

How to connect to an Academic Lab Computer

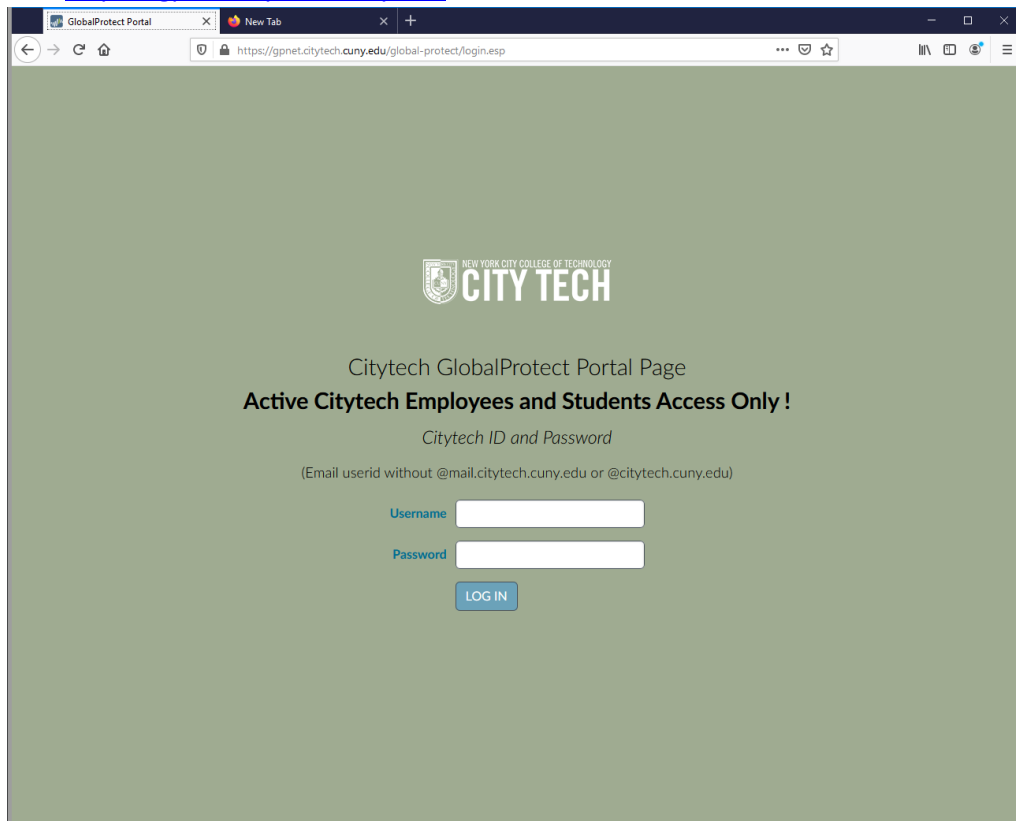
Before connecting to Virtual Labs, please note the following requirements:

- You must change your City Tech AD default password before accessing the services below. Change your default password using Self-Service Password Reset at <https://forgot.citytech.cuny.edu>

GlobalProtect installation:

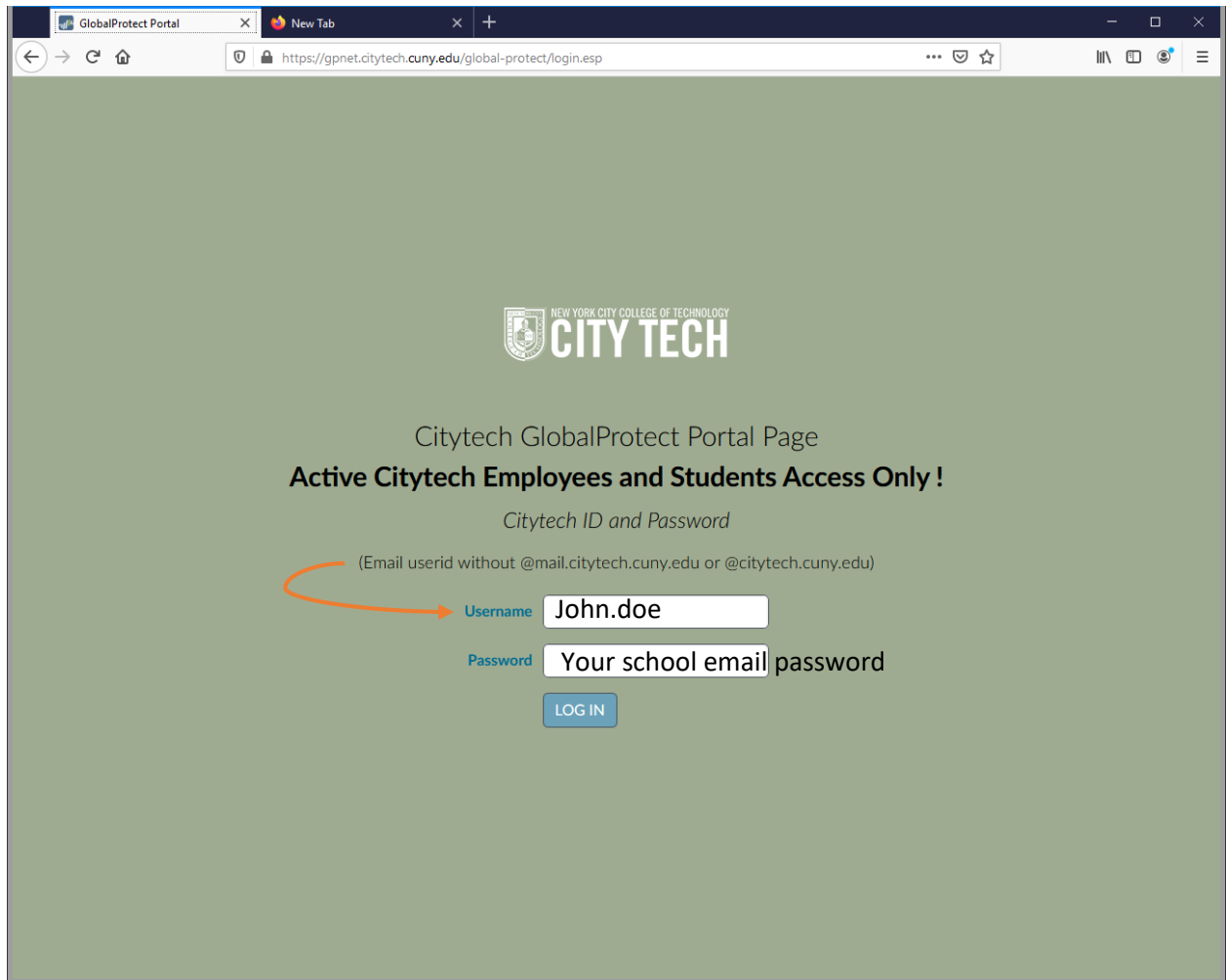
Downloading and Installing GlobalProtect on a Windows Computer GlobalProtect is the VPN application that must be installed on you home-based device to connect to a campus-based computer.

