



WEEKLY WRITING JOURNAL: Week of Oct, 22nd – 26th, 2018

Tasks for the week

My tasks for the week include inputting at least 1200 businesses into the database by accurately geofencing and reviewing them, running three tests on three different devices to ensure the current version of Snapchat isn't crashing or displaying major errors, and lastly review at least 300 user feedback and reported issues reports and verify if their claims are true or false and what needs to be changed. While, these tasks sound easy at first I know there are a lot of goals to meet this week and it may push me a little harder than the past few weeks have.

Challenges

For most of the week, the "Oh Snap!" software was not running up to speed as it usually does, instead of processing a complete task in just a few seconds, it took more than three minutes to move onto to the next task. Since, the software was down I could not complete any of my tasks because they all rely on using the software to be entered into the database. It became a little chaotic trying to resolve the issue with the software because my team members were busy with other projects and there was a miscommunication between us. Therefore, this week I had to deal with frustrations from miscommunication, non-cooperative software, and not having a lot of tasks to complete.

Outcomes and Growth

For this week's growth, I learned how important clear communication is and how its always good to have a back up plan for times when software doesn't always work properly. After

resolving the problem with the software, I begin learning about new features of “Oh Snap!” such as knowing where to find the software’s properties with the embedded coding for the website. I learned that this is an important feature to be aware of because it contains the coding details the when the software crashes, reboots, and/or runs into a major or minor error. I’m beginning to work on reading this code correctly so that I can offer more help in a situation that can get chaotic quickly.