Dennis Huang

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Phone Number: (646)525-2402

**Education**

**New York City College of Technology** Expected Graduation: **May 2016**Major in **Electrical Engineering**

GPA **3.25**

**Experience**

**Maison Kayser (French Bakery) New York, NY**

*Counter Servers* **July 2013 – July 2014**

* Provide customers with a friendly environment; assist customers with questions regarding products of Maison Kayser
* Display and organize Maison Kayser products in an visually appealing form
* Assist managers with various tasks
* Strengthened business-unit relationships and ensured timely satisfactory customer service during peak hours
* Satisfied clients by building professional relationships resulting in recurring customers

**Pinkberry New York, NY**

*Counter Server* **June 2012 – August 2012**

* Maintain an organized and clean environment
* Assist customers and answer questions towards our products

**Citi Bank New York, NY**

*Intern* **July 2009 – August 2009**

* Researched and collected data on prepaid cards (ATM card) and safe deposit boxes from competitors to help create a better understand of competitors pricing to give our company an advantage.
* Recollect data and summarize information using PowerPoint and Excel Spreadsheet.
* Research on ATM machines. Research included number of ATMs Citibank owns, number of ATMs Citibank provides to customers, and help maintain its function with the ATMs

**Skills**

* Computer skills in Microsoft Word, Excel, PowerPoint and Access
* Language skills in speaking and read fluently Cantonese and Mandarin
* Basic application skills in AutoCad, MatLab and Autosims

**Activities**

* *Relay for Life :* Created fundraisers involving a team of over 30 individuals to help raise donations against cancer
* *New York Cross Bearers basketball team:* Modeled constructive group-member behavior to inspire team members to become active, constructive participants.