1. Visit <https://gpnet.citytech.cuny.edu> to download and install GlobalProtect



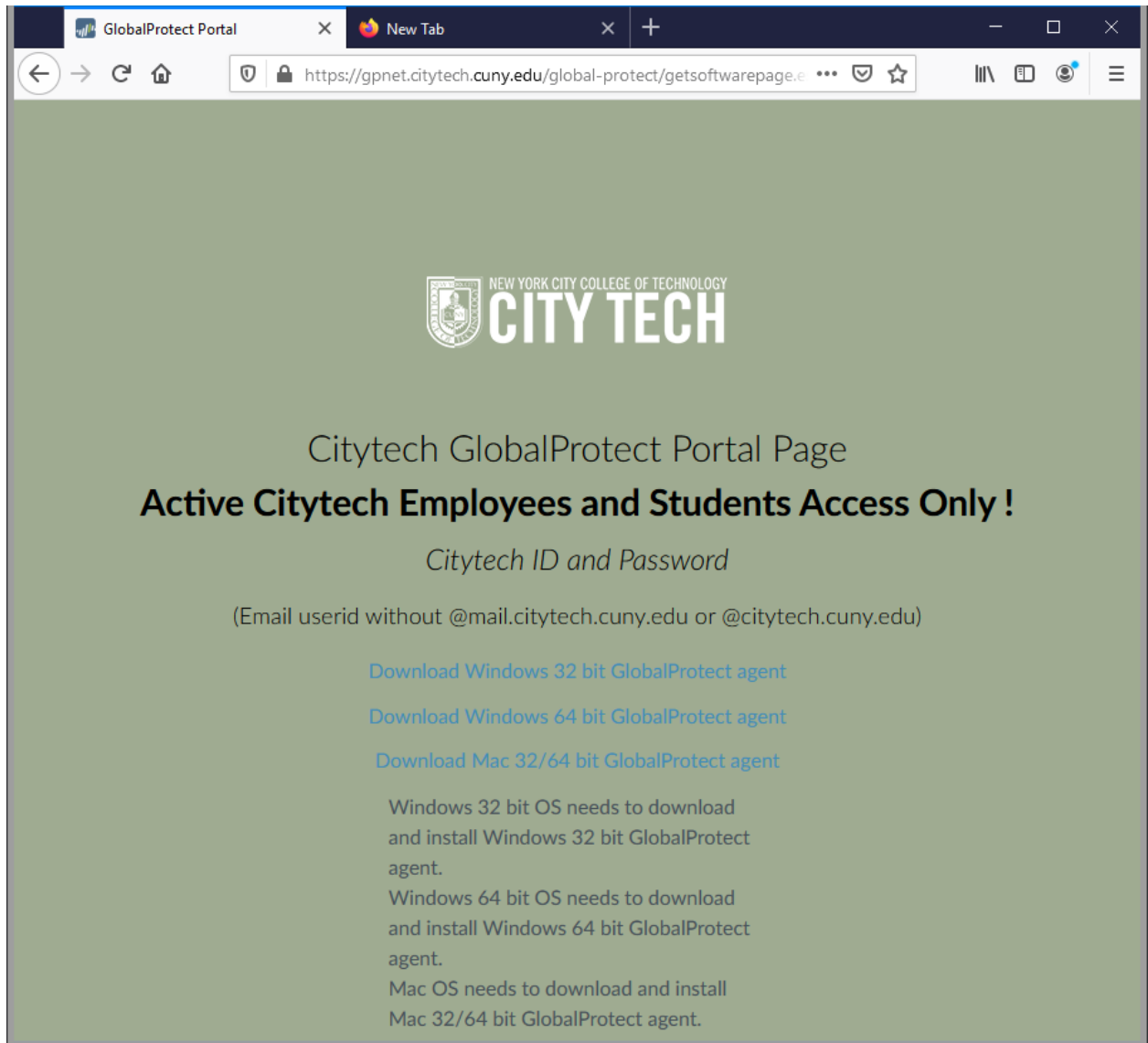
If the page doesn't load change your internet browser (Google Chrome doesn't load the page sometimes)

2. Login using your City Tech AD credentials to gain access to the site

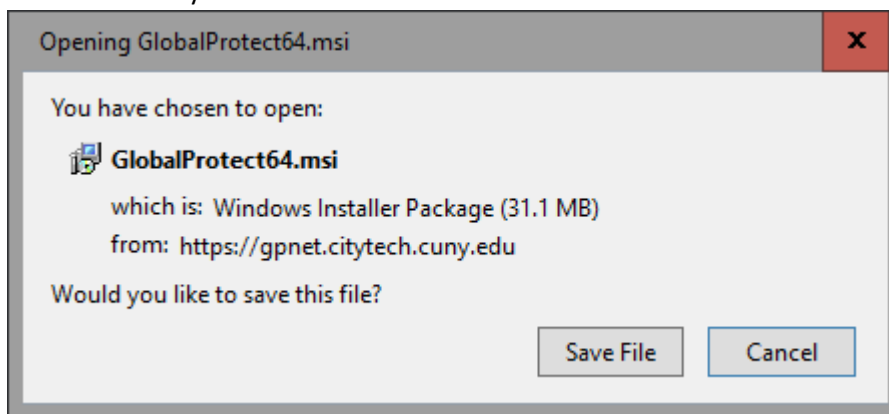


Basically it's your school Email userid without @mail.citytech.cuny.edu or @citytech.cuny.edu
For Faculties, the username is your first name initial + last name (ex: John Doe => jdoe)
For Students, the username is your first name + . + last name (ex: John Doe => john.doe)

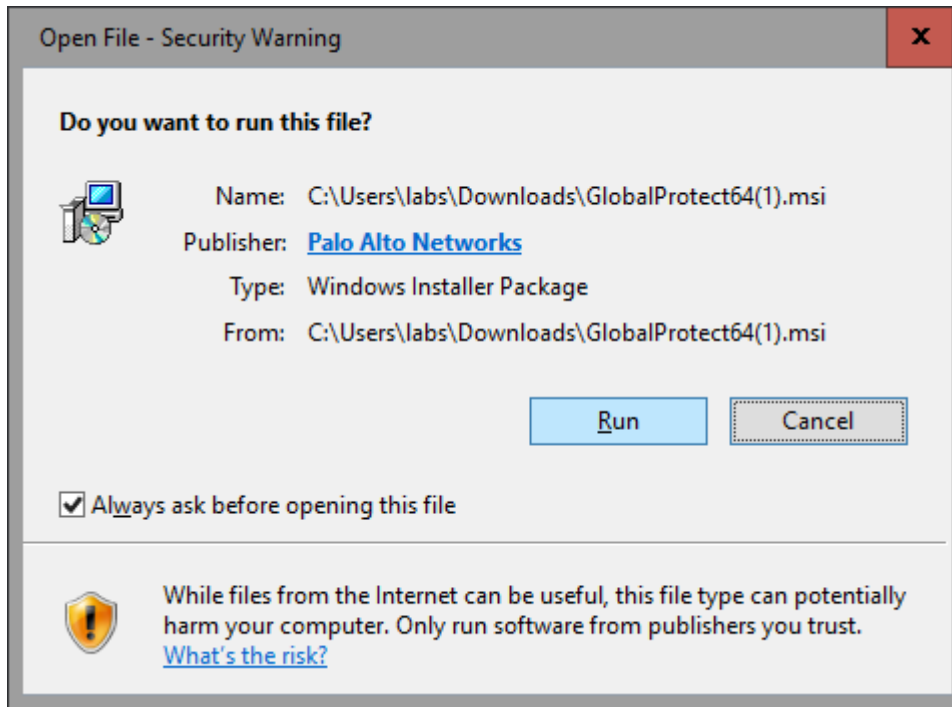
3. Click on "Download Windows 32/64 bits GlobalProtect" whichever is applicable



