

2015

## The Research Process 2016

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# **The Research Process**

## **2015 - 2016**

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*The Research Process Handbook* 2015 -2016

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# Understand Your Assignment

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**If you are unclear about any of the following, please check with your professor. They will be glad you did!**

- When is it due?
- How long should it be?
- Is my topic sufficiently broad enough to find information, and sufficiently narrow so you are not overwhelmed with information?
- How many sources are needed?
- What kinds of sources are needed? (scholarly journal articles, books, films...)
- Where should I look for these sources? (specialized databases, specific library research guide, Google...)
- Who should I contact with questions about research? (library faculty, classroom professor...)
- What kind of a project is it? (informative, persuasive, analytical...)
- Citation Style (Modern Language Association (MLA), American Psychological Association (APA), Chicago...)
- Do I understand how to organize and outline my paper?
- Who should I contact for help with writing my paper? (The Writing Center, professor...)
- Do I understand the format of my project? (1 inch margins, Times New Roman 12 point font...)

# Primary & Secondary Sources

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## What are Primary Sources?

Primary sources are original texts and objects which were written or created at the time under study. Primary sources have not been interpreted or edited. Examples include:

- **ORIGINAL DOCUMENTS** - video footage, interviews, speeches, laws, autobiographies, novels, diaries, poems, letters, journal articles presenting original research, official records, maps, polling results, memoirs, census data...
- **CREATIVE WORKS** - music, paintings, sculpture, poetry, novels, plays, photographs...
- **ARTIFACTS & OBJECTS** - clothing, pottery, tools, weapons, coins, furniture...

## What are Secondary Sources?

Secondary sources are created by someone either not present when the event took place, or removed by time from the event. They may use primary sources to interpret or analyze an event. Examples include:

- **TEXTS**: encyclopedias, biographies, textbooks, non-fiction books...
- **CREATIVE WORKS**: art collages, documentaries, edited photographs...

## Primary and Secondary Sources Compared

| TOPIC                 | Primary Source  | Secondary Source   |
|-----------------------|---|--|
| <b>Current Events</b> | Video footage of shore damage done by Hurricane Sandy | A documentary about Hurricane Sandy that includes video footage, interviews, and photographs                     |
| <b>Literature</b>     | The novel <i>To Kill a Mockingbird</i> by Harper Lee  | A literary criticism article that analyzes human morality through the characters in <i>To Kill a Mockingbird</i> |
| <b>Physics</b>        | Data from a space telescope                           | A physics 101 textbook   |
| <b>Art</b>            | The painting <i>Starry Night</i> by Van Gogh          | A journal article that references <i>Starry Night</i> to discuss the history of post-impressionism               |

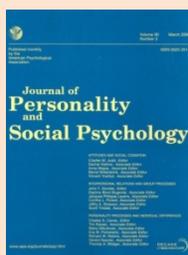
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# Scholarly & Non-Scholarly Sources

## Scholarly Articles

## Non-Scholarly Articles

Check off the boxes to see whether your article is scholarly or not.



WHO WRITES THESE ARTICLES?

- Scholars and researchers in the field
- Names & credentials are clearly stated

- Journalists/staff & guest writers
- Names are not always noted

WHAT IS THE PURPOSE OF THESE ARTICLES?

- To share the results of primary research & experiments with experts in their field of study

- To inform or entertain

WHO READS THESE ARTICLES?

- Subject matter experts in the field
- Those interested in the topic at a research level – researchers, college students, professors, etc.

- Anyone

HOW LONG ARE THEY?

- Articles may be lengthy, approximately 6 to 30+ pages

- Articles may be short, approximately 1 to 5 pages

WHO DECIDES WHICH ARTICLES ARE PUBLISHED?

- Experts in the field review each article for accuracy, relevance, etc. (the peer review process)

- Editors and other writers of the publication decide based on consumer appeal - no peer review

HOW DO THESE ARTICLES LOOK?

