

Hotel Site Visit

I think visiting the hotel was a great opportunity for me, as I got to meet many amazing people as well as get a tour of the hotel. I got to learn about the different types of rooms and their different features, as well as the amenities they provided for their guests. For instance, the complimentary phone in each room that are meant for guest use, with preprogrammed emergency numbers, and guests are also allowed to take the phone out while traveling around the city. I also got to learn a lot from the people who showed us around the hotel, I learned that getting to work at multiple hotels or hospitality establishment is good for our experience, as well as maintaining well relationship with the team members throughout the establishment. I personally think that visiting the hotel was an amazing experience and I really loved the overall vibe and environment of the hotel. My first time ever visiting a four star hotel, I expected it to be very grand and luxurious looking where guests would naturally think that they should dress fancy, but that wasn't the case for this hotel. I really liked the design of the establishment, the waiting lounge was really cozy and casual looking along with the plants that were decorated around the dining room; that it made me feel really comfortable.