

Weekly Chapter Summary Questions

updated through the end of the Fall 2016 semester

Week 2: Thursday, 9/1 and Tuesday 9/6

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Textbook Chapter Chapter 1, pgs 3-23

Questions to answer

- Chapter Review Question 1
- What did you learn about the history of hospitality that was most significant to you?
- Would you or would you not want to visit the place written about in the "36 Hours in..." article? Explain why you will or will not go.

Week 3: Thursday, 9/8 and Tuesday 9/13

Textbook Chapter Chapter 1, pgs 23-46

Questions to answer

- Using examples from Disney's Approach to Guest Service, describe a time when you experienced "Disney Like" service.
- Think about the information presented in the chapter and then conduct a Self Assessment of yourself. What personal traits will you work on to meet the expectations of the hospitality industry?
- Would you or would you not want to visit the place written about in the "36 Hours in..." article? Explain why you will or will not go.

Week 4: Thursday, 9/15

Textbook Chapter #9

- Chapter review questions #1
- Chapter review questions #2
- List four terms from the chapter that were new to you and explain how they are used in the industry.
- Would you or would you not want to visit the place written about in the "36 Hours in..." article? Explain why you will or will not go.

Week 4: Tuesday 9/20

Textbook Chapter #2

- Chapter review question #1
- Chapter review question #2
- List four terms from the chapter that were new to you and explain how they are used in the industry.
- Would you or would you not want to visit the place written about in the "36 Hours in..." article? Explain why you will or will not go.

Week 5: Thursday, 9/22

Review chapter 9. Prepare for visit to Brooklyn Bridge Park. Read in order to discuss the "36 Hours in..." article

Week 5: Tuesday 9/27

Textbook Chapter #3

- Chapter review question #1
- Chapter review question #2
- List four terms from the chapter that were new to you and explain how they are used in the industry.
- Would you or would you not want to visit the place written about in the "36 Hours in..." article? Explain why you will or will not go.

Week 6: Thursday, 9/29

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Textbook Chapter #3

- Write two questions you wish to ask a member of the executive committee of a hotel during out site visit (Rooms Division, Food and Beverage, Engineering...)
- Chapter review question #1
- Chapter review question #2
- List four terms from the chapter that were new to you and explain how they are used in the industry.
- Would you or would you not want to visit the place written about in the "36 Hours in..." article? Explain why you will or will not go.

Week 6: Tuesday 10/14 (Class meets on Friday this week only)

Textbook Chapter #9

- Chapter review questions #1
- Chapter review questions #2

- List four terms from the chapter that were new to you and explain how they are used in the industry.
- Would you or would you not want to visit the place written about in the "36 Hours in..." article? Explain why you will or will not go.

Week 7: Tuesday, 10/18

Review chapter 9. Prepare for visit to Brooklyn Bridge Park. Read in order to discuss the "36 Hours in..." article

Week 7: Thursday 10/13

Textbook Chapter #2

- Chapter review question #1
- Chapter review question #2
- List four terms from the chapter that were new to you and explain how they are used in the industry.

Week 8: Thursday October 20 and Tuesday, October 25

Textbook Chapter #4 and #5

- Chapter 4, Review questions #1
- Chapter 4, Review questions #3
- What inventory controls are important in a F&B operation? Why?
- Is any particular beverage more important than another?
- **Use terms from the text to explain all your answers.**

Week 9: Thursday, October 27

Textbook Chapter 6 and 7

In each chapter identify 12 words or terms that were new to you, define each word in detail.

Identify a job in the field of food service or restaurant management as it is explained in the textbook. Referencing the information in the chapter, in what way do you believe you would find success in this position?

Week 9: Tuesday, November 1

Textbook Chapter 6 and 7

In each chapter identify 12 words or terms that were new to you, define each word in detail.

Identify two jobs in the field of food service or restaurant management as it is explained in the textbook. List five characteristics for each of these positions. You will use this information during the site visit.

Week 10, Tuesday, November 8 and Thursday, November 3

Text Book Chapter 10

- Chapter review question #1
- Chapter review question #2
- Identify two national parks you would like to visit and explain, in detail, why you wish to visit that park.
- Remember to add detail to your answers

Week 11 and 12, Tuesday and Thursday Class, Group Presentations

No chapter reading, continue to read the NY Times 36 Hours... column and prepare for a discussion.

Week 13, Tuesday and Thursday

Textbook Chapter 12 and 13

In each chapter identify 12 words or terms that were new to you, define each word in detail.

Identify a job in the field of food service or restaurant management as it is explained in the textbook. Referencing the information in the chapter, in what way do you believe you would find success in this position?

Week 14

First, think of a leader you admire and know personally, make a list of their qualities. Next, read the article _____. What type of a leader is the person you admire? Finally, what have you learned about your own leadership qualities based on those of the person you admire? Explain, your answer using terms you have learned this semester.

Visit Hcareers.com, bring in a job description for a job you would like to attain in the next six months. Also, bring in a job description for a job you would like to attain in the next 12 years. Identify the skills you will need to develop to secure this position.

Week 15

*Replace with
your logo*

Goodlad HMGT 1101 Fall 2016

"Hospitality starts with the genuine enjoyment of doing something well for the purpose of bringing pleasure to other people." Danny Meyer, USHG
<http://openlab.citytech.cuny.edu/hmgt1101f16goodlad>

Prepare for Accounting Taboo by reviewing the definitions of the terms provided.