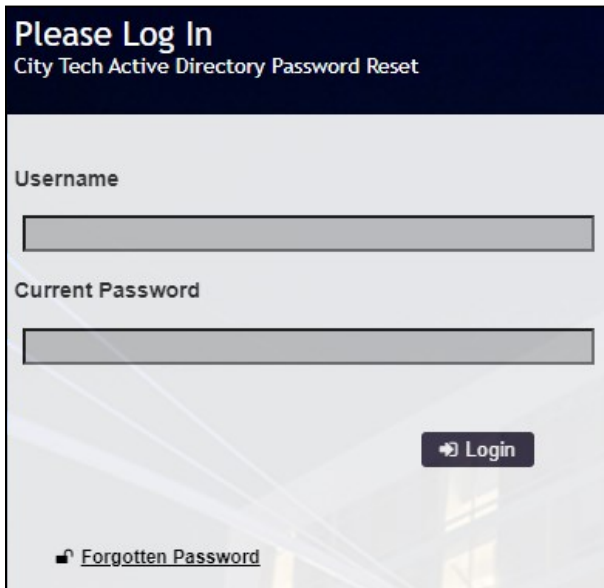# CITY TECH ACTIVE DIRECTORY (AD) ACCOUNT (SSPR) - NEW USER

All students are assigned a City Tech Active Directory (AD) account. The student AD account provides access to a variety of computing resources and online services, such as City Tech wireless, City Tech Virtual G600, OCIS campus lab computers and Labstats.

NOTE: Your City Tech Active Directory (AD) password **EXPIRES** every 6 months. You will receive email notifications to reset the password via your **City Tech student email** account.

1. Navigate to: **https://forgot.citytech.cuny.edu**

Please Log In
City Tech Active Directory Password Reset

Username

Current Password

▶ Login

🔓 Forgotten Password

2. Enter username.

    Username: **Firstname.Lastname**

3. Enter default password.

(**For New Users Only**)

First name initial **UPPERCASE**, last name initial **lowercase**, your Date of Birth (**MMDDYYYY**), followed by the last four digits of your **CUNYfirst EMPL ID**.

    Default Password: **JdMMDDYYYY9367**

4. Select four **Security Questions** and **Provide Answers**, click **Save Answers**.
   - The answers are not case sensitive.
   - Answers must be more than four characters.

5. Answer both **Helpdesk Security Questions**, click **Save Answers**.

6. Enter and confirm your new password, click **Change Password**.