.** |

[Back to Table of Contents](#TableofContents)

## View My Course History

Students view their academic history at CUNY. Course History displays agrid of every course a student has previously taken (including transfer or test credit) with units and grade.

Note: Parts of images may be obscured for security reasons.

|  |  |
| --- | --- |
| **Step** | **Action** |
|  | Enter [***https://home.cunyfirst.cuny.edu***](https://home.cunyfirst.cuny.edu) in your browser’s address bar:   * Enter your Username and Password and click the  **Go** icon. * From the **Enterprise Menu**, select the **HR/Campus Solutions** link. |
|  | Navigate to: ***Self Service > Student Center****.* |
|  | Academics with other academic dropdown 1  In the **Academics** section from the  **other Academic** dropdown box, select **Course History** and then click the Description: Description: Go **Go** icon. |
|  | View My Course History 1  ***Note: The Status column right displays whether the course has been taken, transferred, is in progress or is either in your planner or shopping cart.***  ***Note: Although not shown above, the Requirement Designation column displays for Pathways.*** |
|  | Results may be sorted by selecting one or two of these criteria: course, description, grade, status, term and units from the  **Sort results by** and **Then by** dropdown menus. |
|  | Click the **sort** button. |
|  | Alternatively, click a column header once to sort the data alphanumerically by that column.  ***Note: Click a column header twice to reverse the order.*** |
|  | **End of Procedure.** |

[Back to Table of Contents](#TableofContents)

## View My Transfer Credit Report

Students are able to view their Transfer Credit Report. Course Credit details display showing the Source, receiving Institution, Program, Articulation Term, Status and Units Transferred. Test Credits details include Transfer Term, Test ID, Test Component, Score, Status, Equivalent course, Units and Grade.

Note: Parts of images may be obscured for security reasons.

|  |  |
| --- | --- |
| **Step** | **Action** |
|  | Enter [***https://home.cunyfirst.cuny.edu***](https://home.cunyfirst.cuny.edu) in your browser’s address bar:   * Enter your Username and Password and click the  **Go** icon. * From the **Enterprise Menu**, select the **HR/Campus Solutions** link. |
|  | Navigate to: ***Self Service > Student Center****.* |
|  | Academics with other academic dropdown 1  In the **Academics** section from the  **other Academic** dropdown box, select **Transfer Credit: Report** and then click the Description: Description: Go **Go** icon. |
|  | Name    Course Credit details display showing the Source, receiving Institution, Program, Articulation Term, Status and Units Transferred.  ***Note: View the Transfer Credit Report to investigate any expected credits that did not appear on your Course History.*** |
|  | **End of Procedure.** |

[Back to Table of Contents](#TableofContents)

## View and Notify Advisors

Students are able to use Self Service to identify and contact their advisors. Within CUNYfirst, students may send a notification to their advisor.

Note: Parts of images may be obscured for security reasons.

|  |  |
| --- | --- |
| **Step** | **Action** |
|  | Enter [***https://home.cunyfirst.cuny.edu***](https://home.cunyfirst.cuny.edu) in your browser’s address bar:   * Enter your Username and Password and click the  **Go** icon. * From the **Enterprise Menu**, select the **HR/Campus Solutions** link. |
|  | View and Contact My Advisor 1  Name  Navigate to: ***Self Service > Student Center***. If applicable, in the **Advisor** section your Advisor/s name/s display Click the details link to notify your advisor/s. |
|  | Name  Name  Select the  **Notify** checkbox of each Advisor to contact.  ***Note: You may send a notification to one, any combination or all of your advisors at one time.*** |
|  | Select the **Notify Selected Advisors** button. |
|  | Sender Email Address  Sender Email Address  Recipient’s Email Address/es  Sender Email Address  Name  Enter the content of your correspondence in the **Message Text** box.  ***Note: The sender also receives the notification.***  ***Note: There is no functionality to send attachments.*** |
|  | Click the **Send Notification** button. |
|  | Recipient’s Email Address/es  The **Send Notification Result** page displays. |
|  | **End of Procedure.** |

[Back to Table of Contents](#TableofContents)

# Course and Class Search

View college catalogs and search the schedule of classes for colleges in CUNYfirst. Shortlist courses and classes of interest to meet your academic objectives.

[Back to Table of Contents](#TableofContents)

## View Course Catalog

Students are able to use self-service to browse the entire course catalog and add courses to their planner to take sometime in the future to complete their degree requirements.

Note: Parts of images may be obscured for security reasons.

|  |  |
| --- | --- |
| **Step** | **Action** |
|  | Enter [***https://home.cunyfirst.cuny.edu***](https://home.cunyfirst.cuny.edu) in your browser’s address bar:   * Enter your Username and Password and click the  **Go** icon. * From the **Enterprise Menu**, select the **HR/Campus Solutions** link. |
|  | Navigate to: ***Self Service > Class Search/Browse Catalog > Browse Course Catalog***. |
|  | Name  On the Select Institution  dropdown menu, select the name of the correct college or school. |
|  | Click the **change** button. |
|  | On the **Browse Course Catalog** page, click the first letter in a subject’s name. |
|  | Click the correct subject code link to display courses for that subject. |
|  | Click either the **Course Nbr** or **Course Title** to view the Course Detail. |
|  | Name  If the class is scheduled, then click the **view class sections** button. |
|  | Beneath the **Course Detail**, the **Course Schedul**e displays. Click the **Terms Offered**  dropdown arrow; and then select the correct term. |
|  | Click the **show sections** button. |
|  | Click the **Section** link to display class details |
|  | The **Class Details** page displays including Class Details, Meeting Information, Enrollment Information, Class Availability, Description and Textbook/Other Materials.  ***Note: In the Class Details section the Instructor Mode is shown.***   |  |  | | --- | --- | | **Instructor Mode** | **Description** | | In-Person | No course content or assignments are delivered online. | | Web-enhanced | Class meetings are as scheduled. Some course content, assignments, and required or optional activities are online. | | Partially online | Some class work is online. | | Hybrid (Blended) | 20-80% of class meeting time is either online activity or virtual meetings. | | Online | Greater than 80% of class meeting time is either online activity or virtual meetings. | | Fully online | All class work is online. | |
|  | **End of Procedure.** |

[Back to Table of Contents](#TableofContents)

## My Academic Planner

Using My Academic Planner, students may store courses to complete remaining degree requirements. Courses in the planner are selected from a Course Catalog.

Students may assign each course in their planner to a future term with the intent of enrolling in that course once it appears in that term’s Schedule of Classes.

Information in your Academic Planner may be transferred into DegreeWorks. However, information in DegreeWorks may not be transferred into your CUNYfirst Academic Planner. There is an advantage to using DegreeWorks in that it shows your progress towards your degree requirements.

