Farah Etienne1809 Albemarle Rd Apt C29, Brooklyn, NY 11226

(646) 431-0029

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**Education**

Associate of Science, Dental Hygiene, 06/2021

New York City College of Technology of The City University of New York Brooklyn, NY

Bachelor of Science, Human Services, 06/2013

New York City College of Technology of The City University of New York Brooklyn, NY

**Work History**

Crew Member 05/2019 to Present

Trader Joe’s Brooklyn, N.Y.

* Develop positive customer relationships through friendly greetings and excellent service.
* Manage customer cash and credit card transactions using company point of sale system.
* Rotate products according to their "best by" date to ensure freshness for the customer and prevent loss for the company.
* Stock shelves and organize merchandise.

Social Services Case Manager, 10/2014 to 06/2019

St. John's Bread and Life Brooklyn, N.Y.

* Performed initial client assessment and analysis to begin case planning process.
* Organized individual referrals to obtain services, including advocating for needs and resolving roadblocks.
* Referred families to shelters, legal resources and educational programs.
* Collaborated with LMSW on case planning for chemical dependent clients.
* Helped individuals and clients in need apply for public benefits including food stamps and Medicaid.
* Copied, logged, and scanned supporting documentation and placed all information in client files.

**Dental Hygiene Experience**

Dental Hygiene Student Clinician 08/2019 to Present

New York City College of Technology of The City University of New York Brooklyn, N.Y.

* Complete patient assessments including extensive review of medical history, documentation of vitals, head and neck exam, intraoral exam, dental charting, and periodontal charting.
* Use data collected during assessments to diagnose patients’ dental health, including staging and grading periodontitis and identifying caries risk.
* Identify need for and exposure of dental radiographs.
* Interpretation of radiographs to identify dental caries, pathology, and periodontal disease.
* Collaborate with patients and professors to establish an individualized treatment plan.
* Provide patients with oral hygiene instruction to improve oral self-care.
* Provide preventative and therapeutic services including scaling and root planing, engine polishing, fluoride treatment administration, and providing appropriate pain management.
* Application of dental sealants.
* Administration of local anesthesia.

**Licensures and Certifications**

Certified Mandated Child Abuse and Maltreatment Reporter 01/2021

BLS CPR Certified, American Red Cross CPR Course 08/2019

Certification: Credentialed Alcoholism and Substance Abuse Counselor Trainee, 12/2014 Kingsborough Community College of The City University of New York - Brooklyn, NY

\*References are available upon request.