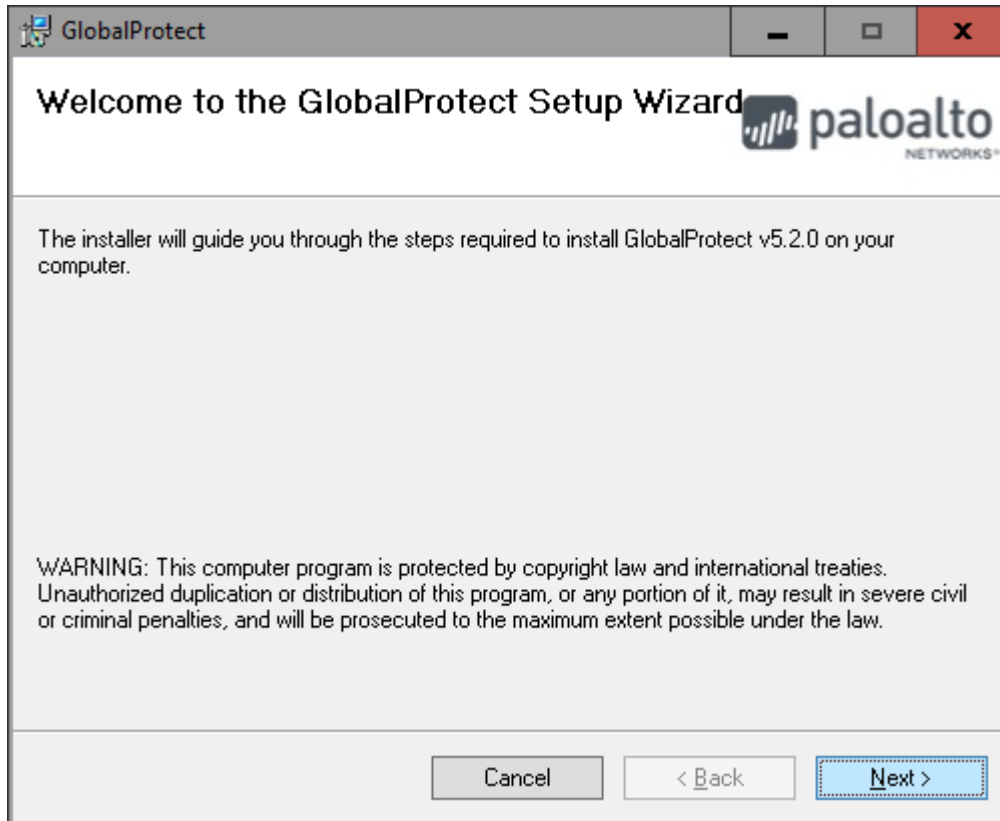
4. Save the file in your Download folder and double-click on the file to run it

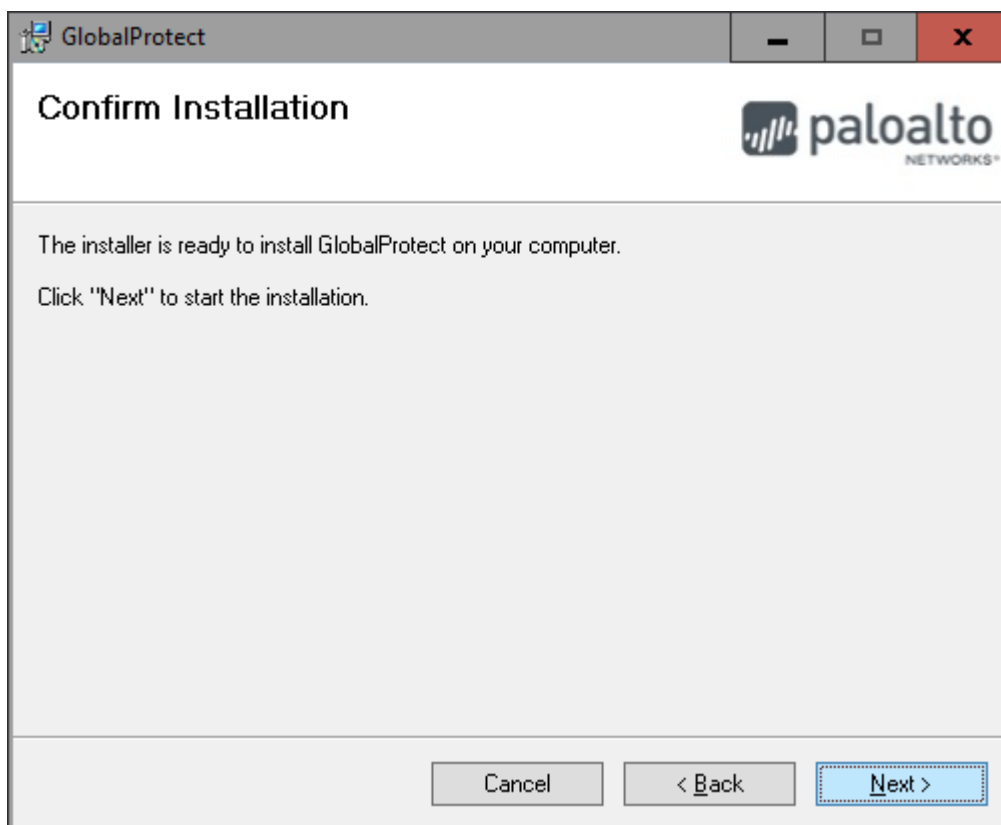
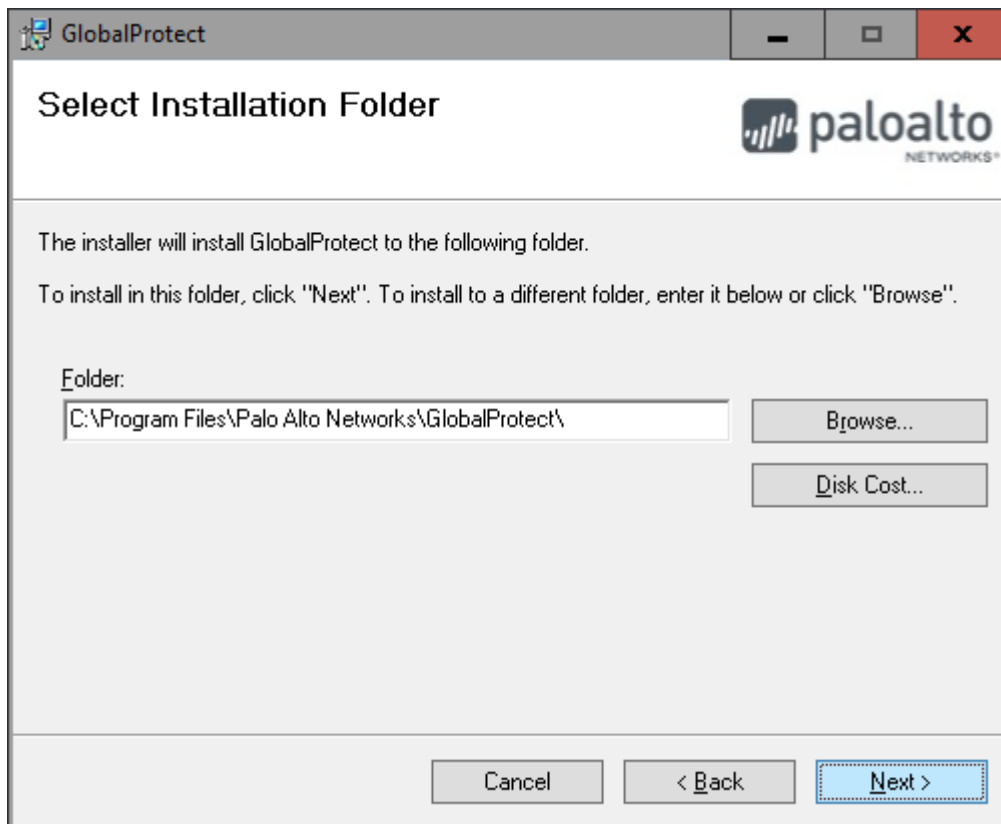