***Note: Some CUNY colleges have as policy that students use DegreeWorks as an educational planning tool.***

Note: Parts of images may be obscured for security reasons.

|  |  |
| --- | --- |
| **Step** | **Action** |
|  | Enter [***https://home.cunyfirst.cuny.edu***](https://home.cunyfirst.cuny.edu) in your browser’s address bar:   * Enter your Username and Password and click the  **Go** icon. * From the **Enterprise Menu**, select the **HR/Campus Solutions** link. |
|  | Navigate to: ***Self Service > Student Center****.* |
|  | Academics with other academic dropdown 1  In the **Academics** section from the  **other Academic** dropdown box, select **Academic Planner** and then click the Description: Description: Go **Go** icon. |
|  | Name  To add courses to the Planner using, click the **Browse Course Catalog** button. |
|  | Name  On the **Browse Course Catalog** page, click the first letter in a subject’s name. |
|  | Click the correct subject code link to display courses for that subject. |
|  | Click either the **Course Nbr** or **Course Title** to view Course Detail. |
|  | Name  Click the **add to planner** button. |
|  | Click the **Return to Browse Course Catalog** link to go back to the previous page and repeat as needed. |
|  | Click the **my planner** sub-tab. |
|  | Name  The **My Planner** page displays a list of **Unassigned Courses**. |
|  | To assign (plan to take) a course in a specific term, click the  **Select** checkbox for that course. |
|  | On the  **Move selected course to Term** dropdown box, select the term you wish to take the selected course and then click the **move** button. |
|  | Name  The page refreshes and you will see the selected course/s displayed in the selected term. |
|  | **End of Procedure.** |

[Back to Table of Contents](#TableofContents)

## View Schedule of Classes

Students are able to use self-service to view the schedule of classes for a term and add classes to their planner, shopping cart or enroll.

Note: Parts of images may be obscured for security reasons.

|  |  |
| --- | --- |
| **Step** | **Action** |
|  | Enter [***https://home.cunyfirst.cuny.edu***](https://home.cunyfirst.cuny.edu) in your browser’s address bar:   * Enter your Username and Password and click the  **Go** icon. * From the **Enterprise Menu**, select the **HR/Campus Solutions** link. |
|  | Navigate to: ***Self Service > Student Center***. |
|  | Search for Classes 1  In the upper right corner, select the **SEARCH FOR CLASSES** button. |
|  | On the **Search for Classes** page in the **Enter Search Criteria** section, from the **Institution**  dropdown arrow, select the correct college or school. |
|  | From the **Term**  dropdown arrow, select the correct term. |
|  | In the **Class Search Criteria** section from the **Course Subject**  dropdown arrow, select on the correct subject.  ***Note: At least two search criteria must be selected in this section.*** |
|  | Enter the **Course Number** shown in the Course Catalog or leave it blank to list all of that subject’s courses. |
|  | From the **Course Career**  dropdown arrow, select the correct career.  **Note: Addditional criteria (i.e., Course Attribute, Course Attribute Value, or Requirement Designation) may be selected.** |
|  | Uncheck the **Show Open Classes Only** checkbox to view both open and closed sections. |
|  | To narrow the search results click the Description: PS_EXPAND_ICN_1 **Additional Search Criteria** disclosure triangle and add additional criteria.    ***Note: Class Nbr is the section code shown in parentheses after a Course Number.*** |
|  | Click the **Search** button. |
|  | On the **Search for Classes** page in the **Search Results** area, courses that meet your criteria are listed in alphabetical order. Each Section has a separate row that displays the Section, Status, Session, Requirement Designation, Days & Times, Room, Instructor and Meeting Dates.  Use the **New Search** button to begin a new class search. Use the **Modify Search** button to specific additional for the current class search.  ***Note: Status displays as either an Open icon or a  Closed icon.*** |
|  | Click the **select class** button to display the class preferences including: Permission Nbr (number), Grading, Session, Units, Enrollment Information and Requirement Destination.  Also displayed are the Section, Component, Days & Times, Room, Instructor, and Start/End Date. |
|  | Click the **NEXT** button to add this class section to your **Shopping Cart**. |
|  | On the **Search for Classes – Search Results** page, a message displays to indicate that the class has been added to your Shopping Cart.  ***Note: Adding a class to your shopping cart does not hold a seat for you and is not enrolling in a class.*** |
|  | **End of Procedure.** |

[Back to Table of Contents](#TableofContents)

## Class Shopping Cart and Validation

Students may use the Enrollment Shopping Cart to save a list of their preferred class sections until it is time to enroll for the term.

Students may validate both their eligibility and the availability of a seat in a class section.

***Note: Placing a section in the shopping cart does not hold a seat in the class and it does not add the class to your schedule.***

Note: Parts of images may be obscured for security reasons.

|  |  |
| --- | --- |
| **Step** | **Action** |
|  | Enter [***https://home.cunyfirst.cuny.edu***](https://home.cunyfirst.cuny.edu) in your browser’s address bar:   * Enter your Username and Password and click the  **Go** icon. * From the **Enterprise Menu**, select the **HR/Campus Solutions** link. |
|  | Navigate to: ***Self Service > Student Center****.* |
|  | In the **Academics** section, click the **enrollment shopping cart** link. |
|  | Name  ####  ####  Name  Name  As needed, on the **Shopping Cart** page, select a **term** radio button. |
|  | Click the **CONTINUE** button. |
|  | Class sections may be added to the shopping cart by searching for a class or entering the class number.    a. To find a class using Class Search from the **Add Classes to Shopping Cart** page, click the **Class Search** radio button and then click the **search** button. |
|  | b. On the **Shopping Cart Enter Search Criteria** page in the **Class Search Criteria** section select at least two search criteria:   1. Click the **select subject** button; 2. enter the course number shown in the Course Catalog in the **Course Number** field or leave the field blank to list all of the subject’s courses; 3. select the **Course Career** from the  dropdown list. 4. to show all sections uncheck the  **Show Open Classes Only** checkbox. 5. and/or select a Pathways category from the **Requirement Designation**  dropdown list.   c. To narrow your search results, select the **Additional Search Criteria** link and enter additional criteria. After selecting your search criteria, then click the **Search** button. |
|  | d. On the **Search for Classes** page in the **Search Results** area, courses that meet your criteria are listed in alphabetical order. Each Section has a separate row that displays the Section, Status, Session, Requirement Designation, Days & Times, Room, Instructor and Meeting Dates.  Click the **select class** button of the section to be added to your shopping cart.  ***Note: Status displays as either an Open icon or a  Closed icon.***    e. On the **Add Classes to Shopping** page, a message displays to indicate that the class has been added to your Shopping Cart. |
|  | a. When the **class number** is known, then on the **Add Classes to Shopping Cart** page, enter the unique four or five digit class number in the **Enter Class Nb**r field and then click the **enter** button.    b. On the **1. Select classes to add – Enrollment Preference** page, review section information, and then click the **NEXT** button to add the class to your **Shopping Cart.** |
|  | c. On the **Add Classes to Shopping Cart** page, a message displays to indicate that the class has been added to your **Shopping Cart**. |
|  | Student  Prior to enrollment, select the checkbox of each class in your **Shopping Cart** to confirm your eligibility (i.e. prerequisites) and their availability (i.e. time conflicts).  Select the **validate** button. |
|  | Student  ***Note: Review the validation status report and adjust your planned schedule as needed.***  ***Note: Classes in your shopping cart remain there throughout the term, until you either enroll in a class or delete the class from your Shopping Cart. The Status column updates each time you view your Shopping Cart displaying whether the class is open or closed.*** |
|  | **End of Procedure.** |

[Back to Table of Contents](#TableofContents)

# Enrollment

View appointments, enroll, drop and swap classes, and view class and exam schedules.

