



WEEKLY WRITING JOURNAL: Week of Sept. 17th -21st, 2018

Tasks for The Week

This week I have been assigned two sets of major tasks, (1) run routine QA tests to ensure that the current version of the app and map is functioning correctly, and (2) geofence at least one thousand businesses using the “Oh Snap!” software. Each major task involves 1-3 smaller tasks in order to complete the project, for the QA testing I first have to check if I am using the correct devices because different builds of the app exist on different devices. For example, the master build on a Galaxy S7 device may be running on the latest 10.48 version while an alpha build on an iPhone 5S device may be running on 10.42 version of the app. Different builds and versions of the app must be tested separately in order to ensure that they are supported on older and newer devices, this is essential to providing users with the best experience of the app, any issues with how the app functions is reported to the QA engineers and fixed accordingly. For geofencing through the “Oh Snap!” software, I must research the type of business (e.g. restaurant, retail store, theatre, etc.) and find its exact location and compare that location to the map I have in my software, if the information and location match then I am able to geofence that business. However, if they do not match, I have to skip or reject that business and explain what the problem.

Challenges

I have faced a few challenges this week that have been difficult to overcome. Firstly, I am beginning to struggle with time management because of my schedule with classes, work, and my

work load at Snapchat. Being a part of the QA team is exciting but it is extremely time consuming and requires a lot of attention because the smallest errors, broken links, or weird actions in the app can cause ruin the end user's experience and cause Snapchat to lose revenue depending how badly the user's experience has been. This creates a lot of pressure for me in my work space because I have to pay very close attention to the version I am testing, the device, and the current version that users currently have. Since, I spend most of time QA testing and ensuring that the app and all features in the app function correctly, I don't have enough time within the week to help the Location Data Entry Team with geofencing businesses, which puts us behind our quota for the week.

Outcomes and Growth

Although, I started the week with two major tasks that required an intense amount of attention and time, I gained experience with balancing each project at a time. I learned to devote certain days to each project since I'm in the office for three days out of the week, I devote the first two days, Tuesday and Thursday for QA testing and Friday for geofencing. Although, I did not meet all of my goals for geofencing, I was still able to set time aside for completing a few tasks within the day. This week, I gained experience and growth in managing multiple projects at one time and learned how to compartmentalize when needed.