

**Emily Garcia**

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**ACADEMIC BACKGROUND:**

<u>Degree</u>	<u>Year</u>	<u>University</u>	<u>Major</u>
B.S.	2023	New York City College of Technology, City University of New York (CUNY)	Business & Technology of Fashion
		<i>Specialized Module: Global Fashion</i>	

**HONORS & AWARDS:**

2023 Honors Convocation for Baccalaureate Honors

**PROFESSIONAL LICENSES OR CERTIFICATIONS:**

*CUNY Certification* Sexual Harassment, Gender-Based Harassment & February 2023  
Sexual Violence Student Curriculum

**RELEVANT EXPERIENCE:**

<i>Fashion Merchandising Intern</i>	Stellah NYC	January 2023 – Present
	Managed inventory of products Organized products by size & style Completed product fulfillment for clientele	

**PROFESSIONAL EXPERIENCE:**

<i>Call Center Representative</i>	National Grid USA Service Co.	February 2022 - Present
	Applied customer payments to their accounts Scheduled field orders to drive customer satisfaction Managed collection calls to maintain or reinstate service Created emergency orders following company safety guidelines	

<i>Beauty Advisor</i>	Ulta Beauty, Inc.	September - November 2021
	Completed interior displays for promotional products Converted customers into loyalty program by explaining key benefits Performed transactions to complete customer purchases Provided customer satisfaction with a positive attitude	

## **WORKSHOPS for PROFESSIONAL DEVELOPMENT:**

- *Attended the Professional Career Development virtual seminar on Human Resources for City Tech seniors during BUF 4900 Internship class on March 2, 2023.*  
<https://us02web.zoom.us/j/83105728343?pwd=R3JRQnh6TXlvVjY1cnpnb0tFRGN4UT09>
- *Attended the Career Q&A held by the Professional Development Center through zoom on March 23, 2023, from 1pm-2pm.*
- *Attended Building Your Professional Brand held by Accenture through zoom on March 21, 2023, from 6pm-7pm.*

## **EXPERIENTIAL LEARNING:**

- *Completed a block printed t-shirt for the *print lab project*, at the New York City College of Technology, City University of New York (CUNY) in December 2019, for BUF 2246 Textiles class.*
- *Attended the “Fresh, Fly, & Fabulous: Fifty Years of Hip Hop Style”, held at The Museum at FIT. Located at 227 W 27<sup>th</sup> Street, New York, NY 1001 on March 26, 2023. Applied visual merchandising concepts and terminology towards a research paper for BUF 4900 Internship class.*

## **LANGUAGES:**

*Native Language Spanish*