**Ioannis Adamidis**

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Cell: (347) 777 7291 – Home: (718) 721 1638 – [ioannis.adamidis@mail.citytech.cuny.edu](mailto:ioannis.adamidis@mail.citytech.cuny.edu)

**Objective:**

Highly motivated professional with experience in customer service and business administration seeks to apply his skills and grow within the Hotel/Lodging industry.

**Employment:**

**The Carlyle, A Rosewood Hotel,** 35 E 76th St, New York, NY 10021

Tel: (212) 744-1600 - <http://www.rosewoodhotels.com/en/the-carlyle-new-york>

**Internship – Housekeeping Department 05/2015-08/2015**

Responsible of assisting with departures/arrivals, communicate any maintenance issues, help with room inspections and assist executive housekeeper in training of employees, and oversee housekeeping operations according to prescribed guidelines. Completed assigned projects included: Creating and updating housekeeping department schedule and attendance book. -- Bed making training for employees with creation of guide and checklist. -- packing/unpacking guest service request training for employees with creation of guide and checklist -- Creating Leading Quality Assurance (LQA) and Rosewood standards review training guide for all associates in the housekeeping department. – Learn to operate Hotel Service Optimization System (HotSOS) and completing assigned project.

**The Strand Hotel NYC,** 33 West 37th Street New York, NY 10018

Tel: (212) 448 1024 – email: [www.thestrandnyc.com](http://www.thestrandnyc.com/)

**Front Desk agent 3/2013 -Present**

* Front office operations – Reservations – Night Audit

**Bell person 08/2011 –3/2013**

* Creating a welcoming environment for guests, facilitate their arrival and departure needs, and interacting in a friendly and attentive manner with excellent knowledge of local area.

**Internship – F&B Department 05/2011 –08/2011**  Top of the Strand rooftop lounge

* The Strand Bistro
* Breakfast at The Strand

**ΤΟ ΑΡΤΙΟΝ** Ανθιμου Γαζη 15 Athens Greece **1997 -2011** Owner and General Manager of a Bakery/Espresseria located in the center of the financial and touristic district at Syntagma Square.

* Supervised personnel of 11 staff members preparing schedules, payroll, establishing standards and procedures of operation, and training staff members.
* Monitoring foodservice operations by checking inventory, sales, establishing controls on receiving, purchasing, daily food and labor costs, and performance standards.

**EDUCATION:**

**New York City College of Technology, CUNY** Brooklyn, NY **2012 – Present**

**Major***:* ***Hospitality Management/Hotel Administration***

Bachelor’s Degree in Progress (estimated graduation Spring 2016)

**ACHIEVMENTS:**

* New York City Food Handlers and Safety Certificate **Issued 4/2011**
* New York City MOBILE FOOD TRUCK VENDOR LICENCE **Issued 4/2014**
* Academic Achievments: (cumulative GPA: 3.84) **Applied Credits: 103**

a). Dean’s Honor List – New York City College of Technology **2012**

b). The National Society of Collegiate Scholars membership **2013**

c). National Society Of Leadership And Success **2014**

* Completed training on professional achievement and motivation development at ‘SKEPSYS’ **2003 - 2007**

(Systemic Center for Professional Training and Self Development)

Athens, Greece - Tel: 01130 210 6747117 - e-mail:skepsys@skepsys.com

**REFERENCES:**

* John Loizos – General Manager, The Strand hotel, 33 west 32 street, New York, NY 10018 - [jloizos@thestrandnyc.com](mailto:jloizos@thestrandnyc.com) – Tel.: (646) 368-6415
* Mathew Salamone – Front Office Manager, The Strand hotel, 33 west 32 street, New York, NY 10018 - [msalamone@thestrandnyc.com](mailto:msalamone@thestrandnyc.com) – Tel.: (646) 247-8984
* Cecile Epperson – Director of Housekeeping, The Carlyle, A Rosewood Hotel,

35 E 76th St, New York, NY 10021 – [Cecile.epperson@rosewoodhotels.com](mailto:Cecile.epperson@rosewoodhotels.com)

Tel.: (212) 570-7145