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Mr. Alan S. Pringle, Mrs. Sarah S. O'Keefe

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Dear Mr. Pringle and Mrs. O'Keefe

It is with great pleasure that I am writing to you today and congratulating you on a well thought out book for Technical Writers everywhere. Your book "*Technical Writing 101: A Real-World Guide to Planning And Writing Technical Documentation*" really gives upcoming technical writers the fundamentals they need to become good technical writers. I as an upcoming technical writer found the information in your book very essential as to how I first approached writing my technical documentations. But as we know in today's world there are more than one sources we can depend on. I recently came across a book by David Weinberger called "*Too Big to Know*" which gave me a different ideal and perspective as an upcoming technical writer.

As much as I enjoyed receiving much reliable information from your book, reading "*Too Big to Know*" really revealed a whole new look when it comes to technical writing. One big argument I will take you is the fact that in today's world we do not necessarily have to be experts to be a good technical writer. In "*Technical Writing 101*" you really give off an impression as to in order to be a good technical writer ones to need to an expert at what they do to write about it and how to perform a certain task the technical writer will write about. But realizing in today's technologies that isn't becoming the case anymore.

Take in the fact that in your book you state that the technical writing is done by the SME (subject matter experts). I can see why you believe this is true, but also I think you might want to take into consideration that almost everyone can be an expert. As seen in "*Too Big to Know*" David Weinberger states that "knowledge is the property of the network", a network full of information and data and becomes knowledge when we take that data and do something with it. A network full of information and data that that is shared and easily accessible thanks to today's technologies. For example, if one wants learn how to change a tire, one does not need to work at a mechanic shop in order to know how to change a tire but in today's age you can just look up a video on youtube on how to change a tire and it would be just as helpful as any other source. One necessarily does not need to be a SME to do a task such as this one.

With all in all your book "*Advanced Technical Writing 101: A Real World Guide to Planning and Writing Technical Documentation*" really gives a starting technical writer a good overview of what they need to become a good technical writer. With your statements no one with disagree that a good technical writer is one who knows his craft very well and is an expert at it. But with reading David Weinberger's "*Too Big to Know*" there is a different overview as to how your approach towards technical writing should have been handled. With everyday passing technology becomes more advanced and the way we share information becomes more and more easy. Learning how to do something or showing how to do something shouldn't be only written and documented by "experts", it should be also written by those who know the work and knows how to communicate it. I hope you consider these thoughts when writing your next piece of work.

Best Regards,

Cesar Bayas

Student at New York City College of Technology