**Crystal Llerena**

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**PROFESSIONAL EXPERIENCE**

TARGET, ELMHURST, NY

*Stock Associate 6/19-9/19*

* Organize and maintain the stockroom with the Store Manager , Assistant Manager, and Keyholders
* Execute daily action plans agreed upon by the management team to ensure effective and consistent store operations
* Contribute to positive employee relations through effective communication, teamwork and partnership with co-worker and the management team
* Assisting with floor moves and merchandising,

AL’S DISCOUNT STORE, QUEENS, NY

*Cashier/Stock Associate 11/12-12/14*

* Knowledgeable on POS system operation and dealt with 20-30 transactions on a daily average.
* Promoted customer loyalty and consistent sales by delivering friendly service and knowledgeable assistance
* Reconciled cash drawer at start and end of each shift, accounting for any errors
* Restocked, arranged and organized merchandise in front lanes to drive product sales.

**EDUCATION**

NEW YORK CITY COLLEGE OF TECHNOLOGY

*Bachelor of Science in Business and Technology of Fashion 6/21*

* GPA: 3.1

LAGAURDIA COMMUNITY COLLEGE

*Associate of Applied Science in Fine Arts (Design Options) 12/16*

**CONTINUING EDUCATION**

COURSES AT THE FASHION INSTITUTE OF TECHNOLOGY

* Fashion Styling
* Visual Presentation

**PROFESIONAL DEVELOPMENT**

CERTIFCATION OF SEXUAL HARASSMENT, GENDER-BASED

HARASSMENT AND SEXUAL VIOLENCE STUDENT CURRICULUM

*New York City College of Technology 2/21*

CITI PROGRAM COURSE; RESPONSIBLE CONDUCT OF RESEARCH (RCR)

*City University of New York* (CUNY) 6/20

**NETWORKING SKILLS**

SOCIAL MEDIA FOR GROUP PROJECT WEBSITE

* *Twitter*
* *Reddit*
* *LinkedIn*

**ADDITIONAL SKILLS**

* Proficient in Microsoft Office and Adobe Illustrator
* Bilingual Spanish and English

**AWARDS AND HONORS**

* Dean’s list for high level of academic performance at LaGuardia Community College 12/16