ZhiFei Zhao, 300 Jay Street, Brooklyn, NY 11201

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Alan S. Pringle and Sarah S. O'Keefe Technical Writing 101 (A Real-World Guide to Planning and Writing Technical Content)

Scriptorium Publishing Services, Inc. PO Box 12761 Research Triangle Park NC 27709-2761

Dear Mr. Pringle & Ms. O'Keefe:

I am writing this letter is come to my attention that after reading your book, "<u>Technical</u> <u>Writing 101</u>". In my opinion, I have discovered that there are many important factors that are match to David Weinberger's book "<u>Too Big To Know</u>", but, except the ideas of networking knowledge and computer skills. I advise you to consider revise some parts of your book.

As a suggestion, I think one idea is the term "knowledge" that makes everything needs to change. Even your book most factors are talking the same way with David Weinberger's book, and I think you don't totally understand the meaning of knowledge. According to the book "<u>Too</u><u>Big To Know</u>", this is a stunning and profound book on how our concept of knowledge is changing in the age of the net. It honors the traditional social practices of knowing, where genres stay fixed, and provides a graceful way of understanding new strategies for knowing in today's rapidly evolving, networked world. Knowledge has moved onto networks. There is more knowledge than ever. Also, in his book, the term "knowledge" means not just any network; knowledge is talking on the shape of the net, and that is internet.

The other idea in my mind is the computer skills. In your book, you talk about the basic computer skill we should know like windows operating system, online search skill, editing and so on. But the technical thing like sound production or making a video that you don't deeply describe. Also in David Weinberger's book, he used a case about Bill Clinton's wrote to tell us the internet is important to us and we can use video to tell president the facts are happening to us.

Thank you for taking the time out to read this letter. I hope my opinions can help you open your mind to the evolving times around us and consider revising your book.

Sincerely,

ZhiFei Zhao