[Back to Table of Contents](#TableofContents)

## View Enrollment Appointment

Students are able to use self-service to view both their shopping cart and enrollment appointment dates. Shopping Cart Appointments enable a student to short-list those classes and sections for which they wish to enroll prior to seeing their Advisor if needed. Enrollment Dates enable a student to add, drop and swap classes up to their maximum total units.

Note: Parts of images may be obscured for security reasons.

|  |  |
| --- | --- |
| **Step** | **Action** |
|  | Enter [***https://home.cunyfirst.cuny.edu***](https://home.cunyfirst.cuny.edu) in your browser’s address bar:   * Enter your Username and Password and click the  **Go** icon. * From the **Enterprise Menu**, select the **HR/Campus Solutions** link. |
|  | Navigate to: ***Self Service > Student Center***. |
|  | In the **Enrollment Dates** section, click the link to see details of your enrollment appointment. |
|  | ####  ####  Name  On the **Enrollment Dates** page, select a **Term** radio button. |
|  | Click the **CONTINUE** button. |
|  | View **Shopping Cart and Enrollment Appointments** for the selected term.  ***Note: Enrollment Dates are for both a date and a time on that day. Your enrollment limits also display.*** |
|  | **End of Procedure.** |

[Back to Table of Contents](#TableofContents)

## Class Enrollment

Students may use self-service to enroll in classes. A step by step wizard guides students through the enrollment process of adding classes.

Note: Parts of images may be obscured for security reasons.

|  |  |
| --- | --- |
| **Step** | **Action** |
|  | Enter [***https://home.cunyfirst.cuny.edu***](https://home.cunyfirst.cuny.edu) in your browser’s address bar:   * Enter your Username and Password and click the  **Go** icon. * From the **Enterprise Menu**, select the **HR/Campus Solutions** link. |
|  | Navigate to: ***Self Service > Student Center****.* |
|  | On the **Student Center** page in the **Academics** section, click the **Enroll** link. |
|  | The **Add Classes** pagewith the **1. Select classes to add** section displays.  Confirm that all selected sessions are on display in your Shopping Cart.  If not, use the **Classes Shopping Cart** step sheet to put additional preferred sections in your **Shopping Cart** from **My Planner**, using **Class Search** or entering class section numbers. |
|  | Click the **PROCEED TO STEP 2 OF 3** button. |
|  | The **Add Classes** page, with the **2. Confirm classes** section displays.  Examine the **Status** icons to ensure your chosen classes are available.  Select the **FINISH ENROLLING** button. |
|  | The **Add Classes** page, with the **3. View results** section displays.  ***Note: The Message column will indicate Success and the Status column will show a green check mark in the Status column to indicate successful registration for a class.***  ***Note: Courses with errors remain in your shopping cart. You may take actions to correct these errors and enroll later.*** |
|  | **End of Procedure.** |

[Back to Table of Contents](#TableofContents)

## Drop Classes

Students may use self-service to drop classes from their schedule.

Note: Parts of images may be obscured for security reasons.

|  |  |
| --- | --- |
| **Step** | **Action** |
|  | Enter [***https://home.cunyfirst.cuny.edu***](https://home.cunyfirst.cuny.edu) in your browser’s address bar:   * Enter your Username and Password and click the  **Go** icon. * From the **Enterprise Menu**, select the **HR/Campus Solutions** link. |
|  | Navigate to: ***Self Service > Student Center***. |
|  | Name  Click the  **Academic Calendar Deadlines** icon of the class you wish to drop in the **Upcoming Schedule** section.  ***Note: Once the session has begun, then the Upcoming Schedule session would be called This Week’s Schedule.*** |
|  | Name  Identify the impacts or consequences of dropping the class based on the day you intend to drop the class. |
|  | Below the **Academic Calendar Deadlines** page, select the **Return to Student Center** link. |
|  | Submit Meningitis Acknowledgement Form 1  On the **Student Center** page in the **Academics** section, click the **Enroll** link. |
|  | Name  Select the **drop** sub tab. As needed, select the radio button of the term in which you would like to drop a class. |
|  | Click the **CONTINUE** button. |
|  | In the **Select** column, click the  checkbox next to each class to be dropped. |
|  | Click the **DROP SELECTED CLASSES** button. |
|  | Review the information on the **Confirm your selection** page. |
|  | Click the **FINISH DROPPING** button to drop the selected classes. |
|  | On the **View results** page, a green checkmark displays next to the classes that have been dropped. Review the Message(s) under the **Message** column to confirm the impacts or consequences of dropping that class. |
|  | **End of Procedure.** |

[Back to Table of Contents](#TableofContents)

## Swap Classes

Students may use self-service to swap an existing class enrollment for a different class within a term.

Note: Parts of images may be obscured for security reasons.

|  |  |
| --- | --- |
| **Step** | **Action** |
|  | Enter [***https://home.cunyfirst.cuny.edu***](https://home.cunyfirst.cuny.edu) in your browser’s address bar:   * Enter your Username and Password and click the  **Go** icon. * From the **Enterprise Menu**, select the **HR/Campus Solutions** link. |
|  | Navigate to: ***Self Service > Student Center****.* |
|  | On the **Student Center** page in the **Academics** section, click the **Enroll** link. |
|  | Name  ####  ####  Name  Name  As needed, select the radio button of the term in which you would like to swap a class. |
|  | Click the **CONTINUE** button. |
|  | The **Swap a Class** page **1. Select a class to swap** section displays.  In the **Swap This Class** section on the **Select from your schedule**  dropdown box menu, select the class to be dropped. |
|  | In the **With This Class** section find the new class using **one** of these two methods:   1. From the **Search for Class**  dropdown list, click the **select** button. ***Note: See the Classes Shopping Cart step sheet.*** 2. Alternatively, **Enter Class Nbr** by keying in the unique four or five class number that identifies a class section and click the **enter** button. |
|  | The **1. Select a class to swap – Enrollment Preference** page displays. Click the **NEXT** button. |
|  | The **2. Confirm your selection** page displays.  Click the **FINISH SWAPPING** button. |
|  | The **3. View Results** page displays. |
|  | **End of Procedure.** |

[Back to Table of Contents](#TableofContents)

## View My Class Schedule

Students are able to use self-service to view their class schedule for a term in either a list or calendar format.

