



WEEKLY WRITING JOURNAL: Week of Sept. 24th – 30th, 2018

Tasks for The Week

This week is important for QA testing since it is a release week for an updated version of the Snapchat app for Android and iPhone devices. As a QA tester, I have to test each update and ensure that the tests are in the 80 percent tile range in order for the update to be released for each device. Each test contains approximately 85 individual features of the app and the app's map to test between Android and iPhone devices. Since I ran routine tests last week, it's expected that testing the more recent update shouldn't be a problem but it is critical to address any issues found even if they aren't marked as high priority. In addition to testing, a number of new businesses have been added to the "Oh Snap!" software and have been marked as high priority and must be done by Friday, Sept. 30th. So, this week is full of important deadlines and goals to meet!

Challenges

Since this week has been full of deadlines I have found that I am struggling to manage my workload and course work. I have also found that a major challenge for me is not only managing work but also paying close attention to the details of QA testing. For this week, I have been trying my best to keep my focus on testing and learning each crucial feature of the app but it has been difficult to remember exactly how to fix each problem and where or who to report it to. I think the biggest challenge is learning exactly how to tackle every problem.

Outcomes and Growth

I think that this week has been full of many challenges and I have not learned a lot from these challenges yet because I haven't figured out exactly how to tackle them. I think that the biggest thing I have learned from my challenges is that I have to be more patient with solving problems and learning exactly how things work within the QA team.