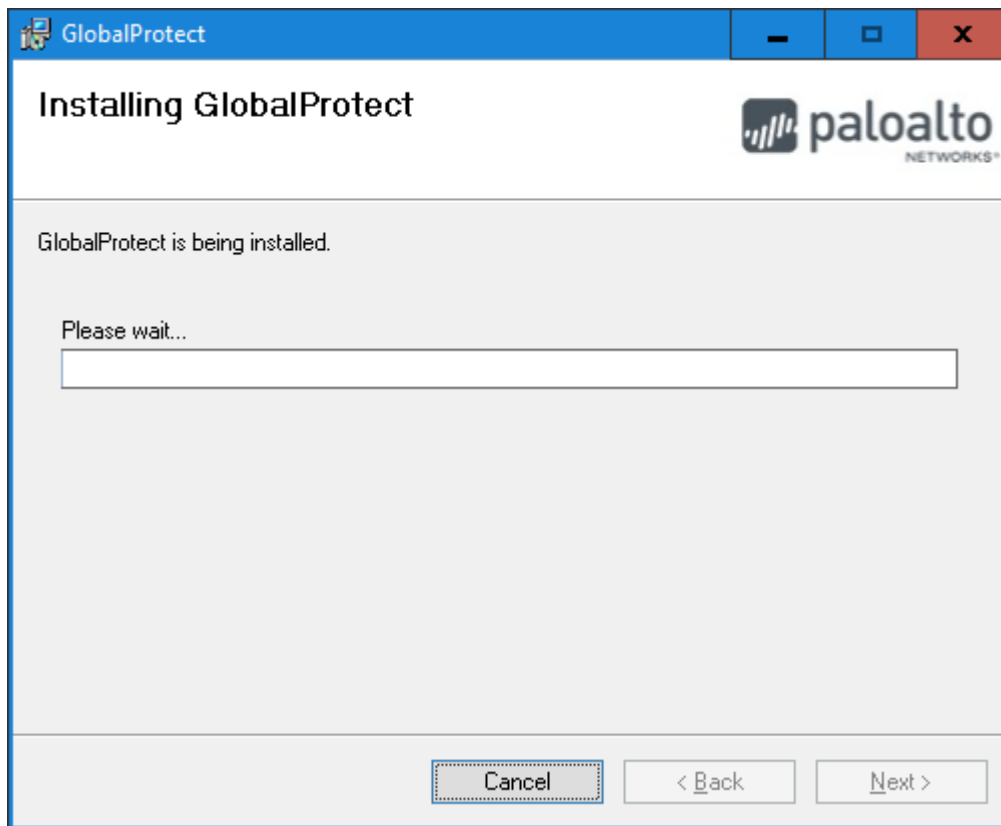
5. Click Run to begin installing the software



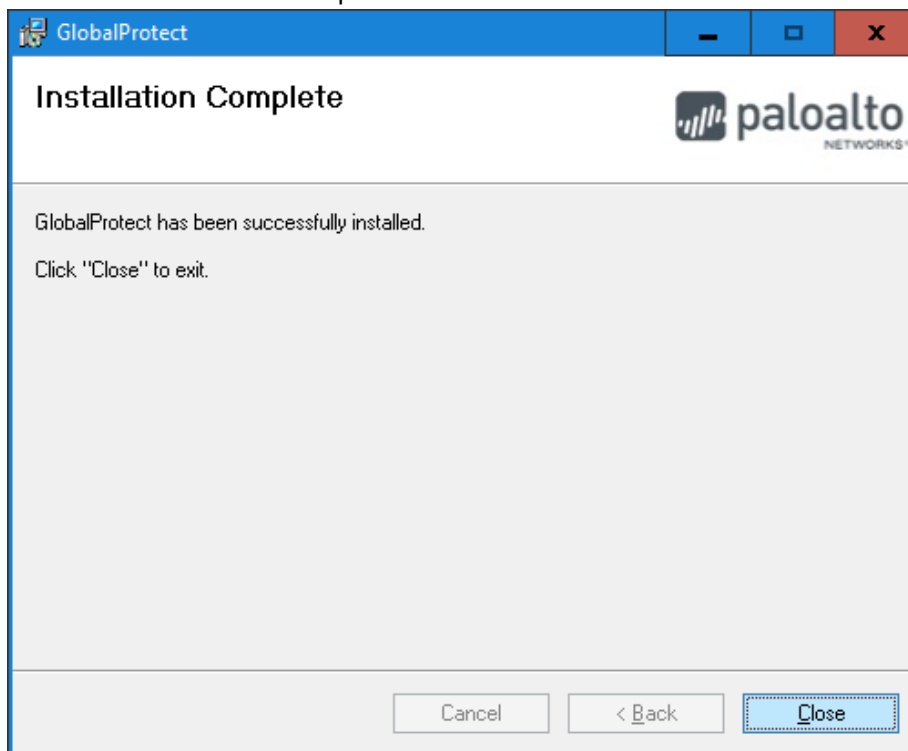
6. When the setup wizard appears click Next to continue



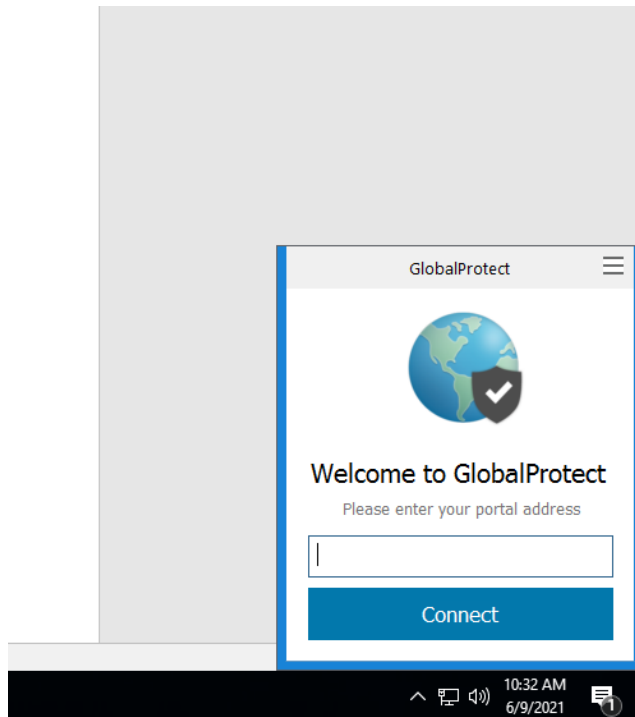




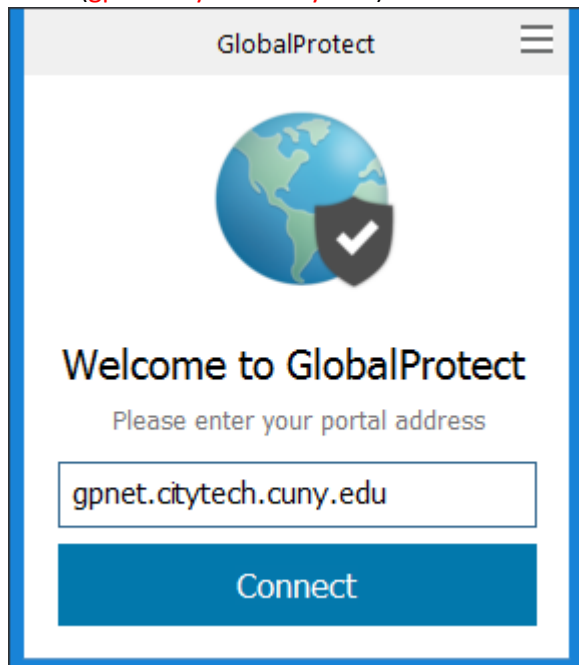
6. Once the installation is complete click Close



7. GlobalProtect will pop up at the lower – right screen corner. If not Click on the Start button and search for GlobalProtect. Double-click GlobalProtect to open the application.