Note: Parts of images may be obscured for security reasons.

|  |  |
| --- | --- |
| **Step** | **Action** |
|  | Enter [***https://home.cunyfirst.cuny.edu***](https://home.cunyfirst.cuny.edu) in your browser’s address bar:   * Enter your Username and Password and click the  **Go** icon. * From the **Enterprise Menu**, select the **HR/Campus Solutions** link. |
|  | Navigate to: ***Self Service > Student Center****.* |
|  | In the **Academics** section from the  **other Academic** dropdown box, select **Class Schedule** and then click the Description: Description: Go **Go** icon. |
|  | The Class Schedule displays in a list format. |
|  | To view only enrolled, dropped, or waitlisted classes, in the **Class Schedule Filter Options** select the  checkboxes of those types of classes you wish to view and then click the **filter** button. |
|  | From **Select Display Option**, click the **Weekly Calendar View** radio button to view your schedule in a diary format. |
|  | Select the **previous week** or **next week** buttons to go to those schedules. |
|  | Alternatively, select the calendar icon and select the week to view. |
|  | As needed enter the **Start Time** and **End Time (**format is 8:00AM or 6:00PM) for that week. |
|  | Click the **refresh calendar** button. |
|  | From the **Display Options** section:   * Uncheck the  **Show AM/PM** checkbox to change to a 24 hour time display (6:00PM becomes 18:00). * Check the  **Show class Title** checkbox to display the course name. * Check the  **Show Instructors** checkbox to display the assigned faculty. * Check the  checkboxes of those days of the weeks you wish to display. |
|  | Click the **refresh calendar** button. |
|  | In either format, select the **Printer Friendly Page** link and follow your browser’s prompts to print the schedule. |
|  | **End of Procedure.** |

[Back to Table of Contents](#TableofContents)

## View My Exam Schedule

Students may view their exam schedule in a grid format.

Note: Parts of images may be obscured for security reasons.

|  |  |
| --- | --- |
| **Step** | **Action** |
|  | Enter [***https://home.cunyfirst.cuny.edu***](https://home.cunyfirst.cuny.edu) in your browser’s address bar:   * Enter your Username and Password and click the  **Go** icon. * From the **Enterprise Menu**, select the **HR/Campus Solutions** link. |
|  | Navigate to: ***Self Service > Student Center****.* |
|  | Academics with other academic dropdown 1  In the **Academics** section from the  **other Academic** dropdown box, select **Exam Schedule** and then click the Description: Description: Go **Go** icon. |
|  | The **My Exam Schedule** page displays.  ***Note: If final exams have been scheduled for your classes, they are now displayed on the My Exam Schedule page.*** |
|  | From **Select Display Option**, click the **Weekly Calendar View** radio button to view your schedule in a diary format. |
|  | To view different terms at the same college or school or at other institutions click the change term button. |
|  | **End of Procedure.** |

[Back to Table of Contents](#TableofContents)

# Student Finances

View your Customer Account with tuition, fees, payments, and Financial Aid information. Make electronic payments online.

[Back to Table of Contents](#TableofContents)

## Account Inquiry – Bills, Payments and Financial Aid

Students may use self-service to view details of their financial account.

Note: Parts of images may be obscured for security reasons.

|  |  |
| --- | --- |
| **Step** | **Action** |
|  | Enter [***https://home.cunyfirst.cuny.edu***](https://home.cunyfirst.cuny.edu) in your browser’s address bar:   * Enter your Username and Password and click the  **Go** icon. * From the **Enterprise Menu**, select the **HR/Campus Solutions** link. |
|  | Navigate to: ***Self Service > Student Center***. |
|  | Account Inquiry - Bills, Payments and Financial Aid 1  In the **Finances** section, click the **Account Inquiry** link to see the details of the **Account Summary**. |
|  | Account Inquiry - Bills, Payments and Financial Aid 2  On the **Account Inquiry** tab **summary** sub-tab, the **Account Summary** page displays outstanding charges and deposits, as well as, pending financial aid (if any) and **Total Due**. In the **What I Owe** section, the **Total Due** amount to be paid is shown.  ***Note: Amounts listed under Pending Payments have been rejected. Please contact the Office of the Bursar.*** |
|  | Under **Account Inquiry** tab, select the **activity** sub-plan tab to view detailed information about both charges and payments.  ***Note:***   * ***Within the View by section, narrow the results by selecting a date range (month, year and then day) using the From and To calendar*** Description: Calendar ***icons. To look for transactions within a specific term, ensure the date range includes the transactions for the specific term. Then select the Go button.*** * ***Displayed are ten rows of charges and payments. Select the View All link to see all rows or select the***  ***arrow to view the next set of ten rows - in reverse chronological order.*** |
|  | Under **Account Inquiry** tab, select the **charges due** sub-tab that displays four sections.   * **Summary of Charges by Due Date** section displays the amount due by date and total. * **Details by Due Date** section displays charges by term. * **Details by Charge** section displays the detailed charges, due date, term and amount. * **Invoices Due** should be disregarded for Fall 2010 invoices. If there are questions regarding this section, please contact the Office of the Bursar.   ***Note: Consult the College website to verify the bill due date and any date extensions.*** |
|  | Under **Account Inquiry** tab, select the **payments** sub-tab to view the **Payment History** page.  ***Note:***   * ***All payments are listed here in reverse chronological order.*** * ***Within the View by section, narrow the results by selecting a date range (month, year and then day) using the From and To calendar*** Description: Calendar ***icons. To look for transactions applicable to a specific term, allow for a date range two months before and after the term dates. Then select the Go button.*** * ***Posted Payments appear in sets of five in reverse chronological order. Select the View All link to see all of the payments or select the***  ***arrow to view the next set of five posted payments.*** |
|  | Under **Account Inquiry** tab, **Pending aid** section displays the type of award, term and amount.  ***Note:***   * ***When disbursed, pending aid will appear as a payment.*** * ***Further information about any Pending Financial Aid Award may be obtained from the Office of Financial Aid.*** |
|  | **End of Procedure.** |

[Back to Table of Contents](#TableofContents)

## Make an On-Line Payment

Students are able to make electronic payments toward their account. Students will be able to submit payment by eCheck or credit card using American Express, Visa, MasterCard or Discover Card.

***Note: If a student pays a bill using a credit card, a non-refundable convenience fee of 2.65% will be charged to their account in addition to tuition and fees.***

***Note: Students should contact the Bursars office if they encounter any difficulties with the online payment system.***

Note: Parts of images may be obscured for security reasons.