- The majority have a simple black-and-white format, charts, graphs, statistics, list of references, minimal or no advertising

- Lots of pictures, photographs, advertisements – designed to appeal to the general public

DO THEY CITE THEIR SOURCES?

- Always - using the official citation style appropriate to the discipline (APA, MLA, Chicago etc.)

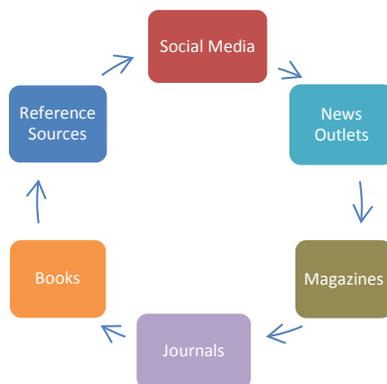
- Rarely - though may link to a source/mention sources informally in the text of the article

# The Information Cycle

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## What is the Information Cycle?

- The Information Cycle is the progression of media coverage of a newsworthy event over time
- Understanding how the Information Cycle progresses will let you know what kind of information is available at a particular point in time
- An “event” that begins an Information Cycle could be a: tsunami, election, just published research article, novel, new building, terrorist act, new technology, etc.
- Not all newsworthy events will complete an Information Cycle




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## Minutes after an event: Internet/Social Media

### Information:

- Tends to be fragmented and basic, describing what happened and who was involved
- Is continuously updated as new details become available
- May lack details, facts, and accuracy
- Is written by a mix of laypersons, bloggers, journalists, etc.

Examples: *Facebook, Twitter, YouTube, Instagram*

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## Day/Days after an event: News Reports

### Information:

- Contains more details about an event than earlier reports including quotes, statistics, interviews
- Is written by journalists, contributors, etc., and while often factual, may reflect editorial bias
- Does not include a reference list of sources, though may provide links to sources
- Is intended for a general audience

Examples: *The New York Times, CBS Nightly News*

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# The Information Cycle (cont'd)

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## Week/Weeks of an event: Magazines

### Information:

- Is more in-depth, and discusses the impact of an event on society, and public policy
- Is written by journalists, contributors, etc., and while often factual, may reflect editorial bias
- Does not include a reference list of sources, though may provide links to sources
- Is intended for a general audience

Examples: *Time*, *New York Magazine*

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## Months after an event: Scholarly Journals

### Information:

- Is written by people considered to be experts in the field: researchers, scientists, etc.
- Is often original research about an event, sometimes including empirical data
- Includes detailed analysis, and a full list of sources (bibliography)
- Is written for other researchers in the field and those interested in the topic at a research level

Examples: *Journal of Islamic Studies*, *Journal of Financial Economics*

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## Year/Years after an event: Books

### Information:

- Often expands analysis of an event using information found in journals, newspapers, and magazines
- Will often place an event in a historical context
- Is written by a mix of professional and non-professional authors
- Will sometimes include in-text citation and a full list of sources

Example: *Columbine: A True Crime Story* by Jeff Kass (2013)

---

## Year/Years after an event: Reference Sources

### Information:

- Is considered established knowledge
- May lack the details and specifics of earlier sources of information (e.g. journal articles)
- Provides summaries and overviews of the event, often with a list of sources
- Written for a general audience

Examples: *Encyclopedias*, *Textbooks*, *Dictionaries*, *Handbooks*

# Evaluate Information Checklist

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**QCC Databases and books are excellent sources for reputable, credible information. If you are not sure how to access/use them, see a librarian at the Reference Desk in the library. Whether you are looking at books, the Internet, or scholarly journals in databases, complete this checklist to ensure your information needs are met:**

## What Kind Of Information Do You Need?

Depending on your research project, specific information sources may be more appropriate than others.

For example, if you are writing an article about food blogging in the United States, blogs may be one type of information source you could use. If you are exploring a possible link between pesticides and cancer, scholarly journals and books may be more appropriate.

