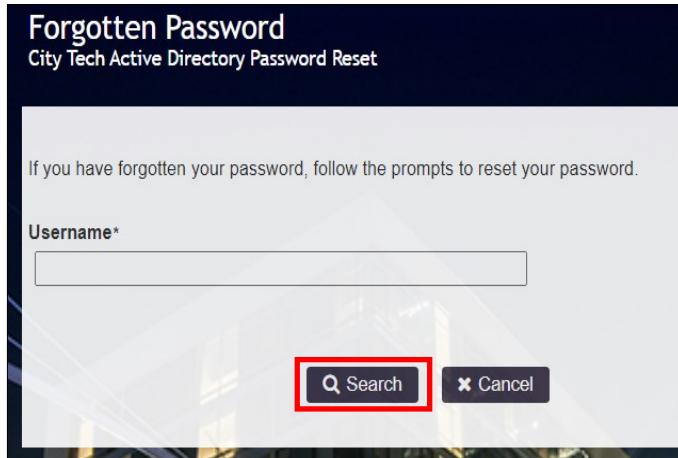


# CITY TECH ACTIVE DIRECTORY PASSWORD RESET—FORGOT PASSWORD

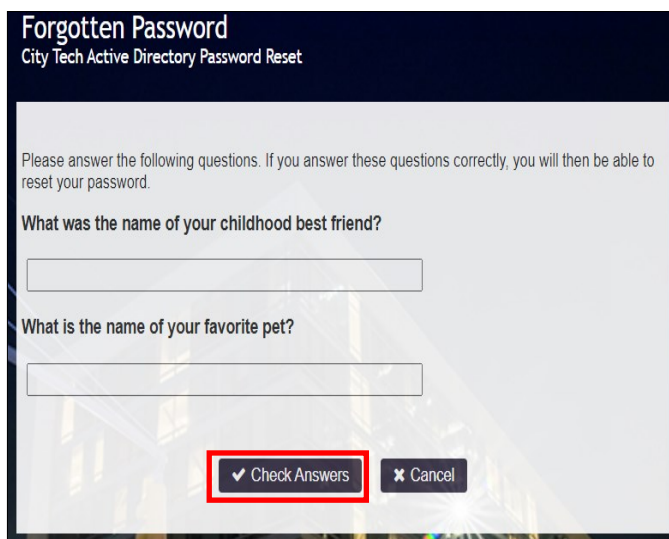
1. Open a Web Browser and enter the url <https://forgot.citytech.cuny.edu> in the address bar.
2. Click **Forgotten Password**.
3. Enter your username.



Username: **City Tech Active Directory**  
(e.g.: **Firstname.Lastname**)

Click **Search**.

4. Provide the correct answer to the 2 security questions displayed, click **Check Answers**.



5. Create a new password according to the Password Requirements.

## New Password Requirements

- Password is case sensitive.
- Must be at least 8 characters long.
- Must have at least 1 number.
- Must have at least 1 lowercase letter.
- Must have at least 1 uppercase letter.
- Optional special characters allow (!@#\$%^&)
- Must not include part of your First name, Last name or username.

- Must not be the last 4 used passwords.
- Must not include the following values: test password
- Must contain minimum of 8 characters

6. Click **Change Password**, then **Continue** to complete the password change.