|  |  |
| --- | --- |
| **Step** | **Action** |
|  | Enter [***https://home.cunyfirst.cuny.edu***](https://home.cunyfirst.cuny.edu) in your browser’s address bar:   * Enter your Username and Password and click the  **Go** icon. * From the **Enterprise Menu**, select the **HR/Campus Solutions** link. |
|  | Navigate to: ***Self Service > Student Center***. |
|  | In the **Finances** section, click the **Account Inquiry** link. |
|  | Make a Payment 1  On the **Account Summary** page, select the **MAKE A PAYMENT** button. |
|  | Make a Payment 1  On the **1. Select Payment Method** page, on the **Pay By**  dropdown box, select either Credit Card or Electronic Check. |
|  | Click the **NEXT** button. |
|  | Make a Payment 2  Address  Credit Card Type  ################  ##  (###) ###-####  First Name  Last Name  Email Address  ####  On the **2. Specify Payment Details** page, carefully enter required details as shown by your financial institution or provider. |
|  | Click the **NEXT** button. |
|  | Make a Payment 3  On the **3. Specify Payment Amount** page, enter the dollar and cents amount in the **Payment Amount** field. |
|  | Click the **NEXT** button. |
|  | Make a Payment 4  Click the **OK** button. |
|  | Make a Payment 5  Address  Credit Card Type  ################  ##/####  (###) ###-####  First Name  Last Name  Email Address  Country  The **4. Confirm Payment** page displays. Review the information and make changes as needed. |
|  | Click the **SUBMIT** button. |
|  | The **5. Payment Result** page displays the status of the payment with **confirmation details.**  If the charge is not approved, then this message displays “Your credit card has been declined.”  ***Note: If the payment is declined, then you may try again or use a different accepted payment method by selecting the MAKE ANOTHER PAYMENT button.***  ***Note: Students are allowed to use multiple payment methods to meet the total amount entered in Step 5.***  Make a Payment5  1,234.56  xx/xx/xxxx  xxxxxxxxxxxx1234  If the charge is approved, this this message displays “Your payment has been accepted. Save the information below for your reference.” |
|  | **End of Procedure.** |

[Back to Table of Contents](#TableofContents)

## Self Service – Student Financials – FAQ

Students may use self-service to view details of their financial account.

Note: Parts of images may be obscured for security reasons.

|  |  |
| --- | --- |
| **Q. How can I see outstanding charges and amount owed?** | From the **Student Center** page, in the **Finances** section to see the **Account Summary** details, click the **Account Inquiry** link.    On the **Account Inquiry** tab **summary** sub-tab, the **Account Summary** page displays with outstanding charges and deposits, as well as, pending financial aid. In the **What I Owe** section, the **Total Due** amount is shown. |
| **Q. What are “Payment R” and “Return R” items in Account Activity? and Charges?**  **and**  **How can I see all the transactions for a specific term?** | ‘***Return R***’ and ‘***Payment R***’ entries occurred during data conversion and will balance to zero. Further information about these items may be obtained from the Office of Bursar.  ***Note:***   * ***Within the View by section of Account Activity, narrow the results using the From and To calendar*** Description: Calendar ***icons to select a date range (month, year and then day). To look for transactions within a specific term, ensure the date range includes the transactions for the specific term. Then select the Go button.*** * ***Charges and payments display in revere chronological order in sets of ten. Select the View All link to see all rows or select the***  ***Show next row icon to view the next set of ten rows.*** |
| **Q. How can I see details about charges for a term?** | Under **Account Inquiry** tab, select the **charges due** sub-tab that displays four sections.   * **Summary of Charges by Due Date** section displays the amount due by date and total. * **Details by Due Date** section displays charges by term. * **Details by Charge** section displays the detailed charges, due date, term and amount. * **Invoices Due** should be disregarded for Fall 2010 invoices. If there are questions regarding this section, please contact the Office of the Bursar.   ***Note: The amount to be paid is listed under the Running Total section of Summary of Charges by Due Date.***  ***Note: Consult the College website to verify the bill due date and any date extensions.*** |
| **Q. How can I see details about all payments?** | Under the **Account Inquiry** tab, select the **payments** sub-tab to view the **Payment History** page.  ***Note:***   * ***Payments are listed reverse chronological order.*** * ***Narrow the results using the From and To calendar*** Description: Calendar ***icons by selecting a date range (month, year and then day). Then select the Go button.*** * ***Posted Payments appear in sets of five in reverse chronological order. Select the View All link to see all of the payments or select the***  ***Show Next Row icon to view the next set of five posted payments.*** |
| **Q. How can I see detailed information about my financial aid awards?** | Under **Account Inquiry** tab **Pending aid** sub tab types of award, disbursement term and amount displays.  ***Note:***   * ***When disbursed, pending aid will appear as a payment.*** * ***Further information about any Pending Financial Aid Award may be obtained from the Office of Financial Aid.*** |

[Back to Table of Contents](#TableofContents)

# Financial Aid (BCC, Lehman, Hostos, New Community College, QCC, CUNY Law students)

View your pending Financial Aid information including disbursement dates. Indicate your acceptance or decline of Perkins Loans and Federal Work Study awards. Complete and submit forms for Direct Loan Processing or a Perkins Loan Supplement. Complete the Loan Counseling requirement.

[Back to Table of Contents](#TableofContents)

## View Financial Aid

Financial Aid displays:

* by year and within that year by term,
* both amounts offered and amounts accepted, and
* total estimated budget and a breakdown by category.

Note: Parts of images may be obscured for security reasons.

|  |  |
| --- | --- |
| **Step** | **Action** |
|  | Enter [***https://home.cunyfirst.cuny.edu***](https://home.cunyfirst.cuny.edu) in your browser’s address bar:   * Enter your Username and Password and click the  **Go** icon. * From the **Enterprise Menu**, select the **HR/Campus Solutions** link. |
|  | Navigate to: ***Self Service > Student Center***. |
|  | View Financial Aid 1  In the **Finances** section, click the **View Financial Aid** link. |
|  | Description: View Financial Aid 2  On the **Select Aid Year to View** page in the **Aid Year** column, click the link for the year that you wish to view. |
|  | Description: View Financial Aid 3  On the **Award Summary** page, view the total for the year in the **Aid Year** section and the total by term in the **Terms** section.  Click the **Full-Yr Financial Aid Summary** link to display a budget total and total aid. |
|  | Description: View Financial Aid 4  On the **Full-Yr Financial Aid Summary** page, click **Estimated Financial Aid Budget** link displayed as an amount. |
|  | Description: View Financial Aid 5  The **Estimated Financial Aid Budget** displays by term with a breakdown by category. |
|  | Select the **Return** link on both the **Estimated Financial Aid Budget** and **Full-Yr Financial Aid Summary** pages. |
|  | Description: View Financial Aid 3  On the **Award Summary** page in the **Terms** section, click the **View Scheduled Disbursement Dates** link. |
|  | Description: View Financial Aid 6  The **Scheduled Disbursements** page displays with projected dates for award disbursements.  ***Note: At the time of disbursement, these amounts display as a payment.*** |
|  | Select the **Return to Award Summary** link. |
|  | **End of Procedure.** |

[Back to Table of Contents](#TableofContents)

## Accept/Decline Awards

Students may use Self Service to accept or decline a Perkins Loan and a Work Study Award.

