# Objective

Responsible and efficient server seeking full-time position where I can help the restaurant run smoothly, ensure the satisfaction of guests, and utilize my leadership and organizational skills to assist other employees

# Experience

## Walt Disney World Parks and Resorts 06/13 – 01/14

Pinocchio Village Haus
 - Ensured that safety and quality standards were met
 - Learned how to work well under pressure at the third busiest restaurant in the Walt Disney Company

## The Meatball Shop 08/12 – 05/13

Food Runner
 - Assisted the servers with running food and beverages to tables as well as assisting the bus staff
 - Building team work

## Aqua Grille 05/06 – 08/11

Server
 - Took food and drink orders, as well as mastering my timing technique
 - Took and made orders, assisted with opening and closing the restaurant
 - Assisted fellow co-workers when needed, thus building team work as well as a higher turnover rate of
 tables
Host
 - Took phone reservations as well as maintaining a book of reservations and being careful not to over book
 - Responded to customer complaints in a timely and professional manner
Bus Boy
 - Provided basic table service, from filling the guests water glass and bringing them a basket of bread to
 clearing the plates from the table at the appropriate time and ending it with cleaning and resetting the
 table

# Education

## New York City College of Technology 08/12 - Present

Hospitality Management

## Plymouth State University 08/11 – 05/12

Hospitality Management

# Skills

I’m a people person who loves to make somebody’s day and put a smile on his or her face. I enjoy helping people out in anyway that I can. I get along with just about anybody and I deal well with confrontation because I don’t get agitated easily and I’m very patient. I’m also a very punctual person. On top of all that I take pride in everything I do.

ServSafe Certified
Aloha, Micros, and PosItouch proficient