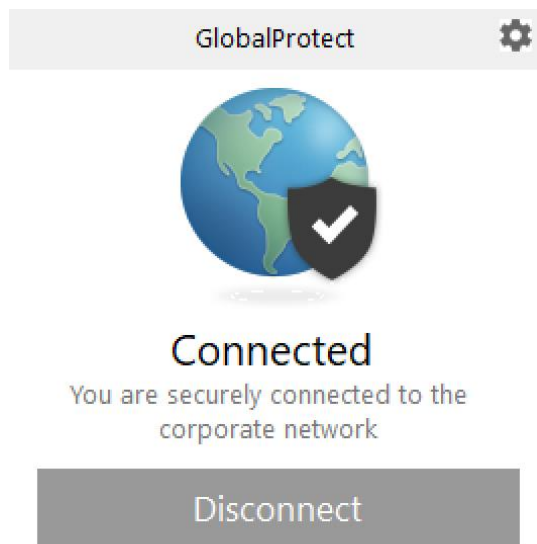
8. Enter (gpnet.citytech.cuny.edu) for the Portal



9. Enter your City Tech AD credentials

Same username and password used earlier to download GlobalProtect.

11. Click Connect and a certificate window will appear
12. Click Continue
13. Once you have successfully logged on the status will read Connected

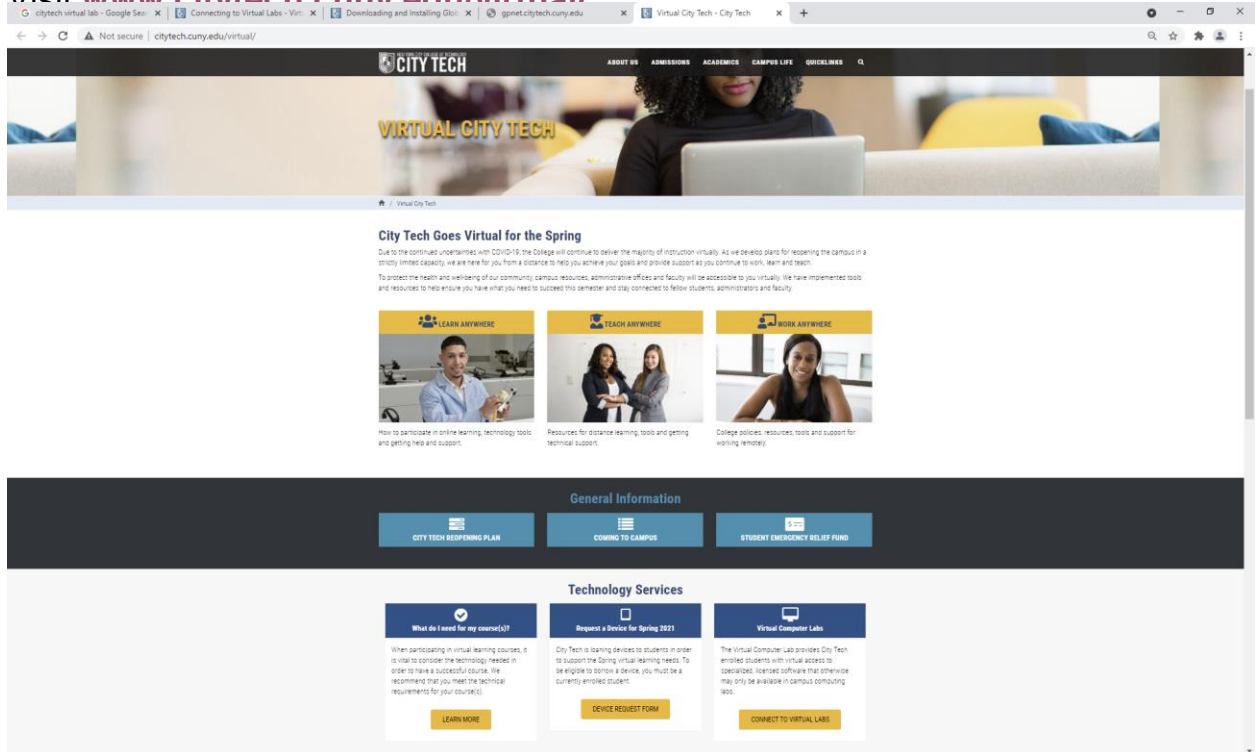


Note: Always remember to disconnect from GlobalProtect when you are done with your sessions.

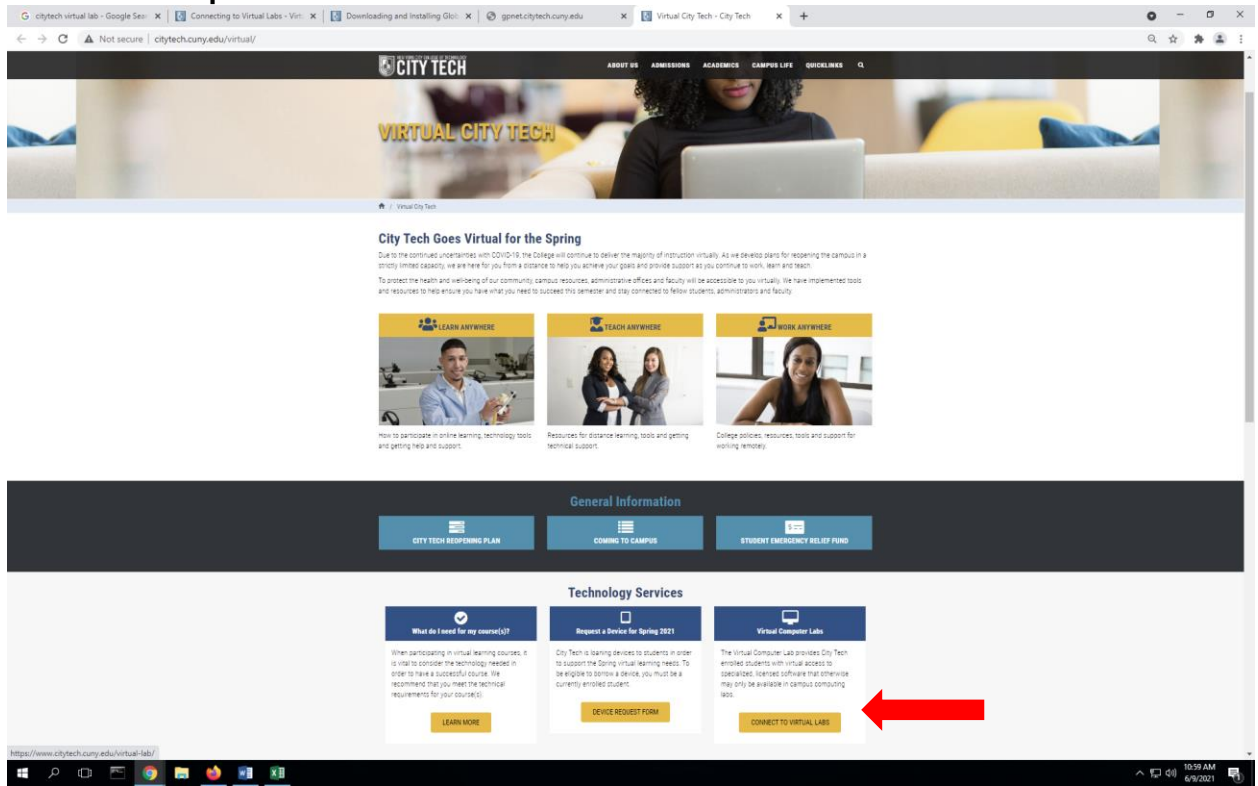
Connecting to a Campus-based Windows Computer from a Windows Computer

You must be connected to **GlobalProtect** before attempting the steps below

1. Visit www.citytech.cuny.edu/virtual/



2. Click on **Connect to Virtual Labs**, **How to Connect** and select a department from the **Computer Labs** list



Remote Desktop Lab Computer

You are required to use the Campus VPN in order to access the lab computers.

To gain access to the Campus VPN:

- Mac
- Windows
- iPad
- Chromebook

Please contact the Student HelpDesk at 718-260-4900, StudentHelpDesk@citytech.cuny.edu for assistance.

General Labs

To connect to a General Lab desktop, use your City Tech Active Directory account to authenticate.