### Relevance Checklist

- Scholarly sources (journal articles etc.) are appropriate
- Non-scholarly sources (magazines, blogs, websites) are appropriate
- A combination of scholarly and non-scholarly sources is ideal

## Who Wrote It?

The author of the information (whether a person or organization) should have knowledge about the topic and/or expertise in analyzing and presenting information.

Their names should be evident and you should be able to contact them.

### Authority Checklist

Full name: \_\_\_\_\_  
 Expertise: \_\_\_\_\_  
 Contact info: \_\_\_\_\_  
 Domain (.com .gov .org .edu): \_\_\_\_\_

## Why Did They Write It?

There could be many reasons why a piece of information was created: to persuade you to do something, to inform you about something, to sell you something, etc.

Ask yourself: What does the author want me to do with this information?

### Purpose Checklist

- To inform
  - To persuade
  - To sell something
  - To entertain
  - Something else \_\_\_\_\_
-

# Evaluate Information Checklist (*cont'd*)

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## Who Was it Written For?

The intended audience impacts the quantity, quality, and range of what is presented. The more general the audience, the more general the information.

The reverse is also true: the more specific the audience (e.g. researchers) the more the information will be focused and detailed.

### Audience Checklist

- Anyone
- Researchers/professionals
- Members of a trade or industry (e.g. educators)

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## How Old/New Is It?

Some topics are more time-sensitive than others. For example, information about the latest computer technology is more time sensitive than information about the first moon landing in 1969.

### Currency Checklist

- Currency is important for this topic
- Currency does not matter
- The information is current
- The information is not current

---

## Is It Accurate?

Some tip-offs to accuracy include the stated expertise of the author, whether the article cites the sources used, where the article was posted, and the care taken in presenting the information (e.g. no typos).

### Accuracy Checklist

- Expertise of author is stated
  - Sources are cited
  - Text is free of grammatical errors
-

# Narrow Your Topic

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Have you ever picked a topic, did some research, and realized ...

- The information you found had a vague, general quality**
- You were overwhelmed by the amount of information you found**
- You got frustrated – you didn't know which direction to go!**

... It was probably because the topic was **TOO BROAD**.

Use the following questions to narrow your topic and guide your research. For example, here are some ways you could narrow the broad topic **EDUCATION**:

---

**WHO** are the people/groups you want to focus on?

→ college students, minorities, Kindergarten - 12<sup>th</sup> grade (K-12), teachers...

**WHAT** aspect of the topic interests you?

→ study habits, bullying, education reform, desegregation...

**WHICH** point-of-view/approach will you take?

→ legal, ethical, psychological, scientific, historical, political...

**WHEN** did important events occur?

→ today, 1950's, next ten years, President Reagan years...

**WHERE** do you want to focus, geographically?

→ Alabama, New York, China...

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It is possible to create several distinct research tracks from a single topic:

**Track #1:** college-students → study habits → psychological → today → China

**Track #2:** K-12 → education reform → historical → President Reagan years → New York

**Track #3:** minorities → desegregation → legal → 1950's → Alabama

## Narrow Your Topic Worksheet

**WHO** are the people/groups you want to focus on?

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**WHAT** aspect of the topic interests you?

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**WHICH** point-of-view/approach will you take?

---

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**WHEN** did important events occur?

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**WHERE** do you want to focus, geographically?

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## Refine Your Topic

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**A common mistake beginning researchers make is to pick a topic - no matter how broad - and then to immediately try and find all the information they can about it.**

A better method is to first refine a topic into a question worth answering or a problem worth solving (this may involve preliminary research). Then you will be in a position to find the specific information you need, rather than be overwhelmed with irrelevant information. Use the template below to help refine your topic.

1. **Topic:** *what you are writing about - I am working on the topic of* \_\_\_\_\_
2. **Indirect Question:** *what you want to know about it - because I want to know who / what / when / where / why / if* \_\_\_\_\_
3. **Significance:** *why you want your reader to know and care about it - in order to help my reader understand better* \_\_\_\_\_

**HINT:** If you are having trouble moving from one stage to the next, keep asking yourself **Why?** until you find your answer.

