

Rosalba Huerta

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Education

City College of Technology, Brooklyn, NY, United States
Pursuing Bachelors in Communication Design (expected completion 2016)

Experience

Apple Fifth Avenue, New York, NY, United States
Specialist July 2013 – Present

- Currently participating in a Back of House Career Experience
- SAP Retail experience
- Keeping track of inventory levels through daily cycle counts
- Assisting Inventory Control Specialist with inventory stock adjustments
- Customer service on sales floor as well as Phone Operator
- Assist Visual Specialists with sales floor replenishment and product software updates
- Ensuring that I find the best solution for the consumer during every interaction.

Nike Town New York, NY, United States
Athlete September 2009 - Present

- Assist Customer Service/Launch team with phone orders, launch inquiries, sales, and shipping orders as well as direct consumers to our social media outlets
- Processed in-store employee as well as Nike Athlete Comp transactions
- Supervise Cash Wrap and sales floor when needed
- Train incoming athletes on Cash Wrap operations, from returns, exchanges, cash handling and visual store visual standards
- Performs visual merchandising tasks for floor switches or resetting of sections
- Participate in monthly initiatives for in-store categories from MLB, NFL, Basketball, Tennis, Running, Nike+ Fuelband, and Nike+

Target, Elmhurst, NY, United States
Overnight Logistics July 2007- July 2013

- Supervised the overnight P-Fresh team
- Created, processed and separated food deliveries for the P-Fresh Department
- Ensured processes were up to Health Code both on the sales floor and in stockroom
- Part of Visual Merchandising team during store remodel