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| Jennifer MendezMendez\_jennifer250@yahoo.com |
| **Objective** |
| To be professionally associated with an esteemed organization with an objective to utilize my education and experience in a meaningful way and work towards achieving the goals of the organization. |
| **Experience** |
| July 2012- Current | Horn Blower Cruises | Manhattan, NY |
| **Server*** Responsible for setting up banquet room as   instructed by Supervisor to include linen, service ware and glassware;
* Greet guests and respond to requests in a   friendly and courteous manner;
* Serve the food and/or beverage in the order   and to the expectation of the Supervisor to ensure consistency throughout the banquet. Promptly remove dishes as guests complete each course and/or meal at the end of the meal or function;
* Create table displays according to request listed in BEO
* Serve drinks and take orders
* Ensure proper dining room and kitchen sanitation codes.
* Hostess training including greeting and seating guest, preparing seating charts.
* Assisting in kitchen with expediting and kitchen prep

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| January 2014-   May 2014 |                 Walt Disney World Company | Orlando, FL |
| **House Keeper****Disney’s Saratoga Springs Resort and Disney’s   Contemporary Resort*** ·Cleans approximately   10 units per day, which includes: making beds, cleaning bathrooms and dusting   furniture
* Change bedding (bed sacks, blankets, duvet   covers and inserts where applicable on specified days)
* Vacuuming and edging carpets, including   underneath all furniture, and removing carpet “spots”
* Clean and touch up windows, walls and   baseboards
* Clean patios/balconies, walls, floors and   furniture
* Fold towels (may require special touches   such as folding towels a certain way and crimping toilet paper and tissues)
* Cleaning of entrance of room including   front and back of entrance door, surrounding wall area
* Replace amenities in guest rooms
* · Change shower   liners/shower curtains, bed pads, etc.
* Replace glasses, mugs and carafes when   servicing rooms; Includes cleaning coffee filters
* Change iron board covers as needed
* Stock cart/baskets and take inventory of   amenities/linen/terry needed to replenish rooms
* ·    Deep cleaning of entire room and bathrooms on specified days
* Disney Human resources Training

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| **Education** |
| 2011- PresentExpected Graduation | New York City College of TechnologyHMGT | Brooklyn, NY |
| **Certifications*** Servesafe Certified, through \_\_\_\_\_\_
* NYC Food Handlers Certified

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| **References** |
| References are available on request. |