

SUMMARY

- Good communication and inter-personal skills
- Enjoy working within a diverse community and being a part of a team
- Energetic, hardworking, willing to learn and accept constructive criticism
- Honest, reliable, detailed oriented and productive

WORK EXPERIENCE

Lingerie Stylist: Rigby and Peller

June 2016- Present

- Provide professional customer service and increased customer loyalty
- Close sales on average of \$1,000.00
- Weekly reports on average sales and 'thank you' notes to our clients

Assistant Store Manager, Sales Group Leader: Uno De 50

October 2014 – June 2016

- Provide direction, motivation and training to the sales team
- Problem solving skills to gain win-win situation for both the business and clients
- Ensure that all work is carried out to the highest standards
- Dispute in manager absent

Cashier Lead: Guess Inc.

May 2012- October 2014

- Supervise all the register
- Count in every associate before they can ring someone out
- Maintain a safe and clean environment
- Interact with clients if they have any questions

Sales Associate: United Colors of Benetton

August 2013- Feb 2014

- Interacting with customers, greeting and answering questions
- Restock merchandise on sales floor
- Assisting customers on sales floor
- Handling cash, debit and credit transactions

Sales Associate: Levis Strauss & Co.

Oct 2010 - November 2011

- Interacted with customers, greeting and answering questions
- Restocked and organized merchandize
- Handled cash, credit and debit transactions
- Assisted costumers find items on sales floor

Social Worker: DOE, Temporary Housing (Internship)

Feb 2017 – Present

- Advocate for the clients
- Support clients needs and referrals to other communities
- Facilitated safe, confidential and hygienic environment for clients

EDUCATION

NEW YORK CITY COLLEGE OF TECHNOLOGY, Brooklyn, NY

Bachelors in Human Services

Currently Enrolled

SBIRT, New York, NY

Motivational interviewing & Critical Thinking Certificate

SKILLS

Bilingual: Fluent in Spanish

Excellent organization ability and multi-tasking

Microsoft Word, Office, Excel, Outlook