You may not be able to answer the third question until you have done some significant research, and/or have completed a first draft.

---

### EXAMPLES:

1. **Topic:** I am studying climate change **Why?**
  2. **Indirect Question:** because I want to know how global warming could impact NYC **Why?**
  3. **Significance:** in order to know how to prepare for another Hurricane Sandy.
- 
1. **Topic:** I am researching social media **Why?**
  2. **Indirect Question:** because I want to know what Twitter does with users' data **Why?**
  3. **Significance:** in order to find the best ways to safeguard privacy when online.

Adapted, with changes, from: Booth, Wayne C, Gregory G and Williams, Joseph M. *Craft of Research*. University of Chicago Press: Chicago. 2009.

# Refine Your Topic Worksheet

If you are having trouble moving from one stage to the next, keep asking yourself **Why?** until you find your answer.

You may not be able to answer the third question until you have done some significant research, and/or have completed a first draft.

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**I am working on the topic of**

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**because I want to know who/ what/ when/ where/ why/ if**

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**in order to help my reader understand**

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# Develop Keywords and Related Terms

## Keywords

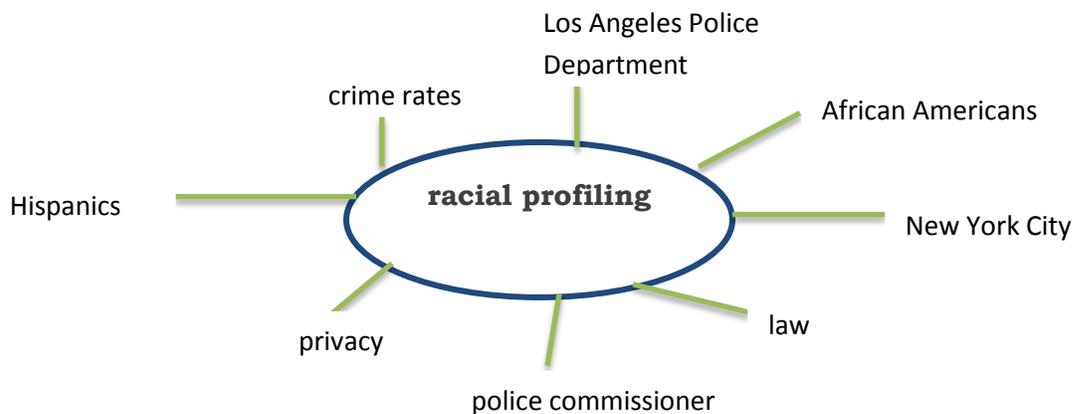
If you read an article about **racial profiling** and the **police** and would like to write a paper on this topic, keep in mind:

- The keywords you use may not be the words that others use to describe the same concept
- It is a good idea to have a few similar words (*synonyms*) for each keyword
- Write down any synonyms you find as you research
- Try different combinations of keywords to get different results



## Related Terms

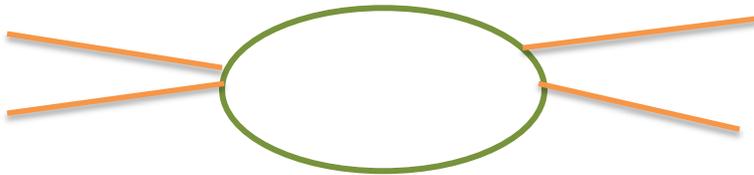
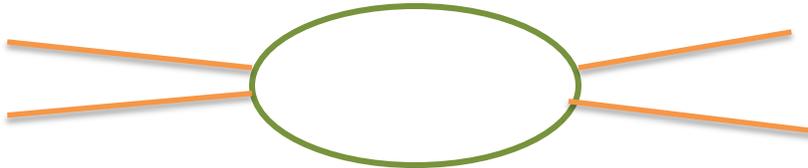
- Related terms are *associated* with your topic, without being synonyms for them
- For example, **poverty** and **food stamps** are related terms, but they mean different things
- Write down any related terms you find as you research
- Finding related terms for your topic will help direct your research