|  |  |
| --- | --- |
| **Step** | **Action** |
|  | Enter [*https://home.cunyfirst.cuny.edu*](https://home.cunyfirst.cuny.edu) in your browser’s address bar:   * Enter your Username and Password and click the  **Go** icon. * From the **Enterprise Menu**, select the **HR/Campus Solutions** link. |
|  | On the **Student Center** page in the **Finances** section, click the **Accept/Decline Awards** link. |
|  | On the **Financial Aid Select Aid Year to View** page, select a link in the **Aid Year** column to view all awards. |
|  | On the **Award Package** page in the **Award** column, select the **Federal Perkins Loan** link. |
|  | The **Award Detail** page displays for you to review the award amount and terms of the loan. |
|  | Select the **Return to Award Package** link. |
|  | Select either the **Accept** or **Decline** checkbox for the viewed award. |
|  | Click the **Federal Work Study** link. |
|  | The **Award Detail** page displays for you to review the amount and terms of the loan. |
|  | Select the **Return to Award Package** link. |
|  | Select either the **Accept** or **Decline** checkboxes for the viewed award. |
|  | Select the **clear all** button to begin again. |
|  | When you have made a final decision to decline awards or accept awards and for what amount, then select the **SUBMIT** button. |
|  | Click the **YES** button to confirm submission. |
|  | Click the **OK** button. |
|  | The **Award Package** page displays with the Status **Successful**. |
|  | **End of Procedure.** |

[Back to Table of Contents](#TableofContents)

## Submit Direct Loan Processing Form

Students may use Self Service to apply on-line for either (or both) a subsidized or unsubsidized direct loan using an electronic signature.

Note: Parts of images may be obscured for security reasons.

|  |  |
| --- | --- |
| **Step** | **Action** |
|  | Enter [***https://home.cunyfirst.cuny.edu***](https://home.cunyfirst.cuny.edu) in your browser’s address bar:   * Enter your Username and Password and click the  **Go** icon. * From the **Enterprise Menu**, select the **HR/Campus Solutions** link. |
|  | Navigate to: ***Self Service > Student Center***. |
|  | View Financial Aid 1  In the **Finances** section, click the **Direct Loan Processing Form** link. |
|  | Description: Direct Loan Processing Form 4  On the **Direct Loan Processing Form** page, click the **Institution** Description: Look Up **Look Up** icon and then select the correct **Academic Institution**, **Description**, or **Short Description** link. |
|  | On the **Direct Loan Processing Form** page, enter the four digit year or click the **Aid Year** Description: Look Up **Look Up** icon and then select the **Aid Year** or **Description** link. |
|  | Click the **OK** button. |
|  | Description: Direct Loan Processing Form 5  The **Direct Loan Processing Form** displays for completion.   1. Select the checkbox of the type/s of loan/s you are seeking. For either or both loan requests, on the same line as the type of loan enter the dollar amount you are seeking. 2. Enter the number of credits you plan to take by term. 3. Select either the Yes or No radio buttons for each Loan Period question. 4. Select the checkbox to affirm that the information provided is correct and as an electronic signature for the form.   When you have completed the form, click the **SAVE** button to submit the form for processing. |
|  | Description: Direct Loan Processing Form 6  Example of a Completed Form  The example of a completed form shown above may vary from your needs for the type of loan, the anticipated credits, and answers to questions about the loan periods. |
|  | When you click the **save** button, CUNYfirst returns to your **Student Center** page. |
|  | **End of Procedure.** |

[Back to Table of Contents](#TableofContents)

## Submit Perkins Loan Supplement Form

Students may use Self Service to apply on-line for a supplement using an electronic signature.

Note: Parts of images may be obscured for security reasons.

|  |  |
| --- | --- |
| **Step** | **Action** |
|  | Enter [***https://home.cunyfirst.cuny.edu***](https://home.cunyfirst.cuny.edu) in your browser’s address bar:   * Enter your Username and Password and click the  **Go** icon. * From the **Enterprise Menu**, select the **HR/Campus Solutions** link. |
|  | Navigate to: ***Self Service > Student Center***. |
|  | View Financial Aid 1  In the **Finances** section, click the **Supplement Form** link. |
|  | Description: Supplement Form 1  On the **Supplement Form** page, click the **Institution** Description: Look Up **Look Up** icon and then select the correct **Academic Institution**, **Description**, or **Short Description** link. |
|  | On the **Supplement Form** page, enter the four digit year or click the **Aid Year** Description: Look Up **Look Up** icon and then select the **Aid Year** or **Description** link. |
|  | Click the **OK** button. |
|  | Description: Supplement Form 2  The **Supplement Form** displays for completion.   1. For questions 1, 2 and 5-8, select either the Yes or No radio button. 2. For question 3 enter a dollar amount. If nil, enter 0.00. 3. For question 4 enter a number. If nil, enter 0. 4. Select the checkbox to affirm that the information provided is correct and as an electronic signature for the form.   When you have completed the form, click the **SAVE** button to submit the form for processing. |
|  | Description: Supplement Form 3  The example of a completed form shown above may vary from your personal situation. |
|  | When you click the **save** button, CUNYfirst returns to your **Student Center** page. |
|  | **End of Procedure.** |

[Back to Table of Contents](#TableofContents)

# Personal Contact Information

Maintain your address information.

[Back to Table of Contents](#TableofContents)

## View/Add/Update Addresses

Self Service may be used to view all four types of addresses in use in CUNYfirst. Students may add their Home, Mail, and Billing addresses using Self Service.

Note: Parts of images may be obscured for security reasons.

|  |  |
| --- | --- |
| **Step** | **Action** |
|  | Enter [***https://home.cunyfirst.cuny.edu***](https://home.cunyfirst.cuny.edu) in your browser’s address bar:   * Enter your Username and Password and click the  **Go** icon. * From the **Enterprise Menu**, select the **HR/Campus Solutions** link. |
|  | Navigate to: ***Self Service > Student Center.*** |
|  | Student - Change Address  In the **Personal Information** section, select either address link to edit or add addresses. |
|  | Address  Address  Address  Address  Name  The **Addresses** page displays for you to view and verify current addresses on record. |
|  | Click the **ADD A NEW ADDRESS** button. |
|  | Change Address 2  As needed, on the **Edit Address** page, enter data in the **Address 1, 2, or 3** fields. |
|  | Enter the city in the **City** field. |
|  | Enter the two-character state postal abbreviation in the **State** field or click the **Look up** icon to select the state postal abbreviation. |
|  | Enter the five digit zip code in the **Postal** field. |
|  | Place the cursor in the **County** field to auto-display the county based on the other entered data. |
|  | Click the **OK** button. |
|  | Change Address 3  In the **Add a new address** section, verify the accuracy of the new address. As needed, select the **Edit Address** link to make corrections. |
|  | As needed, change the **Date new address will take effect** field. Click the Description: Calendar **Choose a date** icon and select the correct year, month and lastly day of the month.  ***Note: The current date is the default.*** |
|  | In the **Address Types** section, select the  checkbox of the appropriate address type. |
|  | Click the **SAVE** button. |
|  | The **Add a new address** page, **Save Confirmation** message displays. Click the **OK** button. |
|  | **End of Procedure.** |

[Back to Table of Contents](#TableofContents)

# Holds and To Do List

View holds and to dos on your record.

Complete and submit the Meningitis Acknowledgement Form in CUNYfirst.

[Back to Table of Contents](#TableofContents)

## View Holds

Students use the **Student Center** to view current holds (service indicators) on their record for specific services. They may see how to resolve their holds and which institution or department to contact for additional information.

