



WEEKLY WRITING JOURNAL: Week of Oct. 8th-12th, 2018

Tasks for The Week

Moving into October, I have been assigned a new set of tasks in the geofencing area of my position. These tasks include a different aspect of testing the Snap map on the “Oh Snap!” software tool instead of focusing on geofencing businesses to add to the map, we are now focusing on reports that have been made by users on venue filters regarding if the venue (business) is inappropriate, needs an edit to its name, or if the venue has been permanently closed. This is going to be my main focus now because the QA team is working on changing the interface for users and a new person has been hired to work on testing while I help with venue reports.

Challenges

From the new reports that I have reviewed, it seems that users are utilizing the report feature to actually make suggestions for filters or marking a place as inappropriate as a joke. Since the report feature is being used incorrectly, this is a challenge for me because in order to verify if something is wrong with a place I have to do research by checking the venue’s website, Foursquare page, TripAdvisor page, Factual page, and Street map location. This is frustrating and time consuming since I am spending 5-8 hours throughout the week focusing on venue reports.

Although, my role has changed and I am still learning how to ease my frustration with my new tasks, I have realized that this new role has helped me learn how to manage my time effectively and compartmentalize faster. Since, my new tasks require less attention and focus than testing and geofencing I have more time to become comfortable with the QA team and my coworkers.