# Keywords and Related Terms Worksheet

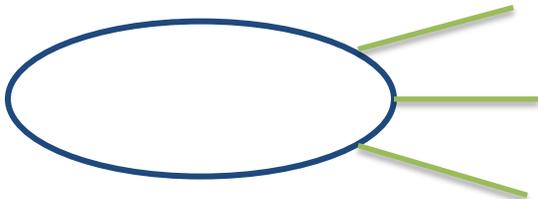
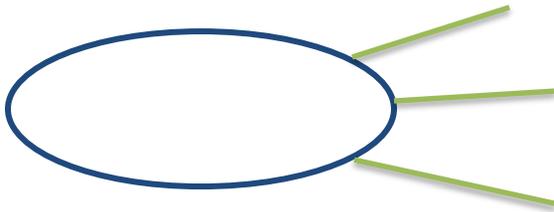
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Keywords for your topic –similar words (*synonyms*)



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Related Terms for your Keywords



# Write a Thesis Statement

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The best thesis statement is written after you have done some research on your topic. It usually consists of three parts:

1. **Your topic**
2. **Your position on the topic**
3. **Evidence-based reasons for your position**

*Thesis Template:* **my topic** is/contributes to/ **my position on topic** because of **reason 1**, **reason 2** and **reason 3**

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*Example 1:*

**Facebook** leads to a decline in student grades because **it takes up time a student could spend studying**. **It leads to attention deficit disorder** and **causes depression**.

*Example 2:*

**In terms of rhythm**, the **tendency to sample the melodies of the day**, and **musical structure**, **there are undeniable similarities** between **hip-hop** and **classical music**.

*Example 3:*

**It should be illegal to own pet giraffes in the city** because **they eat all the shrubs**, **it is hard to clean up after them**, and **they damage property**.

---

A common obstacle to creating a good thesis statement occurs when you choose a topic that is either too broad or too narrow. If a topic is too broad your thesis will be vague; if it is too narrow it will be difficult to find evidence to back up your claim.

# Thesis Statement Worksheet

1. Your topic: \_\_\_\_\_

2. Your position on the topic:  
\_\_\_\_\_

3. Evidence-based reasons for your position:

- a. \_\_\_\_\_
- b. \_\_\_\_\_
- c. \_\_\_\_\_

## Working Thesis Statement:

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Expect to modify this Working Thesis Statement as you do more research, think more about your topic, and consult your professor.

## Final Thesis Statement:

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# Simple Paper Outline

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## I. Introduction

1. Introduce your topic with an attention grabbing sentence, quote, or statistic
2. Provide some background information about your topic (*cite your sources!*)
3. State your position on the topic, and briefly outline the evidence-based reasons which will prove your position (your thesis statement)

## II. Body

### 1. Point 1

- a. Present your evidence (*cite your sources!*)
- b. Consider alternate viewpoints
- c. Explain how the evidence relates to your thesis

### 2. Point 2

- a. Give evidence (*cite your sources!*)
- b. Consider alternate viewpoints
- c. Explain how the evidence relates to your thesis

### 3. Point 3

- a. Give evidence (*cite your sources!*)
- b. Consider alternate viewpoints
- c. Explain how the evidence relates to your thesis

## III. Conclusion

1. Summarize the topic and your position
2. Explore the implications of the points you raised
3. Consider any practical applications to your findings

# Simple Paper Outline Worksheet

## I. Introduction

1. Attention Grabber \_\_\_\_\_
2. Background \_\_\_\_\_
3. Thesis Statement \_\_\_\_\_

## II. Body

### 1. Point 1

- a. Evidence \_\_\_\_\_
- b. Alternate Views \_\_\_\_\_
- c. Relation to Thesis \_\_\_\_\_

### 2. Point 2

- a. Evidence \_\_\_\_\_
- b. Alternate Views \_\_\_\_\_
- c. Relation to Thesis \_\_\_\_\_

