

# CompTIA A+: Validating knowledge and skills for today's IT pro



## 1 Security

Use security best practices to combat today's most common threats, creating a buffer between confidential information and hackers. **Quickly spot key breaches and identify where they originate faster** than somebody else with less training.



## 2 Networking

Help end-users connect from anywhere to get their work done. Apply the knowledge and understanding of the infrastructure required to keep devices running and organizations working smoothly.

## 3 Troubleshooting

Show experience in sophisticated problem-solving that makes you a veritable troubleshooting marksman—no matter how small or big the issue turns out to be. **Identify problems, test theories and prevent further issues** faster than you can say, "Have you tried rebooting?"



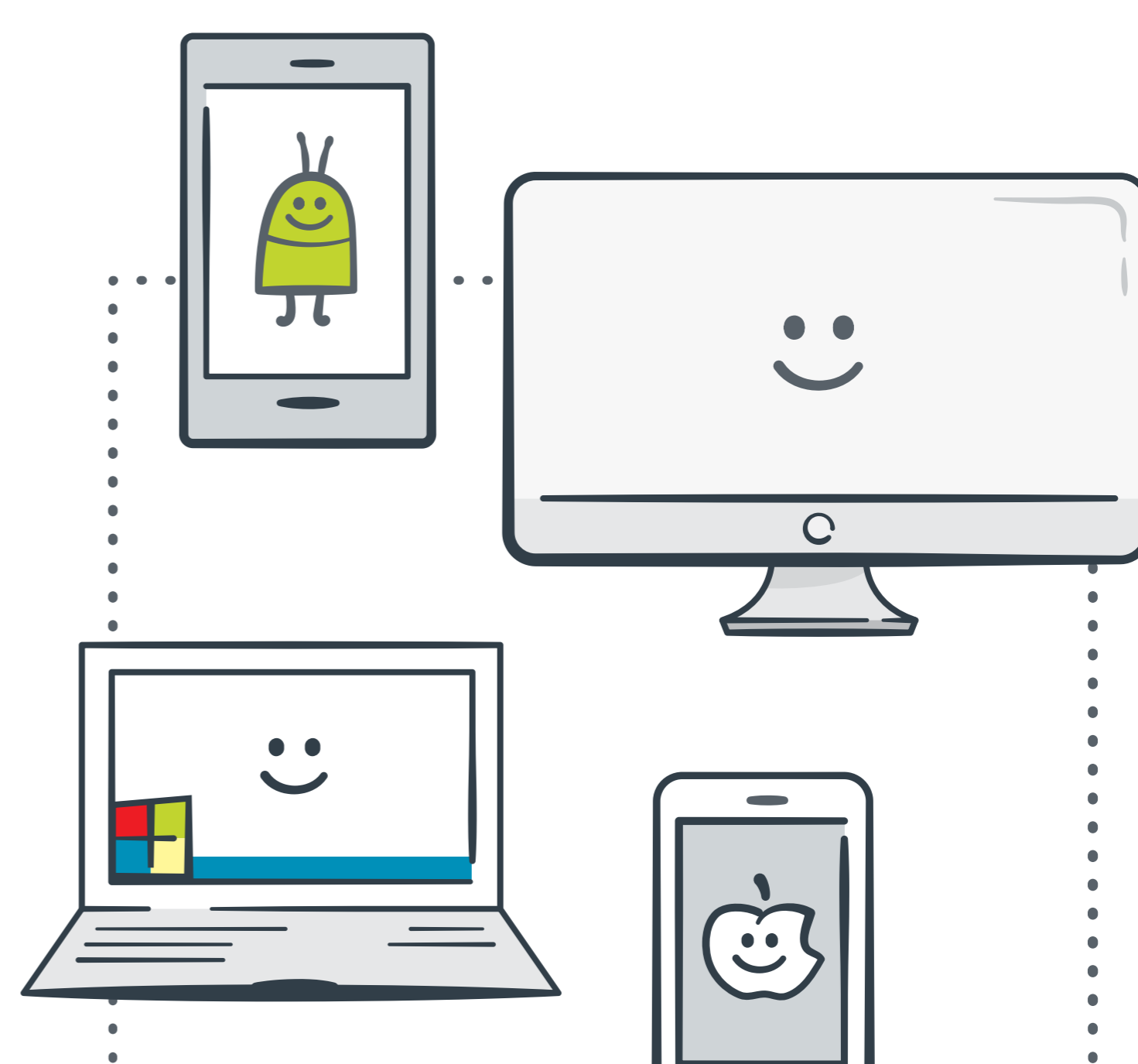
## 4 Technical Support

The combination of **clear communication skills and technical skills** are what make CompTIA A+ certified pros the perfect job candidates. Whether it's enforcing safety procedures, setting and meeting expectations or explaining the fundamentals of dealing with prohibited content, you'll have it covered.



## 5 Operating Systems

From Apple to Android, Windows to iOS, you'll have a vendor-neutral background so **you won't be pigeon-holed into working with only one kind of system**. You'll be able to handle installing, configuring and maintaining operating systems according to the device. Whether your business is strictly PC, all Mac or a blend of both, you'll keep all your operating systems in great shape.



## 6 Devices

CompTIA A+ certified professionals are puzzle masters—they can decipher any device thrown at them. Whether it's an issue with the hardware, the software or the device's network connectivity, these pros can **support the technology tools used throughout the organization**.



**PC HARDWARE:** Install and configure hardware and software with ease. Evaluate and select appropriate components for a custom configuration to meet specific needs from building gaming computers to maintaining the foundations of a company's IT environment.

**MOBILE DEVICES:** You'll be a superstar in helping people with their mobile devices. From Bluetooth hookup to remote wiping you'll be trained to deal with anything that can go wrong with a mobile phone.

**PRINTERS:** Printer problems? You can help! From explaining the differences between various printer types to installing and configuring printers to printer maintenance, CompTIA A+ certified pros can do it all.

**LAPTOPS:** Troubleshoot, install and configure laptop hardware and components. Compare and contrast components within a laptop display and laptop features.

**You can do IT with CompTIA A+!**

To get started and for a complete list of the exam objectives, visit [certification.comptia.org/aplus](http://certification.comptia.org/aplus).