How to connect

[CONNECT NOW](#)

Academic Departmental Labs

To connect to a Departmental Lab computer, contact your academic department for a user ID and password to authenticate. Contact department.

How to connect

[CONNECT NOW](#)

Getting Help

STUDENT HELPDESK

StudentHelpDesk@citytech.cuny.edu
718-260-4900
9:00 AM - 5:00 PM
Library Building (L-114)

FACULTY & STAFF HELPDESK

helpdesk@citytech.cuny.edu
718-260-5626
Namim 901

Knowledge Articles

How to connect to a General Lab Computer
How to connect to an Academic Lab Computer

Virtual Desktop

Virtual Desktop

Students can access the campus virtual desktop for access to College licensed software.

[CONNECT NOW](#)

Virtual Desktop - Architecture

Architecture Students and faculty can access the Architecture department VDI.

[CONNECT NOW](#)

Policy

All users of the Virtual Computer Labs must adhere to the University and College Computer Use Policy.

Scroll down to our department labs and click on your assigned classroom (ex: v509)

- N805 Biology
- N904 CST
- N905 CST
- N906 CST
- N907 CST
- N908 CST
- N918 CST
- N919 CST
- N920 CST
- N921 CST
- P100 COMD-Lab
- P121 COMD
- V103A ENT
- V111 COMD
- V401B CMCE
- V408 CMCE
- V428 CMCE
- V507A-MET
- V507-MET
- V509-MET
- V511-MET
- V513-MET
- V526-MET
- V610-CET
- V613-CET
- V704 ETET
- V706 ETET
- V711
- V719 ETET

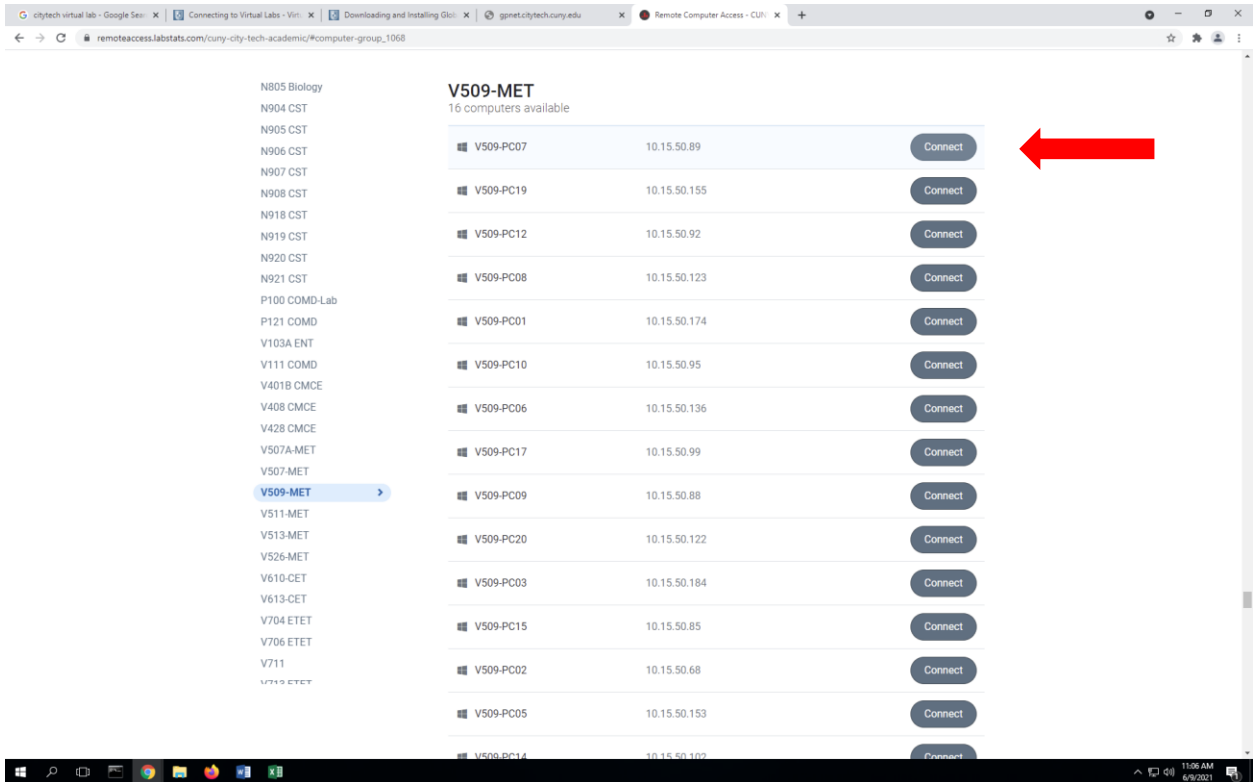
14 computers available

A411-07	10.17.41.119	Connect
A411-01	10.17.41.107	Connect
A411-02	10.17.41.104	Connect
A411-08	10.17.41.112	Connect
A411-12	10.17.41.72	Connect
A411-16	10.17.41.93	Connect
A411-18	10.17.41.106	Connect
A411-15	10.17.41.113	Connect
A411-09	10.17.41.111	Connect
A411-03	10.17.41.115	Connect
A411-05	10.17.41.118	Connect
A411-04	10.17.41.76	Connect
A411-11	10.17.41.98	Connect
A411-14	10.17.41.64	Connect