Holds from every institution with CUNYfirst may appear in a student’s **Holds** section. Any hold at a CUNY institution other than your primary institution will not preventing you from registering at your primary institution.

Note: Parts of images may be obscured for security reasons.

|  |  |
| --- | --- |
| **Step** | **Action** |
|  | Enter [***https://home.cunyfirst.cuny.edu***](https://home.cunyfirst.cuny.edu) in your browser’s address bar:   * Enter your Username and Password and click the  **Go** icon. * From the **Enterprise Menu**, select the **HR/Campus Solutions** link. |
|  | Navigate to: ***Self Service > Student Center***. |
|  | In the **Holds** section, a list of current service indicators displays.  ***Note: Holds may prevent you from enrolling, so it’s important to deal with this prior to your enrollment appointment.*** |
|  | Click the **details** link to see details of the hold and the department to contact for additional information. |
|  | Name  In the **Hold Item** column, click the link of the item for which you wish to more information if applicable. |
|  | Name  The **Your Holds** page displays. |
|  | Click the **Return** button to view other service indicators. |
|  | **End of Procedure.** |

[Back to Table of Contents](#TableofContents)

## View To Do List

On the Student Center page in the To Do List section, items display to direct students to complete administrative requirements.

Note: Parts of images may be obscured for security reasons.

|  |  |
| --- | --- |
| **Step** | **Action** |
|  | Enter [***https://home.cunyfirst.cuny.edu***](https://home.cunyfirst.cuny.edu) in your browser’s address bar:   * Enter your Username and Password and click the  **Go** icon. * From the **Enterprise Menu**, select the **HR/Campus Solutions** link. |
|  | Navigate to: ***Self Service > Student Center***. |
|  | Meningitis To Do List  In the **To Do List** section, an initiated checklist displays. Click the **details** link to see more information.  ***Note: There will also be a Missing Meningitis Form service indicator that prevents you from enrolling, so it’s important to deal with this To Do List item prior to your enrollment appointment.*** |
|  | Advisee To Dos  Name  On the **Advisee To Dos** page in the **Item List** column, click the link of the item to see more information. |
|  | To Do List Item Detail  Name  name@qcc.cuny.edu  The **To Do Item Detail** page displays. Contact information, due dates when applicable, and a description of the item may display. |
|  | **End of procedure.** |

[Back to Table of Contents](#TableofContents)

## Submit Immunization/Meningitis Acknowledgement Form

New York state law prohibits students from enrolling in classes until they have submitted their Meningitis Acknowledgement form online or in person. This requirement is enforced by the placement of a Service Indicator that prevents enrollment.

On the Student Center page in the To Do List section an item displays to advise students to complete this requirement.

Note: Parts of images may be obscured for security reasons.

|  |  |
| --- | --- |
| **Step** | **Action** |
|  | Enter [***https://home.cunyfirst.cuny.edu***](https://home.cunyfirst.cuny.edu) in your browser’s address bar:   * Enter your Username and Password and click the  **Go** icon. * From the **Enterprise Menu**, select the **HR/Campus Solutions** link. |
|  | Navigate to: ***Self Service > Student Center****.* |
|  | Submit Meningitis Acknowledgement Form 1  On the **Student Center** page in the **Academics** section, click the **Enroll** link. |
|  | Name  The **Enroll** tab **add** sub-tab **Add Classes** page displays. As needed, select a **term** radio button. |
|  | Click the **CONTINUE** button. |
|  | Name  On the **1. Select classes to add** page, click the **Meningitis Acknowledgement Form** link. |
|  | Form  After reading the form that provides critical facts about meningococcal disease, select one of the two checkboxes to create a record of your decision regarding meningitis immunization. |
|  | If the second radio button is selected, then a field displays to enter the date of the immunization. |
|  | Click the **Submit** button.  ***Note: The Missing Meningitis Form service indicator is released upon submission of this form.*** |
|  | **End of procedure.** |

[Back to Table of Contents](#TableofContents)

## Submit Pathways My Choice Form

Students may submit their My Choice e-form online to confirm whether or not they have decided to Opt-In to Pathways.

Some CUNY Colleges also require students to see an advisor prior to completing the My Choice Form.

Note: Parts of images may be obscured for security reasons.

|  |  |
| --- | --- |
| **Step** | **Action** |
|  | Enter [***https://home.cunyfirst.cuny.edu***](https://home.cunyfirst.cuny.edu) in your browser’s address bar:   * Enter your Username and Password and click the  **Go** icon. * From the **Enterprise Menu**, select the **HR/Campus Solutions** link. |
|  | Navigate to: ***Self Service > Student Center****.* |
|  | In the **To Do List** section, an initiated checklist displays. Click the **details** link to see more information.  ***Note: When your primary institution requires you to consult an adivisor, then there will also be a Find Out More About Pathways service indicator.*** |
|  | On the **Advisee To Dos** page in the **Item List** column, click the link of the **Choose Pathway, Yes or No** item to see more information. |
|  | The **To Do Item Detail** page displays. Contact information, due dates when applicable, and a description of the item may display. |
|  | Select the **Pathways My Choice e-form** link. |
|  | Select the radio button to indicate whether you choose to Opt-In to Pathways or choose to continue with your current Catalog Requirements. |
|  | Select the **SUBMIT** button.  ***Note: An notification is sent to your Campus email to confirm your decision to Opt-In with a copy of the terms.*** |
|  | **End of procedure.** |

[Back to Table of Contents](#TableofContents)

# Enrollment Verification and Transcripts

Request proof of enrollment.

Obtain unofficial transcripts and purchase official transcripts.

[Back to Table of Contents](#TableofContents)

## Request Enrollment Verification

Self-service may be used to have a verification of your enrollment mailed to selected addresses or printed from your browser.

***Note: Prior to commencing this step sheet, turn your browser’s pop-up blocker off.***

Note: Parts of images may be obscured for security reasons.