### 3. Point 3

- a. Evidence \_\_\_\_\_
- b. Alternate Views \_\_\_\_\_
- c. Relation to Thesis \_\_\_\_\_

## III. Conclusion

1. Summarize topic/position \_\_\_\_\_
2. Explore the implications of your findings/ideas \_\_\_\_\_
3. Consider any practical implications of your findings/ideas \_\_\_\_\_

# “They Say, I Say” Templates

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These templates and transitions, taken from Graff and Birkenstein, aid you in presenting your thesis, supporting evidence and opposing evidence in a clear, straightforward manner. Remember to cite all your sources, both in-text and at the end of your project.

## Introducing Standard Views

- Many psychologists think that\_\_\_\_\_.
- The status quo has it that\_\_\_\_\_.
- Many people assume that\_\_\_\_\_.

## Introducing Quotations

- X claims “\_\_\_\_\_.”
- According to X “\_\_\_\_\_.”
- X states “\_\_\_\_\_.”

## Explaining Quotations

- In essence, X is saying\_\_\_\_\_.
- What X means is that\_\_\_\_\_.
- In saying \_\_\_\_\_, X urges us to \_\_\_\_\_.

## Signaling Who is Saying What

- According to both X and Y \_\_\_\_\_.
- X argues that students should \_\_\_\_\_.
- My own view, however, is that \_\_\_\_\_.

## Disagreeing, with Reasons

- I disagree with X because I think she overlooks \_\_\_\_\_.
- X’s belief about \_\_\_\_\_ rests on the faulty assumption that \_\_\_\_\_. Furthermore, research shows \_\_\_\_\_.
- Here, X contradicts himself. On the one hand he states \_\_\_\_\_. On the other hand he says \_\_\_\_\_.

## Agreeing with a Difference

- X’s research on \_\_\_\_\_ is important because it sheds insight on why \_\_\_\_\_.
- I agree that \_\_\_\_\_, a point that needs emphasizing since so many people believe \_\_\_\_\_.
- If group X is right that \_\_\_\_\_, then we need to reassess the popular assumption that \_\_\_\_\_.

## Agreeing and Disagreeing Simultaneously

- Although I agree with X up to a point, I cannot accept his overall conclusion that \_\_\_\_\_.
- X is right that \_\_\_\_\_, but she seems on more dubious ground when she claims that \_\_\_\_\_.
- My feelings on the issue are mixed. I do support X’s position that \_\_\_\_\_, but I find Y’s argument about \_\_\_\_\_ and Z’s research on \_\_\_\_\_ to be equally persuasive.

## Embedding Voice Markers

- X overlooks an important point about \_\_\_\_\_ when he says \_\_\_\_\_. In fact \_\_\_\_\_.
- I wholeheartedly endorse what X calls \_\_\_\_\_.
- These conclusions, which X discusses in \_\_\_\_\_, add weight to the argument that \_\_\_\_\_.

## Capturing Authorial Action (e.g. in summary)

- X agrees that\_\_\_\_\_.
- X concedes that\_\_\_\_\_.
- X observes that\_\_\_\_\_.
- X claims that\_\_\_\_\_.
- X argues that\_\_\_\_\_.
- X demonstrates that\_\_\_\_\_.
- X reminds us that \_\_\_\_\_.

## Adding Metacommentary

- What this means is\_\_\_\_\_.
- In sum\_\_\_\_\_.
- Put in another way\_\_\_\_\_.
- X’s point is not \_\_\_\_\_ but rather \_\_\_\_\_.
- Article X explores \_\_\_\_\_, while article Y considers \_\_\_\_\_.

### Making Concessions While Still Standing Your Ground

- Although I grant that \_\_\_\_\_, I still maintain that \_\_\_\_\_.
- While it is true that \_\_\_\_\_, it does not necessarily follow that \_\_\_\_\_.
- On the one hand I agree with X that \_\_\_\_\_. But on the other hand, I still insist that \_\_\_\_\_.

