3090 Voorhies Avenue ● Brooklyn, New York 11235 ● (347)-421-6869 ● willinghambianca@gmail.com

Bianca J. Willingham

# Objective

To obtain a job that I can showcase all of my talents in.

# Summary

I am currently employed at Century 21 Department Stores.

I am experienced in working with computers, working with children, and customer service.

I have worked in day care centers, clothing stores, and offices.

Have been an honor roll student since Junior High School.

I am a very hard worker, any task I am assigned I will do it to the best of my ability. I enjoy criticism because it only helps me do my job more diligently and effectively.

# Professional Experience

09/01/2010— 03/01/2011Kings Bay Youth CenterBrooklyn, New York

Counselor

Help children with homework, provide care for the children in any activity they do, and dismiss children to parents.

06/2011— 03/2012Big M IncBrooklyn, New York

Sales Associate

Provide Customer service, clean store (i.e. clothing racks, fitting room, floors)

*12/2011— 02/2012Victoria’s SecretNew York, New York*

Sales Associate

Provide Customer service, clean store (i.e. clothing racks, fitting room, floors)

*01/2012— 05/2012Federal Work StudyBrooklyn, New York*

Athletic Coordinator

Collect forms of identification, look after equipment, organize games for several sports, etc.

*07/2012— currentCentury 21 Department StoresNew York, New York*

Sales Associate and Guest Service Experience Associate

Merchandise and put out goods delivered daily. Operate in the guest service department for return as well as exchanges. Work cashier using credit/debit transactions as well as cash. Supervise sales floor in absence of a manager. Solicit point cards from guests on a daily basis. File team member schedules as well as availability using programs such as Microsoft Word and Excel. Create daily Operating Floor Count where team members sign their clocking times.

# Education

## Degrees

09/2007— 06/2011 St. Edmund Prep High SchoolBrooklyn, New York

**High School Diploma**

Honors, 06/2011

*07/2011 New York City College of Technology Brooklyn, NY*

**Nursing Major**

**Human Services Major (Associate Level Degree) – Graduation 2015**

## Certifica*tions*

09/2010— 03/2011 St. Edmund Prep High SchoolBrooklyn, New York

CPR Certified

# References

References available upon request.