|  |  |
| --- | --- |
| **Step** | **Action** |
|  | Enter [***https://home.cunyfirst.cuny.edu***](https://home.cunyfirst.cuny.edu) in your browser’s address bar:   * Enter your Username and Password and click the  **Go** icon. * From the **Enterprise Menu**, select the **HR/Campus Solutions** link. |
|  | Navigate to: ***Self Service > Student Center****.* |
|  | Academics with other academic dropdown 1  In the **Academics** section from the  **other Academic** dropdown box, select **Enrollment Verification** and then click the Description: Description: Go **Go** icon. |
|  | Request Enrollment Verification 1  On the **Request Enrollment Verification** page in the **Select Processing Options** section from the  dropdown box, select an option to either **Allow to Print from My Browser** or **Request Institution to Mail**.  ***Note: The Academic Institution will default.*** |
|  | Select the  checkboxes of the information you wish to include in the **Enrollment Verification**. |
|  | From the **Select desired term or leave blank for all terms**  dropdown box, select the term for which you wish to request enrollment verification. |
|  | Request Enrollment Verification 2  Name  When **Request Institution to Mail** is selected, the **Enter Recipient Address Information** section appears. If more than one copy is required, then in the **Number of Copies Required** field overwrite the numeral 1 with the correct number of copies. |
|  | When the Enrollment Verification is to be mailed to one of the student’s addresses, then select the Unchecked Check Box **Send to My Address** checkbox.  ***Note: Upon selection of the Send To My Address checkbox, the student’s name automatically displays in the Send to field.*** |
|  | Upon selection of the **Send to My** Address checkbox, the Drop Down Menu **Address Type** dropdown menu appears from which the student selects the address to which the Enrollment Verification is to be mailed. |
|  | Request Enrollment Verification 3  Number and Street  City  State  #####  County  The **Verify Address** page displays. As needed, edit the address displayed. |
|  | Click the **OK** button. |
|  | C:\Users\lsweetland\Documents\CUNYfirst\Pictures\Student QRG\Request Enrollment Verification 5.png  Street Address  City, State Zip Code  County  Name  The Request Enrollment Verification page displays with the verified address. |
|  | Name  Alternatively to send the Enrollment Verification to another person or institution, in the **Send to** field enter the name of the recipient. |
|  | Click the **Edit Address** link. |
|  | Number and Street  City  State  #####  County  On the **Edit Address** page, enter the mailing address and then click the **OK** button. |
|  | C:\Users\lsweetland\Documents\CUNYfirst\Pictures\Student QRG\Request Enrollment Verification 6.png  Street Address  City, State Zip Code  County  Name  As needed, select the **ADD** button to send an **Enrollment Verification** to additional recipients |
|  | Click the **SUBMIT** button. |
|  | Address  City  State  #####  State  The **Save Confirmation** page displays with the message **The Save was successful**. |
|  | Request Enrollment Verification 1  Alternatively, select the option **Allow to Print from My Browser** and click the **SUBMIT** button. |
|  | The Enrollment Verification page displays. At the bottom of the page, click the **Printer Friendly Version** button. |
|  | Request Enrollment Verification 4  Name  Follow your browser’s prompts to print the page. |
|  | **End of Procedure.** |

[Back to Table of Contents](#TableofContents)

## View My Unofficial Transcript

Students are able to use self-service to view, print and/or save in .pdf format an unofficial copy of their transcript.

Note: Prior to commencing this procedure, set the browser to allow pop-ups.

Note: Parts of images may be obscured for security reasons.

|  |  |
| --- | --- |
| **Step** | **Action** |
|  | Enter [***https://home.cunyfirst.cuny.edu***](https://home.cunyfirst.cuny.edu) in your browser’s address bar:   * Enter your Username and Password and click the  **Go** icon. * From the **Enterprise Menu**, select the **HR/Campus Solutions** link. |
|  | Navigate to: ***Self Service > Student Center***. |
|  | Name  In the **Academics** section from the  **other Academic** dropdown box, select **Transcript: View Unofficial** and then click the Description: Description: Go **Go** icon. |
|  | On the **View Unofficial Transcript** page, click the **Academic Institution**  dropdown arrow; and then select the correct college or school. |
|  | Click the **Report Type**  dropdown arrow; and then select **STUDENT UNOFFICIAL TRANSCRIPT**. |
|  | Click the **view report** button. |
|  | Name  ########  Address  The **Student Copy Undergraduate or Graduate Record** will pop-up in .pdf file format to view, print or save as needed.  ***Note: Please do not press any other buttons or links while processing is taking place.*** |
|  | Name  Click the **view report** button to view a previously requested transcript. |
|  | **End of Procedure.** |

[Back to Table of Contents](#TableofContents)

## Order Official Transcript

Students select the Transcript Ordering link on the Student Center page to be transferred to the **Credentials, Inc.** web page where they may order official transcripts.

|  |  |
| --- | --- |
| **Step** | **Action** |
|  | Enter [***https://home.cunyfirst.cuny.edu***](https://home.cunyfirst.cuny.edu) in your browser’s address bar:   * Enter your Username and Password and click the  **Go** icon. * From the **Enterprise Menu**, select the **HR/Campus Solutions** link. |
|  | Navigate to: ***Self Service > Student Center***. |
|  | In the **Academic Advisement** section, click **Transcript Ordering** link to be redirected to the ***Credentials, Inc***. web page where you may order official transcripts. |
|  | **End of Procedure.** |

[Back to Table of Contents](#TableofContents)

# Graduation

Apply for graduation.

Track the progress of your application.

[Back to Table of Contents](#TableofContents)

## Apply for Graduation

Student can use self-service to apply for graduation online. Students should apply for graduation in the term prior to the term from which you intend to graduate.

Note: Parts of images may be obscured for security reasons.

|  |  |
| --- | --- |
| **Step** | **Action** |
|  | Enter [***https://home.cunyfirst.cuny.edu***](https://home.cunyfirst.cuny.edu) in your browser’s address bar:   * Enter your Username and Password and click the  **Go** icon. * From the **Enterprise Menu**, select the **HR/Campus Solutions** link. |
|  | Navigate to: ***Self Service > Student Center***. |
|  | Name  In the **Academics** section from the  **other Academic** dropdown box, select **Apply for Graduation** and then click the Description: Description: Go **Go** icon. |
|  | Description: C:\Users\VUPADH~1\AppData\Local\Temp\SNAGHTML1297ae1b.PNG  First Name Last Name  For the academic program for which you wish to apply, select the **Apply for Graduation** link.  ***Note: Only those students who are eligible to graduate by the selected term will be able to continue with their graduation application.*** |
|  | Description: C:\Users\VUPADH~1\AppData\Local\Temp\SNAGHTML1297bc3e.PNG  First Name Last Name  From the **Expected Graduation Term**  dropdown box, select the term for which you anticipate completing all of the requirements. |
|  | Click the **CONTINUE** button. |
|  | Description: C:\Users\VUPADH~1\AppData\Local\Temp\SNAGHTML1297dbcf.PNG  First Name Last Name  On the **Verify Graduation Data** page, click the **Submit Application** button. |
|  | The **Submit Confirmation** page displays. |
|  | **End of Procedure.** |

[Back to Table of Contents](#TableofContents)

## View My Graduation Status

Student may use self-service to track the progress of their graduation application.

Note: Parts of images may be obscured for security reasons.

|  |  |
| --- | --- |
| **Step** | **Action** |
|  | Enter [***https://home.cunyfirst.cuny.edu***](https://home.cunyfirst.cuny.edu) in your browser’s address bar:   * Enter your Username and Password and click the  **Go** icon. * From the **Enterprise Menu**, select the **HR/Campus Solutions** link. |
|  | Navigate to: ***Self Service > Degree Progress/Graduation > View Graduation Status***. |
|  | Name  Address  City, State, Zip Code  The **Graduation Status** page displays where you are able to view the current status of your graduation application.  Note: Contact the Office of the Registrar to request the name on the degree. |
|  | **End of Procedure.** |

[Back to Table of Contents](#TableofContents)