### Indicating Who Cares

- \_\_\_\_\_ used to think \_\_\_\_\_. But recently, \_\_\_\_\_ suggests that \_\_\_\_\_.
- At first glance, college students appear to \_\_\_\_\_. But on closer inspection \_\_\_\_\_.
- Researchers have long assumed that \_\_\_\_\_. For instance, one eminent psychologist X long argued that \_\_\_\_\_. However, new research on the topic shows that \_\_\_\_\_.

### Establishing Why Your Claims Matter

- X matters/is important because \_\_\_\_\_.
- These conclusions/This discovery will have significant application in \_\_\_\_\_ as well as \_\_\_\_\_.
- Although X may seem of concern to only a small group of \_\_\_\_\_, it should in fact concern anyone who cares about \_\_\_\_\_.

### Comparing Two or More Studies Findings

- By demonstrating \_\_\_\_\_, X's work extends the findings of Y.
- The results of X contradict Y's conclusion that \_\_\_\_\_.
- X's findings call into question the widely accepted theory that \_\_\_\_\_.

### Explaining an Experimental Result

- One explanation for X's finding of \_\_\_\_\_ is that \_\_\_\_\_. An alternative explanation is \_\_\_\_\_.
- The difference between \_\_\_\_\_ and \_\_\_\_\_ is probably due to \_\_\_\_\_.

### Introducing Gaps in the Existing Research

- Studies of X have indicated \_\_\_\_\_. It is not clear, however, that this conclusion applies to \_\_\_\_\_.
- \_\_\_\_\_ often take for granted that \_\_\_\_\_. Few have investigated this assumption however.
- X's work tells us a great deal about \_\_\_\_\_. Can this work be generalized to \_\_\_\_\_?

### Commonly Used Transitions

#### CAUSE AND EFFECT

accordingly  
as a result  
since  
therefore  
thus

#### CONCLUSION

to sum up  
in conclusion, then  
consequently  
hence  
it follows, then

#### COMPARISON

along the same lines  
in the same way  
likewise  
similarly

#### CONTRAST

despite  
although  
nevertheless  
on the other hand  
on the contrary

#### ADDITION

also  
moreover  
furthermore  
so too  
besides

#### CONCESSION

granted  
admittedly  
I concede that  
although it is true that  
of course

#### EXAMPLE

for instance  
consider  
for example  
to take a case in point  
as an illustration

#### ELABORATION

in other words  
to put it in another way  
in short  
by extension  
to put it bluntly

Adapted, with changes from: Graff, Gerald and Cathy Birkenstein. *They Say/I Say: The Moves that Matter in Academic Writing*. New York: Norton, 2010.

# Completed Paper Checklist

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**Please consult this checklist to ensure you have thoroughly researched and revised your assignment.**

- I have addressed all parts of the assignment.
- I consulted with a library faculty for help with:
  - topic selection and refinement
  - finding credible, authoritative sources of information
  - citing my sources
- I use a variety of credible, authoritative evidence (for example, quotes, examples, facts, illustrations) to reinforce my argument(s).
- I consulted with a Writing Tutor at The Writing Center to improve my paper's organization, argument, sentence structure and style.
- My paragraphs are organized logically and help advance my argument.
- My conclusion summarizes my argument and explores its implications; it does not simply restate the topic paragraph.
- I have proofread my paper carefully, not relying on my computer to do it for me.
- I consulted my professor if I had any questions or concerns about my paper.
- My name is at the top of the paper.
- The paper is stapled, double-spaced with 1" margins, and uses Times New Roman or a similarly sized/styled font.
- All my sources are cited throughout my paper (in-text citations) and also in my bibliography, with the required citation style (APA, MLA, Chicago...).
- I have read the plagiarism statement in the syllabus, understand it, and agree to abide by the definitions and penalties described there.

Adapted, with changes, from *How Learning Works: Seven Researched-Based Principles for Smart Teaching*. Jossey-Bass: San Francisco.