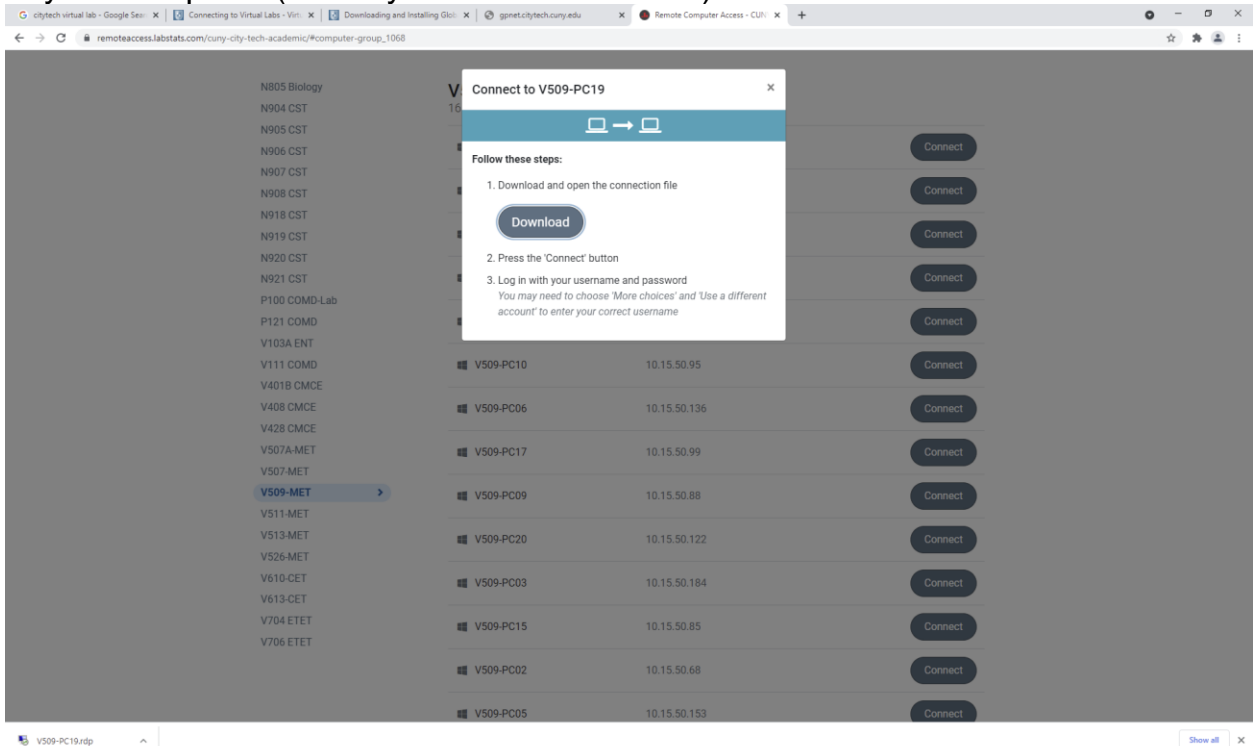
A306 Biology

12 computers available

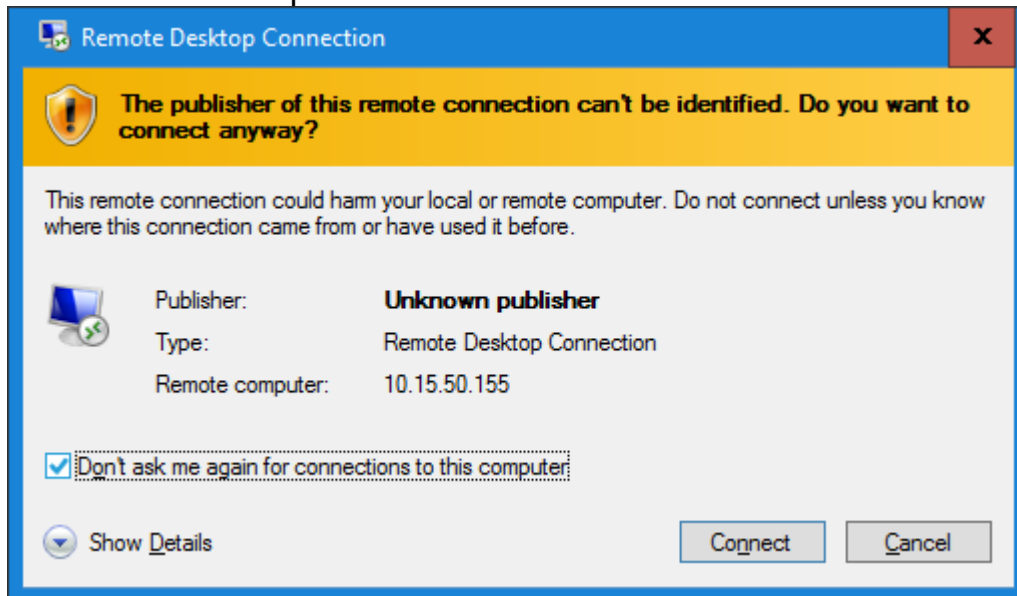
3. A list of computers will be displayed. Select a computer of your choice and click on **Connect**



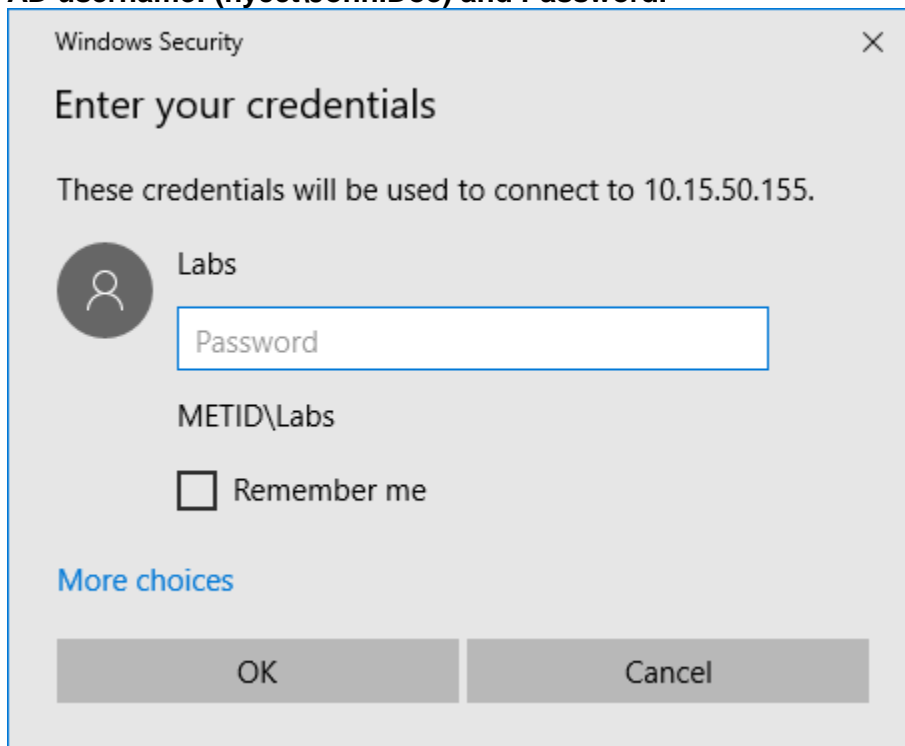
4. At the pop-up window, click **Download**, a connection file will be downloaded to your computer (check your **Download Folder**)



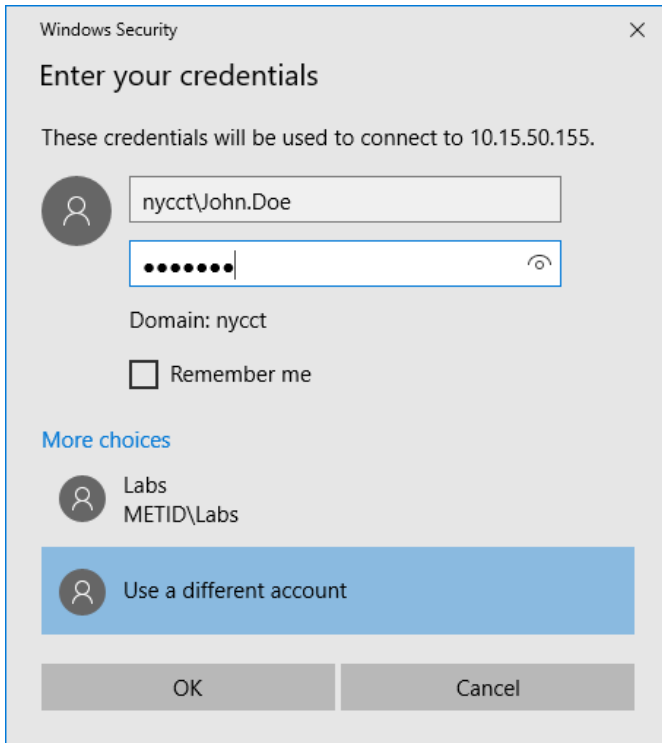
5. Double-click on the downloaded file to open or right-click on the file, select **Connect** to open



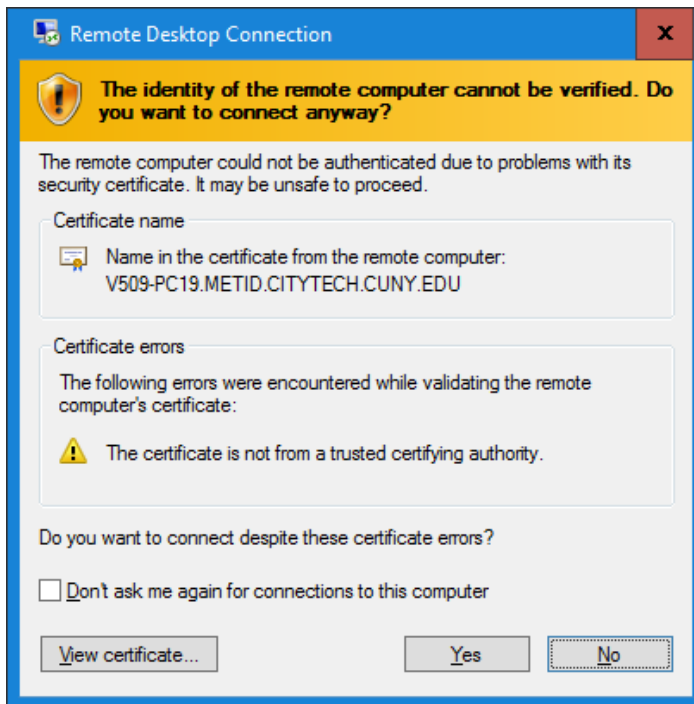
6. At the Remote Desktop Connection prompt, click **Connect**, enter your City Tech AD username: (**nycct\John.Doe**) and Password.



