

Destination Wedding

Andrew Browne was excited to attend the destination wedding of his best friend Steven Richardson. The rehearsal dinner, wedding ceremony and reception were all taking place at The Sunset Resort and Spa in Key West, Florida. Most of the guests including Andrew arrived on Thursday and checked in to the Sunset Resort to settle in before Friday night's rehearsal dinner. As best man Andrew was in charge of making the arrangements for the rehearsal dinner which included getting a private room and arranging for the food and beverages.

On Friday evening Andrew went to the room where the rehearsal dinner was to take place to ensure that everything was set up properly. With him, he had a small gift bag containing a watch which he purchased for the groom from the fine jewelry shop in the hotel. He placed the gift bag on the small table outside of the coat check room and asked the coat check attendant to please keep an eye on it.

As the guests started to arrive, Andrew went to retrieve the watch from the reception table to his dismay; the \$1,500 watch was gone. Andrew immediately contacted Gwen Korbet, the resort's assistant manager whom which he had been working with to arrange the rehearsal dinner. Ms. Korbet informed Andrew that because he had left the watch unattended the resort was only responsible for \$300 of its replacement value. Andrew claimed that he had arranged and paid for a private room and that all personal items were to be protected by the resort.

1. Does the coat check attendant bear some of the responsible for the missing watch? Explain your answer.
2. Did Andrew Berlin act reasonably in protecting his personal property? Explain why or why not.
3. Does Andrew or any guest have the right to expect the same security considerations in the private dining room as he does in his own hotel room? Explain.
4. If you were the General Manager of this resort, would you stand by Ms. Korbet's offer of \$300 to Mr. Berlin for the replacement of the watch? Justify your answer.
5. As the General Manager of the resort come up with a policy that would help avoid situations such as this one from happening in the future.