February 17, 2014

Dear Chairwoman Dillon:

I have been a patient of Dental Hygiene Clinic since 2008. Ever since I lost my medical and dental insurance I started to go to the clinic regularly, twice a year. I have to say that since my first appointment I was very impressed with the students and Professors and that kept me coming back.

My last cleaning appointment was on February 6th, 2014 with the graduate student Johanna Barcia, who was recommended by my previous graduate student/hygienist Kimberly Goris. When I contacted Johanna, she was booked for a couple of weeks ahead, however, was able to schedule me on a desired day.

Most of the patients probably don't write reviews as they don't have the time or don't speak/write English. I am doing it with the pleasure. Johanna is a very knowledgeable, detail-oriented and skilled graduate student with a big heart and passion for her job. Her personality, magic hands, patience and attentiveness impressed and touch my heart. Thank you very much for a job well done! It is greatly appreciated! A+!

I have to add that Professor Bilello was assisting the students on the day of my appointment. She is a very knowledgeable professional who obviously does what she loves. She answered my numerous questions and gave me good advice. I can't thank her enough for that.

My experience with the Clinic has always been pleasant and above and beyond my expectations. Thank you very much to all of your students, professors and staff for doing a superb job.

Sincerely,

A very happy patient Valentina Naumova

PO Box 129

New York, NY 10101-0129

424.653.8223