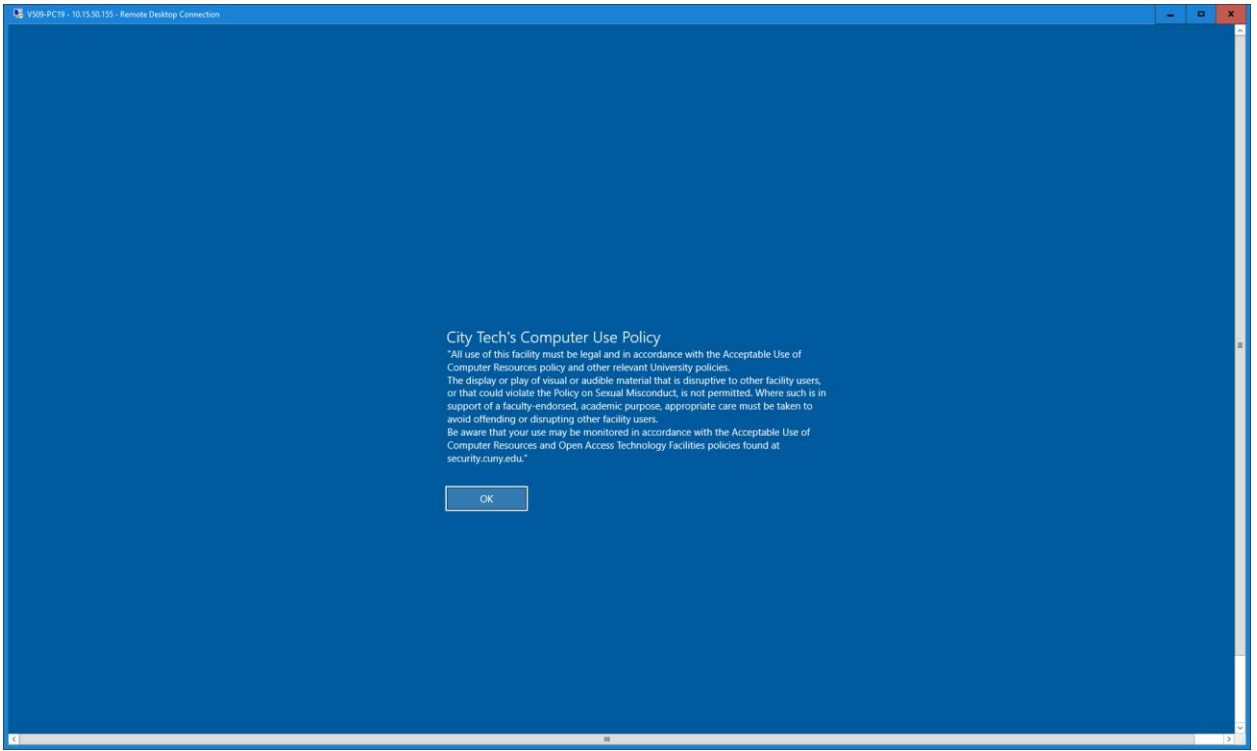
If you get this screen, click More Choices → use a different account → Enter **nycct\username** and password (ex: **nycct\John.Doe**). the domain should say **NYCCT** **NOT** METID



7. Click **Ok**
8. Click **Yes** when presented with the Remote Desktop Connection certificate window



9. Click **Ok** to accept New York City College of Technology Computer Use Policy



10. Your desktop should launch automatically (it will take some time to create a new Windows profile for the user ⌚)
11. To end your session, click on the **Start** button, **Power** button and click **Disconnect**

For mac user please refer to <https://www.citytech.cuny.edu/virtual-lab/connect-general-labs.aspx>

The screenshot shows a web browser window displaying the City Tech website. The page title is "Connecting to Virtual Labs - How to Connect" and the URL is "citytech.cuny.edu/virtual-lab/connect-general-labs.aspx". The page content includes a list of steps for connecting to virtual labs, a "Download Folder" section, and three sections for connecting to campus-based computers: Windows from a Mac, Mac from a Mac, and Mac from a Mac. The website header includes navigation links for "ABOUT US", "ADMISSIONS", "ACADEMICS", "CAMPUS LIFE", and "QUICKLINKS". A sidebar on the right contains contact information for the Student HelpDesk (718-260-5625, Namm 901) and a "Knowledge Articles" link.

CONNECT TO VIRTUAL LABS - HOW TO CONNECT (no select a department from the **Computer Labs** list)

1. Click on **Connect to Virtual Labs - How to Connect** and select a department from the **Computer Labs** list
2. Click on **Connect to Virtual Labs - How to Connect** and select a department from the **Computer Labs** list
3. A list of computers will be displayed. Select a computer of your choice and click on **Connect**
4. At the pop-up window, click **Download**, a connection file will be downloaded to your computer (check your **Download Folder**)
5. Double-click on the downloaded file to open or right-click on the file, select **Connect** to open
6. At the **Remote Desktop Connection** prompt, click **Connect**, enter your **City Tech AD username** (**nyccetJohn.Doe**) and **Password**.
7. Click **OK**
8. Click **Yes** when presented with the Remote Desktop Connection certificate window
9. Click **OK** to accept New York City College of Technology Computer Use Policy
10. Your desktop should launch automatically
11. To end your session, click on the **Start** button, **Power** button and click **Disconnect**

Connecting to a campus-based Windows computer from a Mac computer

Note: You must install Microsoft Remote Desktop App from the AppStore

1. Visit www.citytech.cuny.edu/virtual/
2. Click on **Connect to Virtual Labs - How to Connect** and select a department from the **Computer Labs** list
3. A list of computers will be displayed. Select a computer of your choice and click on **Connect**
4. At the pop-up window, click **Download**, a connection file will be downloaded to your computer (check your **Download Folder**)
5. Click on the downloaded file to open
6. At the pop-up window, enter your **City Tech AD username** (**nyccetJohn.Doe**) and **Password**.
7. Click **Continue**
8. Click **Continue** at the Remote Desktop Connection certificate window and click **Continue** again
9. Click **OK** to accept New York City College of Technology Computer Use Policy
10. Your desktop should launch automatically
11. To end your session, click on the **Start** button, **Power** button and click **Disconnect**

Connecting to a campus-based Mac computer from a Mac computer

1. Visit www.citytech.cuny.edu/virtual/
2. Click on **Connect to Virtual Labs - How to Connect** and select a department from the **Computer Labs** list
3. A list of computers will be displayed. Select a computer of your choice
4. Record the **Ip Address** associated with the computer
5. On your Mac, hold down the (**Command + Space**) keys and the **Spotlight Search** box will open
6. Type **Screen Sharing** and hit the **Return Key**
7. Enter the **Ip address** and click on **Connect**
8. At the pop-up window, enter the **username** and leave **password** area blank
9. Click on **Sign In**
10. Click **Accept** to accept New York City College of Technology Computer Use Policy
11. You should now see the desktop
12. Click on your **User icon** to login
13. Your desktop should launch automatically
14. To end your session, click on the **Apple icon** located at the upper left of your screen, select **Log Out** and click **Log Out** again when prompted
15. Click red **X** in the upper left to end **Screen Sharing**

Should you have any problem connecting to department labs, please contact the Student HelpDesk at 718-260-4900, StudentHelpDesk@citytech.cuny.edu for assistance.