



NEW YORK CITY COLLEGE OF TECHNOLOGY

CITY TECH

Attention, Students:

YOUR CITY TECH WIFI PASSWORDS ARE GETTING AN UPGRADE

A new policy for password went into effect on August 7, 2019.

Enrolling in Self Service Password Reset

- 1 Go to <https://forgot.citytech.cuny.edu>**
- 2 Enter username**
This will be your City Tech email username (for example, Email: **Joe.Doe**@mail.citytech.cuny.edu Username: **Joe.Doe**)
- 3 Enter password**
First initial of your first name (must be capitalized), first initial of your last name (must be lower case), DOB (MMDDYYYY), followed by the last four digits of your CUNYFirst EMPL ID (for example, **Password: JdMMDDYYYY9367**)
- 4 Select 4 security questions & provide answers.**
Answers are not case sensitive and answers must be more than four characters.
- 5 Select 2 Helpdesk security questions & provide answers.**
Additional security questions are for the OCIS Student HelpDesk's use in case there is an issue that would require them to verify your identity.
- 6 Type your new password and click Change Password.**



Scan the QR code to reset your password

OR visit us at:

<https://forgot.citytech.cuny.edu>