

April 7, 2013

Samantha Jaipersaud

89-45 185th street

Jamaica, NY 11424

Phone:(347) 361-1877

E-Mail: Samijai91@gmail.com

Alan. S. Pringle & Sarah S. O'Keffe

Technical Writing 101

Scriptorium Publishing Services, Inc.

PO Box 12761

Research Triangle Park

NC 27709-2761

Dear Mr. Pringle & Ms. O'Keffe:

I would first like to say that i've read your textbook "Technical Writing 101" for my technical writing class and it was a very skilled and helpful book that guided me through some papers. Even though i enjoyed reading your book and learned quite a lot from i also have some concerns about some of your points that were stated throughout your chapters. Even though your points are useful, and relevant the book is written to the point where it is imperious and redundant which i believe makes your book in the runs for a revision so that all audience can enjoy and understand your book.

A point i would like to consider is your definition of an Expert. It was said that things should work as designed by the creator/inventor. But we all know from many experiences in the world not all great inventions were developed by a expert but they were sometime discovered by accident. In David Weinberger's book "Too Big To Know" he basically explains that we no longer live in the presents of experts because in the world we

live in today we've all become experts with the simple fact that we have all kinds of information at the tips of our fingers. And seeing that we can google anything now a days we can pretty much invent our own ideas and inventions but in your book your idea about experts needs to be broaden.

Another point that i would like to show my concern about is how you state in chapter 2 that you have a structured format for your writing process which helps me to understand that you have no intentions of having a diversity in your audience. The fact that your writing process is so structured it won't appeal to different audiences and the way the world absorbs information today through the media it can attract a wide spread of general or diverse audience .Having made a template for a technical writer can be effective but what could be more effective for everyone technical writer or non-technical writers is a customize instructions as a pose to the structured one that was made because the technology environment is always changing.

In closing i really enjoyed your book and once again it helped me a lot but i also want it to help everyone who wants to become a better technical writer which means the book needs to be revised for a more diversified audience.

Sincerely,

Samantha Jaipersaud